

At: Gadeirydd ac Aelodau'r Pwyllgor
Archwilio Partneriaethau

Dyddiad: 8 Rhagfyr 2017

Rhif Union: 01824 712554

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Annwyl Gynghorydd

Fe'ch gwahoddir i fynychu cyfarfod y **PWYLLGOR ARCHWILIO PARTNERIAETHAU, DYDD IAU, 14 RHAGFYR 2017** am **9.30** am yn **YSTAFELL BWLLGOR 1A, NEUADD Y SIR, RHUTHUN.**

Yn gywir iawn

G Williams

Pennaeth Gwasanaethau Cyfreithiol, AD a Democrataidd

**CYNHELIR SESIWN BRIFFIO AR GYFER YR HOLL AELODAU ETHOLEDIG AM
9.30 A.M. YN UNION O FLAEN Y CYFARFOD**

AGENDA

RHAN 1 - GWAHODDIR Y WASG A'R CYHOEDD I FOD YN BRESENNOL AR GYFER Y RHAN HON O'R CYFARFOD

1 YMDDIHEURIADAU

2 DATGANIADAU O FUDDIANT

Dylai'r Aelodau ddatgan unrhyw gysylltiad personol neu gysylltiad sy'n rhagfarnu ag unrhyw fater a nodwyd fel un l'w ystyried yn y cyfarfod hwn.

3 MATERION BRYD FEL Y'U CYTUNWYD GAN Y CADEIRYDD

Rhybudd o eitemau y dylid, ym marn y Cadeirydd, eu hystyried yn y cyfarfod fel materion bryd yn unol ag Adran 100B(4) Deddf Llywodraeth Leol 1972.

4 COFNODION Y CYFARFOD DIWETHAF (Tudalennau 5 - 14)

Cael cofnodion cyfarfod y Pwyllgor Archwilio Partneriaethau a gynhaliwyd ar 2 Tachwedd, 2017 (copi ynghlwm).

10.05 a.m. – 10.10 a.m.

5 CYNLLUN LLES BWRDD GWASANAETHAU CYHOEDDUS CONWY A SIR DDINBYCH 2018-2022 (Tudalennau 15 - 56)

Ystyried adroddiad gan y Rheolwr Tîm Cynllunio Strategol (copi ynghlwm) i'r Pwyllgor dderbyn a chytuno ar yr adroddiad ac ymateb fel ymgynghorai statudol.

10.10 a.m. – 10.50 a.m.

6 ADRODDIAD CYNNYDD - STRATEGAETH GOFALWYR SIR DDINBYCH 2016-19 (Tudalennau 57 - 92)

Ystyried adroddiad gan y Swyddog Comisiynu ar gyfer y Gwasanaeth Gofalwyr (copi ynghlwm) i ddarparu gwybodaeth ynghylch cynnydd ar ddatblygu'r Strategaeth.

10.50 a.m. – 11.30 a.m.

~~~~~ **EGWYL (11.30 a.m. – 11.40 a.m.)** ~~~~~

**7 ADOLYGU'R UN PWYNT MYNEDIAD (SPOA)** (Tudalennau 93 - 110)

Ystyried adroddiad gan y Rheolwr Gwasanaeth, Ardaloedd (copi ynghlwm) i ddarparu diweddariad ar berfformiad Un Pwynt Mynediad Sir Ddinbych ar gyfer Gofal Cymdeithasol i Oedolion a Gwasanaethau Iechyd Cymunedol.

**11.40 a.m. – 12.15 p.m.**

**8 RHAGLEN WAITH ARCHWILIO** (Tudalennau 111 - 128)

Ystyried adroddiad gan y Cydlynnydd Archwilio (copi ynghlwm) yn gofyn am adolygiad o raglen gwaith i'r dyfodol y pwyllgor a rhoi'r diweddaraf i'r aelodau ar faterion perthnasol.

**9 ADBORTH GAN GYNRYCHIOLWYR Y PWYLLGOR**

Derbyn unrhyw ddiweddariadau gan gynrychiolwyr y Pwyllgor ar Fyrddau a Grwpiau amrywiol y Cyngor.

**AELODAETH**

**Y Cynghorwyr**

Y Cynghorydd Jeanette Chamberlain-Jones (Cadeirydd)

Joan Butterfield  
Gareth Davies  
Hugh Irving  
Pat Jones  
Christine Marston

Y Cynghorydd Emrys Wynne (Is-Gadeirydd)

Melvyn Mile  
Andrew Thomas  
Rhys Thomas  
David Williams

**COPIAU I'R:**

Holl Gynghorwyr er gwybodaeth  
Y Wasg a'r Llyfrgelloedd  
Cynghorau Tref a Chymuned

Mae tudalen hwn yn fwriadol wag



## **PWYLLGOR ARCHWILIO PARTNERIAETHAU**

Cofnodion cyfarfod o'r Pwyllgor Archwilio Partneriaethau a gynhaliwyd yn YSTAFELL BWLLGOR 1A, NEUADD Y SIR, RHUTHUN, Dydd Iau, 2 Tachwedd 2017 am 10.00 am.

### **YN BRESENNOL**

Y Cyngorwyr Joan Butterfield, Jeanette Chamberlain-Jones (Cadeirydd), Gareth Davies, Hugh Irving, Pat Jones, Christine Marston, Melvyn Mile, Andrew Thomas, Rhys Thomas, David Williams ac Emrys Wynne (Is-Gadeirydd)

Yr Aelod Cabinet Arweiniol – Daeth y Cyngorwydd Bobby Feeley i'r cyfarfod ar gyfer eitemau 5 a 6

Arsylwyr: Y Cyngorwydd Meirick Lloyd Davies a'r Cyngorwydd Graham Timms

### **HEFYD YN BRESENNOL**

Cyfarwyddwr Corfforaethol: Cymunedau (NS), Pennaeth Gwasanaethau Cymorth Cymunedol (PG), Swyddog Comisiynu a Thendro (LD) Swyddog Strategaeth Digartrefedd (EL), Prif Swyddog Cyllid (RW), Cydlynnydd Archwilio (RE) a Gweinyddwr Pwyllgorau (SLW)

#### **1 YMDDIHEURIADAU**

Derbyniwyd ymddiheuriadau am absenoldeb oddi wrth y Cyngorwr(wyr)

#### **2 DATGAN CYSYLLTIAD**

Datganodd y Cyngorwydd Melvyn Mile gysylltiad personol a datganodd y Cyngorwydd Emrys Wynne gysylltiadau personol yn eitem 5, Strategaeth Ddigartrefedd Sir Ddinbych 2017-2021 a Chynllun Cefnogi Pobl / Atal Digartrefedd Sir Ddinbych 2018/2019.

Datganodd y Cyngorwydd Gareth Lloyd Davies gysylltiad personol yn eitem 6, Cyllidebau Cyfun (Iechyd a Gofal Cymdeithasol) - Adroddiad Cynnydd.

#### **3 MATERION BRYD FEL Y CYTUNWYD GAN Y CADEIRYDD**

Ni chodwyd unrhyw fater bryd.

#### **4 COFNODION Y CYFARFOD DIWETHAF**

Cyflwynwyd cofnodion cyfarfod y Pwyllgor Archwilio Partneriaethau a gynhaliwyd ar 14 Medi 2017.

**PENDERFYNWYD** y dylid derbyn a chymeradwyo cofnodion y cyfarfod a gynhaliwyd ar 14 Medi 2017 fel cofnod cywir.

## **5 STRATEGAETH DDIGARTREFEDD SIR DDINBYCH 2017-2021 A CHYNLLUN CEFNOGI POBL / ATAL DIGARTREFEDD SIR DDINBYCH 2018/2019**

Datganodd y Cynghorydd Emrys Wynne gysylltiad personol yn yr eitem hon gan ei fod yn landlord preifat yn Ninbych ac mae'n YH sy'n eistedd ar Banel DRR Gogledd Ddwyrain Cymru.

Datganodd y Cynghorydd Melvyn Mile gysylltiad personol yn yr eitemau hyn gan y bydd yn denant i Grŵp Cynefin yn y dyfodol agos.

Cyflwynodd yr Aelod Arweiniol ar gyfer Gofal Cymdeithasol, Oedolion a Gwasanaethau Plant, y Cynghorydd Bobby Feeley, yr adroddiad (a ddsbarthwyd yn flaenorol).

Amlinellodd bwrpas yr arian Cefnogi Pobl a ddarparwyd gan Lywodraeth Cymru (LIC) a rôl y Pwyllgor Cydweithredol Rhanbarthol (RCC) mewn perthynas â Strategaeth Ddigartrefedd a Chynllun Atal Digartrefedd Sir Ddinbych. Pwysleisiodd mai'r Strategaeth oedd Strategaeth Ddigartrefedd gyntaf y sir ers gweithredu Deddf Tai (Cymru) 2014. Roedd gwaith atal digartrefedd blaenorol wedi'i gynnwys fel rhan o'r Strategaeth Dai ehangach. Hysbyswyd yr Aelodau bod y Tîm Atal Digartrefedd wedi ymgynghori'n helaeth ar y Strategaeth a'r Cynllun Atal oedd ger eu bron. Roedd y Tîm Atal Digartrefedd yn dîm pwrpasol a oedd yn canolbwyntio ar weithio gydag unigolion a theuluoedd i'w hatal rhag mynd yn ddigartref. Roedd yr aelodaeth yn cynnwys y cyn Dîm Cefnogi Pobl a'r Tîm Datrysiaidau Tai. Canmolodd yr aelodau sefydlu tîm penodol i liniaru yn erbyn y peryglon o bobl yn dod yn ddigartref a gofynnwyd am fanylion y swyddogion a oedd yn gweithio fel rhan o'r Tîm. Ymgwymerodd swyddogion i ddarparu'r wybodaeth hon, ond dywedwyd mai'r pwynt cyswllt cyntaf ar gyfer unigolyn neu gynghorydd ag ymholiad yn ymwneud â digartrefedd oedd y Gwasanaeth Un Pwynt Mynediad aml-ddisgyblaeth (SPoA). Byddai SPoA wedyn yn cyfeirio'r unigolyn at y gwasanaeth(au) mwyaf priodol a allai eu helpu.

Gan ymateb i gwestiynau'r Aelodau, dywedodd yr Aelod Arweiniol a swyddogion:

- roedd y Strategaeth Ddigartrefedd yn strategaeth amlasiantaethol a oedd yn gofyn am gydweithrediad holl wasanaethau'r Cyngor;
- ar hyn o bryd roedd yr elfen Cefnogi Pobl (CP) o'r cyllid a ddefnyddiwyd i gomisiynu gwasanaethau atal digartrefedd wedi'i 'neilltuo' at y dibenion hynny. Fodd bynnag, roedd cyhoeddiad diweddar LIC wedi nodi na fyddai cyllid grant CP bellach wedi'i neilltuo, o 2019 ymlaen, gan roi ystyriaeth i ddatblygu "grant uwch", gan ymgorffori'r ffrydiau cyllid Trechu Tlodi eraill, a'r grant Cyflogaeth newydd. Gallai hyn olygu na ellir darparu elfennau o'r Strategaeth yn y dyfodol. Serch hynny, mae gan awdurdodau lleol ddyletswydd statudol i ddarparu rhai gwasanaethau i unigolion sydd, neu sydd mewn perygl o ddod, yn ddigartref. Nid oedd unrhyw wybodaeth bellach ar gael ar hyn o bryd ar fanylion cyhoeddiad diweddar LIC;

- roedd yr arian CP ar gyfer 2018-19 yn ddiogel ac wedi ei gadarnhau ar lefel genedlaethol, ond roedd disgwyl cadarnhad am ddyraniadau cyllid awdurdodau lleol unigol a allai fod yn destun newid;
- er bod y nod o leihau nifer yr aelwydydd sy'n byw mewn llety dros dro o 50% erbyn 2021 yn ymddangos yn uchelgeisiol, roedd swyddogion yn hyderus, gyda sefydlu'r Tîm Atal Digartrefedd, a oedd wedi dwyn ynghyd arbenigwyr ym meysydd digartrefedd a chymorth tai, y gellid cyflawni hyn;
- er y cydnabuwyd bod integreiddio cyn-droseddwr yn y gymuned yn fodd llwyddiannus o leihau aildroseddu, byddai gan gyn-garcharorion a gyflwynodd eu hunain yn ddigartref yn Sir Ddinbych hawl i gael mynediad i wasanaethau cymorth tai os oeddent yn gallu bodloni'r prawf 'cysylltiad lleol' yn unol â Deddf Tai (Cymru) 2014. Gan fod yr aelodau'n awyddus i hyn gael ei amlygu o fewn y Strategaeth, ymgwymerodd Pennaeth y Gwasanaethau Cymorth Cymunedol i ofyn am gyngor cyfreithiol ynghylch a ellid cynnwys cyfeiriad yn y Strategaeth;
- hyd yma, roedd un prosiect 'rhannu tai' i ddiwallu anghenion pobl ifanc wedi cael ei beilota yn Sir Ddinbych. Roedd gan y dull hwn ei gymhlethdodau ac roedd ar hyn o bryd yn cael ei werthuso a'i gymharu â chynlluniau a dreialwyd mewn ardaloedd eraill;
- roedd y peilot 'rhannu tai' i ddiwallu anghenion pobl ifanc yn gwbl ar wahân i'r cynlluniau tai â chymorth ar gyfer pobl ag anableddau dysgu a chynlluniau byw â chymorth eraill yr oedd galw mawr a chynyddol amdanynt;
- ni fyddai pobl ifanc ddigartref (16-17) yn cael dyraniad 'rhannu tai' neu leoliad tai â chymorth lle byddent yn rhannu'r cyfleuster gydag unigolion hŷn, neu fel arall;
- Roedd prosiect tai â chymorth pobl ifanc "Y Dyfodol" yn y Rhyl yn cael ei ailfodelu ar hyn o bryd, er mwyn sicrhau ei fod yn diwallu anghenion pobl ifanc a oedd yn ddigartref neu dan fygythiad o fod yn ddigartref. Roedd hyn yn cyd-fynd â datblygu ymagwedd "Llwybr Cadarnhaol" tuag at gefnogi pobl ifanc. Byddai'r contract wedi'i ailfodelu yn cychwyn ym mis Hydref 2018;
- fel rhan o ddarparu'r Strategaeth, roedd y Cyngor a'i bartneriaid yn edrych ar leihau'r defnydd o gyfleusterau gwely a brecwast i gartrefu teuluoedd ac unigolion digartref o hyd at 50%. Un o'r rhesymau y tu ôl i hyn oedd y teimlid nad oedd y math hwn o lety yn addas ar gyfer teuluoedd ac nid yn ffafriol i fywyd teuluol;
- tra bod y mwyafrif o'r llety gwely a brecwast a ddefnyddir gan y Cyngor ar hyn o bryd ar hyd y llain arfordirol, roedd llety mewn mannau eraill yn y sir yn cael eu defnyddio hefyd. Byddai'r lleoliad yn dibynnu ar gyfer pwy yr ydoedd, lle'r oedd ei angen, a'r rhesymau dros roi pobl a theuluoedd yn y llety e.e. yn ffoi rhag trais domestig ac ati. Byddai'r math o lety gwely a brecwast a ddarperir yn dibynnu ar faint yr uned deuluol, gallai amrywio o ystafell mewn gwesty / tŷ gwestai i gaban ar barc gwyliau preswyl. Fel arfer byddai'r Cyngor yn talu cyfradd is na'r gyfradd y byddai ymwelwyr yn ei dalu ar gyfer y llety, ond byddai'r cyfraddau'n amrywio yn seiliedig ar faint yr uned deuluol - roedd yr ymagwedd hon yn debyg i'r un a ddefnyddiwyd mewn ardaloedd awdurdod lleol eraill. Roedd Tîm Gorfodaeth Tai y Cyngor a'i Adran Gwarchod y Cyhoedd yn gyfrifol am sicrhau bod yr eiddo a gomisiynwyd yn ddiogel ac o'r safonau gofynnol ar gyfer lletya pobl. Gofynnodd yr aelodau i rannu manylion gyda nhw ynghylch cost gyfartalog fesul uned llety dros dro B & B a gomisiynwyd gan y Cyngor;

- gwneir pob ymdrech i sicrhau bod llety dros dro ar gael i bawb a gyflwynodd eu hunain yn ddigartref a bodloni'r meini prawf gofynnol ar y diwrnod y cawsant eu cyflwyno yn ddigartref. Wedi sicrhau llety dros dro, byddai'r Tîm Atal Digartrefedd yn gweithio gyda'r teuluoedd / unigolion, adrannau eraill y Cyngor a sefydliadau allanol i geisio sicrhau datrysiadau tai hirdymor i'r unigolion dan sylw;
- roedd Deddf Tai (Cymru) 2014 yn nodi bod gan y Cyngor 56 diwrnod o'r diwrnod yr oedd unigolyn / teulu yn cysylltu â'r awdurdod i'w hysbysu eu bod mewn perygl o ddod yn ddigartref i weithio gyda hwy i'w hatal rhag colli eu cartref, neu pe bai angen, eu cefnogi i sicrhau llety addas a chynaliadwy. Roedd hyn ddwywaith gyn hired nag ydoedd o dan y Ddeddf flaenorol, ac yn darged llawer mwy cyraeddadwy, a oedd yn caniatáu gwell ymyrraeth gynnar ac atal pwynt argyfwng. Felly roedd yn hollbwysig bod y rheiny sydd mewn perygl o golli eu cartrefi wedi cysylltu â'r awdurdod lleol cyn gynted ag y gwyddent am y risg, e.e. ar y diwrnod cyflwynwyd yr hysbysiad troi allan i alluogi swyddogion i weithio gyda nhw i lunio cynllun cartrefu a'u cynorthwyo i gael cymorth a chefnogaeth;
- Ymddengys bod y broses ymgeisio a dyrannu Llwybr Mynediad Sengl i Dai (SARTH) yn gweithio'n dda yn dilyn rhai problemau cychwynnol. O safbwynt y Tîm Atal Digartrefedd, roedd y broses ymgeisio sengl newydd yn llawer symlach ac yn eu cynorthwyo gyda'u gwaith o gefnogi cleientiaid i ddod o hyd i ddatrysiadau tai addas;
- nad oedd y Cyngor, oherwydd yr angen i gael mwy o hyblygrwydd mewn perthynas â'r gwasanaethau a ddarperir, bellach yn gweithredu 'lloches nos' ar gyfer pobl sy'n cysgu allan a oedd am ei ddefnyddio. Ar hyn o bryd, roedd yn gweithredu gwelyau argyfwng 7 diwrnod a oedd ar gael i bobl sy'n cysgu allan heb gysylltiadau lleol a dim pecynnau cymorth ar gael ar drwydded 3 diwrnod;
- y nod nawr oedd datblygu cynnig 'Dim Ail Noson Allan' a fyddai'n darparu ymagwedd fwy cyfannol tuag at gefnogi holl anghenion pobl sy'n cysgu allan, rhai ohonynt yn hynod gymhleth, i'w cefnogi i ailgysylltu â chymdeithas a dod o hyd i dai sy'n diwallu eu hanghenion yn y tymor hir. Y gobaith oedd y byddai'r gwaith 'Dim Ail Noson Allan', trwy ddarparu amrywiaeth o waith atal yn datblygu'n ddull 'Dim Noson Gyntaf Allan' gyda'r bwriad o ddod â digartrefedd yn y sir i ben. Fodd bynnag, cytunodd swyddogion ag aelodau na fyddai modd peidio â chael dim cysgwyr allan o gwbl, gan i rai ohonynt roedd cysgu allan yn ddewis diwylliannol;
- roedd y Tîm Atal Digartrefedd yn delio â phob unigolyn a oedd naill ai'n ddigartref neu mewn perygl o gael ei wneud yn ddigartref, gan gynnwys plant. Pe bai plant yn rhan o sefyllfa, byddai'r Tîm yn cysylltu'n agos â swyddogion yn y Gwasanaethau Plant;
- roedd gweithgor swyddog mewnol ar hyn o bryd yn gweithio ar effaith bosibl cyflwyno Credyd Cynhwysol i drigolion Sir Ddinbych. Roedd y Grŵp hwn yn parhau â gwaith y Gweithgor Trechu Tlodi a oedd wedi gweithredu yn ystod tymor y Cyngor blaenorol. Ymhen amser, byddai'r Grŵp hwn yn adrodd ar ei waith i un o'r Byrddau a fyddai'n cael ei sefydlu i gefnogi cyflwyno Cynllun Corfforaethol newydd y Cyngor;
- bod swyddogion yn gweithio'n agos gyda Landlordiaid Cymdeithasol Cofrestredig (RSLs), i dynnu sylw'r tenantiaid hynny a oedd mewn perygl o

gael eu troi allan at y gwasanaethau a'r gefnogaeth oedd ar gael gan y Tîm Atal Digartrefedd, yn gynnar gyda'r bwriad o osgoi sefyllfa argyfwng;

- roedd cynllun gweithredu i gyflawni'r Cynllun Cefnogi Pobl/Atal Digartrefedd 2018/19 yn cael ei lunio. Byddai'r Cynllun Gweithredu Atal Digartrefedd yn cael ei adolygu a'i fonitro'n rheolaidd gan y Grŵp Cynllunio Atal Digartrefedd;
- roeddent o'r farn bod y Strategaeth a'r Cynllun Atal yn hygyrch ac yn gynaliadwy yn yr hirdymor, yn amodol ar argaeledd cyllid. Fodd bynnag, roedd yr ansicrwydd mewn perthynas â chyllid CP yn y dyfodol, os oedd wedi'i gynnwys fel rhan o'r cyllid GCR, yn bryder ac felly'r rheswm pam fod yr Asesiad Effaith ar Les ar gyfer y Strategaeth a'r Cynllun Atal wedi sgorio 3 allan o'r 4 seren posibl; a
- o dan y Strategaeth, gwnaed pob ymdrech i ddarparu Gwasanaeth trwy gyfrwng y Gymraeg i unigolion lle bynnag y bo modd, yn unol â gofynion Safonau Iaith Gymraeg y sir. Serch hynny, fel y cydnabuwyd yn yr Ael gallai hyn roi pwysau ychwanegol ar yr un aelod o staff sy'n siarad Cymraeg yn rhugl yn y Tîm, ond gwneir pob ymdrech i ddarparu ar gyfer unrhyw geisiadau a dderbyniwyd.

Ar ddiwedd y drafodaeth, cymeradwyodd yr aelodau y Tîm Atal Digartrefedd ar eu gwaith ac ar y Cynllun Strategaeth ac Atal, gan bwysleisio pwysigrwydd addysgu pobl ar faterion ariannol, yn enwedig cynllunio ariannol a sut i flaenoriaethu eu gwariant gyda'r bwriad o leihau'r risg o gael eu gwneud yn ddigartref. .

#### **PENDERFYNWYD: -**

- (i) cadarnhau, fel rhan o'i ystyriaeth, ei fod wedi darllen, deall ac ystyried yr Asesiadau Effaith ar Les ar gyfer y Strategaeth ddrafft a'r Cynllun Atal;*
- (ii) ar ôl ystyried y Strategaeth ddrafft a'r Cynllun Atal, ac yn ddarostyngedig i'r sylwadau uchod, argymhell i'r Cabinet y dylid cymeradwyo a mabwysiadu Strategaeth Ddigartrefedd Sir Ddinbych 2017-21 a Chynllun Cefnogi Pobl / Atal Digartrefedd 2018-19 Sir Ddinbych; a*
- (iii) gofyn am gyflwyno adroddiad cynnydd ar weithredu'r Strategaeth a chyflwyno'r Cynllun Gweithredu Atal i'r Pwyllgor yn ei gyfarfod ym mis Mai 2018.*

**Ar y pwynt hwn (11.15 a.m.) cafwyd egwyl o 15 munud.**

**Ailddechreuodd y cyfarfod am 11.30 a.m.**

## **6 CYLLIDEBAU CYFUN (IECHYD A GOFAL CYMDEITHASOL) - ADRODDIAD CYNNYDD**

Datganodd y Cynghorydd Gareth Lloyd Davies gysylltiad personol gan ei fod yn gweithio i Fwrdd Iechyd Prifysgol Betsi Cadwaladr (BIPBC).

Cyflwynodd y Cyfarwyddwr Corfforaethol: Cymunedau / Cyfarwyddwr Statudol Gwasanaethau Cymdeithasol yr adroddiad a'r atodiadau (a ddosbarthwyd yn flaenorol) a oedd yn amlinellu'r cynnydd a wnaed hyd yn hyn mewn perthynas â

sefydlu cyllidebau cyfun ar gyfer gwasanaethau iechyd a gofal cymdeithasol penodol ledled rhanbarth Gogledd Cymru. Yn ystod ei chyflwyniad, atgoffodd y Cyfarwyddwr yr aelodau bod sefydlu cyllidebau cyfun ar gyfer gwasanaethau penodol yn ofyniad o dan Ran 9 Deddf Gwasanaethau Cymdeithasol a Lles (Cymru) 2014.

Hysbyswyd yr aelodau, er mwyn datblygu trefniadau cyllideb cyfun, bod Bwrdd Partneriaeth Rhanbarthol Gogledd Cymru (NWRPB) wedi sefydlu Gweithgor Cyllidebau Rhanbarthol, sy'n cynnwys arbenigwyr technegol arbenigol o'r Gwasanaeth Iechyd ac awdurdodau lleol. Roedd y Grŵp hwn, dan gadeiryddiaeth Cyfarwyddwr Gwasanaethau Cymdeithasol Sir Ddinbych, wedi bod yn gyfrifol am archwilio manteision posibl sefydlu cyllidebau cyfun, y trefniadau gweithredu a rheoli ar gyfer cyllidebau cyfun, gan nodi unrhyw risgiau a gweithredoedd lliniaru sy'n gysylltiedig â hwy a sefydlu trefniadau llywodraethu ac ati. Roedd cynrychiolaeth dda ar gyfer Sir Ddinbych ar y Grŵp gan fod Cyfarwyddwr y Gwasanaethau Cymdeithasol yn ei gadeirio ac roedd ei swyddog Adran 151, y Rheolwr Gwasanaethau Cyfreithiol, un o'i Gyfreithwyr ac Arbenigwr Adnoddau Dynol yn aelodau ac yn gynghorwyr technegol i'r Grŵp.

Dywedwyd wrth y Pwyllgor fod y NWRPB a Chyfarwyddwyr Gwasanaethau Cymdeithasol ledled Cymru yn gadarn o'r farn y dylid ystyried cyllidebau cyfun fel offeryn i gefnogi'r daith tuag at integreiddio nid ffurf o integreiddio yn eu rhinwedd eu hunain. Er bod cynnydd wedi'i wneud wrth ddatblygu cytundeb integreiddio rhanbarthol, roedd gwaith ar y gweill o hyd i gwmpasu a datblygu cyllidebau cyfun ar gyfer meysydd gwasanaeth penodol. Roedd nifer o gynlluniau peilot yn cael eu cynnal ar hyn o bryd, neu wedi dod i'r casgliad yn ddiweddar, i asesu ymarferoldeb y defnydd o gyllidebau cyfun ar gyfer darparu gwasanaethau yn y meysydd hyn. Er bod angen llawer mwy o waith mewn nifer o'r meysydd hyn cyn cyflwyno adnoddau cyfun, daeth yn amlwg na fyddai Gogledd Cymru, yn debyg i bob rhanbarth arall yng Nghymru, mewn sefyllfa i sefydlu cyllideb gyfun ar gyfer darpariaeth cartref gofal o fis Ebrill 2018, ac felly ni fyddai'n cydymffurfio â gofynion y Ddeddf. Hysbyswyd Gweinidog Llywodraeth Cymru dros Wasanaethau Cymdeithasol ac Iechyd y Cyhoedd o'r sefyllfa ac, o ganlyniad, roedd gan bob Bwrdd Partneriaeth Rhanbarthol 12 mis ychwanegol i gydymffurfio â'r gofyniad hwn. Roedd hi hefyd wedi ei gwneud yn glir iawn y byddai'n ystyried ymyrryd os na chydymffurfiwyd â'r gofyniad hwn erbyn Ebrill 2019. Cynghorwyd yr aelodau fod Gogledd Cymru o flaen y partneriaethau rhanbarthol eraill mewn perthynas â symud ymlaen â'r gofyniad hwn, ond roedd llawer iawn o waith manwl ei angen ynghyd â materion cymhleth i weithio trwyddynt cyn llofnodi cytundeb mewn perthynas â'r gyllideb gyfun benodol hon.

Wrth ymateb i gwestiynau'r Aelodau, dyma ddywedodd yr Aelod Arweiniol, y Cyfarwyddwr Corfforaethol a'r swyddogion:

- gofynnwyd i'r aelodau godi unrhyw achosion unigol yn uniongyrchol â hwy, yr oedd ganddynt bryderon yn eu cylch o ran eu cael eu derbyn i ofal preswyl / gofal nyrsio hyd nes y byddai triniaeth feddygol yn y dyfodol heb gael asesiad gofal / gofal nyrsio priodol;
- cynghorwyd nad oedd y gyfraith mewn perthynas â chyllidebau cyfun ar gyfer darparu gofal ar hyn o bryd yn caniatáu i'r gyllideb gyfun gael ei dirprwyo i unigolion er mwyn iddynt gomisiynu eu pecyn gofal eu hunain,

byddai angen i'r holl Wasanaethau Cymdeithasol / Gwasanaeth Iechyd gomisiynu pob pecyn. Roedd byrddau partneriaeth yn lobio'r Llywodraeth i newid y gyfraith mewn perthynas â hyn;

- cadarnhawyd nad oedd y Gwasanaethau Iechyd Meddwl Oedolion na'r Gwasanaethau Iechyd Meddwl Plant a Phobl Ifanc (CAMHS) wedi'u cynnwys o fewn cwmpas gofynion cyllideb gyfun Deddf SSWB (Cymru) 2014. Serch hynny, roedd Tîm Iechyd Meddwl Iechyd a Gwasanaethau Cymdeithasol integredig eisoes ar waith yn Sir Ddinbych o dan ddarpariaethau Adran 33 Deddf y Gwasanaeth Iechyd Gwladol (Cymru) 2006 a oedd yn caniatáu i'r Gwasanaeth Iechyd ac awdurdodau lleol, lle y bo'n briodol, ymrwmo i gytundeb partneriaeth ar gyfer darparu gwasanaethau integredig. Un elfen o gytundebau o'r fath oedd y gallu i gronni arian i ddarparu gwasanaeth integredig. Cyflwynwyd adroddiad ar gyllidebau cyfun yn unol â'r ddarpariaeth ddeddfwriaethol hon i'r aelodau yng nghyfarfod y Pwyllgor a gynhaliwyd ar 14 Medi 2017;
- cynghorwyd mai amcan darpariaethau Deddf SSWB (Cymru) 2014 oedd dod â gwasanaethau iechyd a gofal cymdeithasol yn agosach at ei gilydd i wella lles dinasyddion;
- hysbysodd y Pwyllgor bod elfen o nerfusrwydd ar ran yr holl awdurdodau lleol yng Ngogledd Cymru a'r Bwrdd Iechyd mewn perthynas â datblygu cyllidebau cyfun, yn enwedig o ystyried y sefyllfa ariannol y mae'r Bwrdd Iechyd yn ei wynebu ar hyn o bryd a'r cyfyngiadau ariannol ar gyllidebau awdurdodau lleol;
- cadarnhawyd fod awdurdodau lleol ledled Cymru wedi cyflwyno sylwadau i Weinidog Llywodraeth Cymru mewn perthynas ag ymarferoldebau sefydlu cyllidebau cyfun ar gyfer darpariaeth cartrefi gofal erbyn 2018 oherwydd y swm mawr o arian a fyddai angen ei dalu i'r gyllideb gyfun hon. Roedd rhai eisoes yn amau a oedd y dyddiad Ebrill 2019 yn gyraeddadwy, yn enwedig o gofio faint o waith sydd ei angen i sefydlu'r gyllideb, gan roi'r gweithdrefnau angenrheidiol yn eu lle, a'r trefniadau diogelu a llywodraethu cadarn ar waith;
- pwysleisiwyd nad oedd yr NWRPB yn gorff gwneud penderfyniadau, byddai angen cyflwyno unrhyw gynigion a luniwyd gan y Bwrdd i bob awdurdod lleol a chyrrff penderfynu y Bwrdd Iechyd i'w cymeradwyo i'w gweithredu;
- cynghorwyd eu bod yn hyderus bod casgliadau'r Ael a gyflawnwyd mewn perthynas â datblygu cyllidebau cyfun wedi bod yn adlewyrchiad cywir o'r cynigion cynaliadwyedd hirdymor, ac felly'r rheswm dros gymryd digon o amser a gofal wrth archwilio'r agweddau cyfreithiol a thechnegol cysylltiedig gyda sefydlu cronfeydd cyfun;
- cytunwyd fod y cysyniad o gyllidebau cyfun yn ganmoladwy, fel ag yr oedd nod y Ddeddf – sef integreiddio darparu gwasanaethau gofal a lles er budd defnyddwyr gwasanaeth a gwella canlyniadau ar eu cyfer. Y sialens fwyaf fyddai troi'r weledigaeth yn realiti, yn enwedig adeiladu sylfaen gadarn er mwyn galluogi cyllidebau i gael eu cyfuno a'u rheoli'n effeithiol;
- cynghorwyd fod Deddf SSWB (Cymru) 2014 yn nodi ei bod yn ofynnol i bob awdurdod lleol o fewn ardal ôl troed Bwrdd Iechyd Lleol gydweithio i wella gwasanaethau gofal cymdeithasol a lles trigolion yn yr ardal honno h.y. i'r chwe awdurdod lleol yng Ngogledd Cymru o fewn ardal Bwrdd Iechyd Prifysgol Betsi Cadwaladr (BIPBC). Nid oedd hyn yn gwahardd awdurdodau lleol rhag ymrwmo i gytundebau â Byrddau Iechyd eraill pe baent am wneud hynny. Roedd deddfwriaeth gynharach a oedd yn dal

mewn grym yn caniatáu i awdurdodau lleol ymrwymo i gytundebau partneriaeth i gronni arian i ddarparu gwasanaethau integredig. Serch hynny, rhagwelir y byddai sefydlu partneriaethau o'r fath yn brin;

- cydnabuwyd bod ardal ôl troed y Bwrdd Iechyd wedi ymestyn i sir Powys, gyda chleifion o ogledd Powys yn cael eu cyfeirio at ysbytai yn ardal BIPBC. Cadarnhawyd nad oedd Bwrdd Iechyd Addysgu Powys (BIAP) a'i awdurdodau lleol cysylltiedig ddim pellach na NWRPB gyda datblygu cyllidebau cyfun;
- cadarnhawyd, er bod y NWRPB yn Fwrdd dan arweiniad gweithredol, ei ffocws oedd cleifion a dinasyddion y rhanbarth. Am y rheswm hwn, gofynnwyd am gyngor technegol, ariannol a chyfreithiol gan arbenigwyr yn y maes. Roedd yn treialu nifer o brosiectau peilot mewn perthynas â chyllidebau cyfun gyda'r bwriad o nodi problemau ac arferion da gyda'r nod yn y pen draw o sefydlu trefniadau cyllidebau cyfun effeithlon ac effeithiol; a
- cadarnhawyd fod arbenigwyr AD yn ymwneud â gwaith y grŵp cyllidebau cyfun er mwyn nodi materion sy'n ymwneud ag Adnoddau Dynol, megis telerau ac amodau'r staff ac ati, os gwnaed cynnig i gynnwys staffio a chostau staffio mewn unrhyw drefniadau cyllideb gyfun. Pwysleisiwyd nad oedd yn rhaid i drefniadau cyllidebau cyfun gynnwys trefniadau cyflogaeth staff, roedd arferion gwaith integredig yn ddigonol.

Ar ddiwedd y drafodaeth:

**PENDERFYNWYD** yn amodol ar y sylwadau uchod:

- (i) cadarnhau ei fod wedi darllen, deall ac ystyried yr Asesiad o Effaith ar Les fel rhan o'i ystyriaethau;*
- (ii) nodi na fyddai Gogledd Cymru fel rhanbarth yn cyfuno cyllidebau Cartrefi Gofal erbyn Ebrill 2018, tra'n cydnabod y gwaith sylweddol sydd ar y gweill ar draws y rhanbarth i ddatblygu gwaith o ran integreiddio a chyllidebau cyfun;*
- (iii) cydnabod y gofynion adnoddau sydd eu hangen i gwblhau'r gwaith sy'n gysylltiedig ag integreiddio a chyllidebau cyfun o fewn yr amserlenni a nodir yn y Ddeddf, gan gynnwys y costau posibl a'r ffynonellau ariannu i'w darparu; a*
- (iv) gofyn i adroddiad gael ei gyflwyno i'r Pwyllgor i'w ystyried yn ei gyfarfod ym mis Mai 2018, ar y cynnydd a wnaed wrth ddatblygu a chyflwyno cyllidebau iechyd a gofal cymdeithasol cyfun a chydymffurfio ag Adran 9 o Ddeddf Gwasanaethau Cymdeithasol a Lles (Cymru) 2014.*

## 7 RHAGLEN WAITH ARCHWILIO

Cyflwynodd y Cydlynnydd Archwilio adroddiad (a ddosbarthwyd yn flaenorol) yn gofyn i'r Aelodau adolygu Rhaglen Gwaith y Pwyllgor a rhoi diweddariad ar faterion perthnasol.

Yn ystod y drafodaeth:



- Cytunwyd i wahodd pob Aelod Arweiniol ar gyfer eitemau'r Rhaglen ar y Rhaglen Waith i'r Dyfodol ar gyfer cyfarfod nesaf y Pwyllgor Archwilio Partneriaethau nesaf a gynhelir ar 14 Rhagfyr 2017. Yn anffodus, ni fyddai'r Arweinydd, y Cynghorydd Hugh Evans ar gael ond byddai'r Aelod Arweiniol, y Cynghorydd Julian Thompson- Hill yn mynychu yn ei le.
- Cytunwyd i ychwanegu Strategaeth Digartrefedd Sir Ddinbych 2017-21 a'r Cynllun Atal Digartrefedd/Cefnogi Pobl 2018/19 i'r Rhaglen Waith ar gyfer y cyfarfod ar 3 Mai 2018.
- Trefnu diweddariad dros dro ar Brosiect Ysbyty Cymuned Gogledd Sir Ddinbych yn y Rhyl ar gyfer cyfarfod 22 Ionawr 2018 yn dilyn cadarnhad oddi wrth BIPBC.
- Atodiad 5 - Roedd Grŵp Monitro Safonau Ysgolion am ddiweddarau eu cylch gorchwyl a newid aelodaeth. Gwirfoddolodd y Cynghorydd Emrys Wynne i eistedd ar y Grŵp gan ei fod yn gyn-athro ac roedd ganddo ddiddordeb yn nodau'r Grŵp.

Felly:

***PENDERFYNWYD - yn amodol ar yr uchod:***

- (i) Cadarnhau rhaglen gwaith i'r dyfodol y Pwyllgor; a*
- (ii) Phenodi'r Cynghorydd Emrys Wynne fel cynrychiolydd y Pwyllgor ar y Grŵp Monitro Safonau Ysgol y Cyngor.*

## **8 ADBORTH GAN GYNRYCHIOLWYR PWYLLGORAU**

Yn y fan hon, dywedodd y Cadeirydd, y Cynghorydd Jeanette Chamberlain-Jones na fyddai'n gallu mynychu'r ddau gyfarfod nesaf o'r Grŵp Buddsoddiad Strategol (SIG) oherwydd ei bod ar wyliau. Gofynnodd i rywun fynychu yn ei lle. Mynegodd y Cynghorydd Joan Butterfield ddiddordeb mewn mynychu cyfarfodydd SIG os oedd hi'n gallu cadarnhau trefniadau cludiant.

**Daeth y cyfarfod i ben am 12.35pm.**

Mae tudalen hwn yn fwriadol wag

|                                   |                                                                                       |
|-----------------------------------|---------------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>             | <b>Pwyllgor Archwilio Partneriaethau</b>                                              |
| <b>Dyddiad y Cyfarfod:</b>        | <b>14 Rhagfyr 2017</b>                                                                |
| <b>Aelod / Swyddog Arweiniol:</b> | <b>Arweinydd Cyngor Sir Ddinbych /<br/>Pennaeth Gwella Busnes a Moderneiddio</b>      |
| <b>Awdur yr Adroddiad:</b>        | <b>Rheolwr Tîm Cynllunio Strategol</b>                                                |
| <b>Teitl:</b>                     | <b>Cynllun Lles Bwrdd Gwasanaethau Cyhoeddus<br/>Conwy a Sir Ddinbych 2018 – 2022</b> |

## **1. Am beth mae'r adroddiad yn sôn?**

Cynllun Lles Bwrdd Gwasanaethau Cyhoeddus Conwy a Sir Ddinbych 2018 – 2022.

## **2. Beth yw'r rheswm dros lunio'r adroddiad hwn?**

- 2.1 O dan Ddeddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015 rhaid i Fwrdd Gwasanaethau Cyhoeddus Conwy a Sir Ddinbych gynhyrchu Cynllun Lles erbyn Mai 2018. Wrth ddatblygu'r Cynllun hwn mae cyfnod ymgynghori statudol o ddeuddeg wythnos, ac mae Pwyllgorau Archwilio / Craffu'r awdurdodau lleol yn ymgynghoreion statudol.
- 2.2 Unwaith bydd y cynllun lles lleol wedi ei gytuno bydd y BGC yn gweithio ar ddatblygu camau gweithredu lle gall dull cydweithredol gael effaith sylweddol.

## **3. Beth yw'r Argymhellion?**

- 3.1 Derbyn a chefnogi'r adroddiad.
- 3.2 Ymateb i gwestiynau'r ymgynghoriad a restrir isod (dyddiad cau 22 Ionawr):
  - i. Ydych chi'n cytuno gyda'r Blaenoriaethau Lles mae'r BGC yn ceisio'u cyflawni?
  - ii. Lle ydych chi'n credu fyddai pŵer cyfun y BGC yn gallu gwneud gwahaniaeth?
  - iii. Ar ba flaenoriaethau ddylem ni ganolbwyntio yn gyntaf?
  - iv. Oes angen newid unrhyw beth yn y drafft hwn?
  - v. Ydyn ni wedi gadael unrhyw beth allan o'r cynllun hwn?
  - vi. Rydym eisiau i bobl barhau i gyfranogi. Sut gallwn ni'n wneud hyn?
  - vii. Unrhyw sylwadau neu syniadau eraill?
- 3.3 Er mwyn i gydweithio fod yn effeithiol, rhaid i flaenoriaethau a gwaith y BGC gael eu sefydlu yng ngwaith Cyngor Sir Ddinbych (ac fel arall). Gofynnir i Aelodau ystyried sut gellid gwneud / cryfhau hyn; a
- 3.4 Bod y Pwyllgor yn cadarnhau ei fod wedi darllen, deall ac ystyried yr Asesiad o Effaith ar Les (Atodiad B) yn rhan o'i ystyriaethau.

#### 4. Manylion yr adroddiad

- 4.1 Sefydlwyd Bwrdd Gwasanaethau Cyhoeddus Conwy a Sir Ddinbych yn Ebrill 2016. Fe'i sefydlwyd o ganlyniad i Ddeddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015 (roedd Bwrdd Gwasanaethau Lleol cyn hyn), sy'n nodi fod BGC yn statudol, a bod yn rhaid iddo gydweithio er mwyn mynd i'r afael â materion pwysig ei ardal. Mae'r BGC wedi ymrwymo i gydweithio, ac yn croesawu'r ffaith bod deddfwriaeth yn gwneud y dull hwn o weithio'n angenrheidiol.
- 4.2 Mae Aelodaeth y BGC yn cynnwys:
- Bwrdd Iechyd Prifysgol Betsi Cadwaladr
  - Cefnogaeth Gymunedol a Gwirfoddol Conwy
  - Cyngor Bwrdeistref Sirol Conwy
  - Cyngor Sir Ddinbych
  - Cyngor Gwasanaethau Gwirfoddol Sir Ddinbych
  - Cyfoeth Naturiol Cymru
  - Y Gwasanaeth Prawf Cenedlaethol
  - Gwasanaeth Tân ac Achub Gogledd Cymru
  - Heddlu Gogledd Cymru
  - Comisiynydd yr Heddlu a Throsedd
  - Iechyd Cyhoeddus Cymru
  - Cwmni Adsefydlu Cymunedol Cymru
  - Llywodraeth Cymru
- 4.3 Mae'r Arweinydd a'r Prif Weithredwr yn cynrychioli Cyngor Sir Ddinbych ar y bwrdd. Cyfarwyddwr Rhanbarth Canolog Bwrdd Iechyd Prifysgol Betsi Cadwaladr sy'n cadeirio'r BGC. Prif Weithredwr Cyngor Bwrdeistref Sirol Conwy yw'r Is Gadeirydd.
- 4.4 Mae deddfwriaeth yn nodi fod yn rhaid i'r Bwrdd gytuno ar Gynllun Lles y BGC o fewn deuddeg mis o etholiadau llywodraeth leol, sy'n rhoi dyddiad cau o 3 Mai 2018. Cyn hynny rhaid cynnal cyfnod ymgynghori o ddeuddeg wythnos, a rhaid i'r Cynllun gael ei gymeradwyo gan Fyrddau pob sefydliad sy'n aelodau o'r BGC (yn achos Cyngor Sir Ddinbych, y Cyngor Llawn fydd hwn, ac mae'r Cynllun i'w drafod ar 20 Chwefror).
- 4.5 Mae'r Cynllun (Atodiad A) wedi ei ddatblygu yn seiliedig ar dystiolaeth o'r Asesiad Lles, a gwaith Sgwrs y Sir a gynhaliwyd ar draws Conwy a Sir Ddinbych. Defnyddiwyd yr un sail tystiolaeth i ddatblygu Cynllun Corfforaethol Dinbych ei hun ar gyfer 2017 – 2021. Felly mae synergeddau.
- 4.6 Mae deddfwriaeth yn cynghori y dylai blaenoriaeth y BGC adlewyrchu meysydd gwaith lle mae angen ymateb cydweithredol.
- 4.7 Ym mis Ionawr 2017 cynhaliwyd gweithdy gydag aelodau'r BGC er mwyn adolygu'r dystiolaeth a datblygu rhai syniadau ar gyfer meysydd blaenoriaethu gwaith. Trefnwyd y meysydd hyn yn ôl themâu Cymdeithasol, Diwylliannol, Amgylcheddol ac Economaidd.

- 4.8 Cynhaliwyd gweithdai ar bob thema yn ystod Mai 2017, lle gwahoddwyd cydweithwyr priodol o'r sector cyhoeddus i roi sylwadau ar sut i fynd i'r afael â'r problemau a'r risgiau a amlinellir o dan bob thema.
- 4.9 Cytunwyd ar restr hir o flaenoriaethau drafft gan y BGC ym mis Gorffennaf 2017, ac mae gwaith wedi ei wneud dros yr haf i ddrafftio Cynllun. Ar gyfer pob blaenoriaeth mae'r Cynllun yn amlinellu'r nod / cyflwr y dyhëir amdano yn y dyfodol; yn darparu'r cyd-destun cyfredol; ac yn darlunio effaith debygol diffyg ymyrraeth.
- 4.10 Mae'r BGC yn cwrdd bob chwarter, a does ganddo ddim adnodd penodol o safbwynt cyllid na phersonél. Felly, yn y cyd-destun hwn, mae'r Bwrdd wedi ystyried pa rôl y gall ei chwarae wrth gyflawni ei flaenoriaethau mewn ffordd sy'n ymarferol/cyraeddadwy ac yn effeithiol.
- 4.11 Gan fod llawer o flaenoriaethau sefydliadau Aelodau'r BGC yn cael eu hadleisio yng Nghynllun Lles y BGC (ac mae hyn yn sefyllfa sy'n debyg i rai o nodau Cynllun Corfforaethol Sir Ddinbych) byddai dyblygu ymdrech pe byddai'r BGC hefyd yn comisiynu gwaith. Yn hytrach, lle mae angen ymdrech gydweithredol i weithio i gefnogi blaenoriaethau'r BGC (sy'n digwydd yn aml), cytunwyd y dylai'r BGC gymryd rôl arweinyddiaeth er mwyn dileu rhwystrau i gyflawni'r gwaith yn llwyddiannus.

## **5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Pan fydd gorgyffwrdd rhwng Cynllun Lles y BGC a Chynllun Corfforaethol Sir Ddinbych dylid bod cyfle i gryfhau gwaith sy'n cefnogi'n blaenoriaethau corfforaethol oherwydd yr ymrwymiad amlwg gan sefydliadau partner i weithio tuag at ganlyniadau ar y cyd.

## **6. Faint fydd yn ei gostio a sut fydd yn effeithio ar wasanaethau eraill?**

Fel arfer darperir cymorth ar gyfer y Bwrdd Gwasanaethau Cyhoeddus gan dimau Cynllunio Strategol sefydliadau partner. Mae'r costau hyn yn cael eu cwrdd gan sefydliadau partner.

## **7. Beth yw prif gasgliadau'r Asesiad o'r Effaith ar Les?**

Mae'r asesiad o effaith yn ystyried effaith ein dull gweithredu o ran datblygu Cynllun Lles Bwrdd Gwasanaethau Cyhoeddus Conwy a Sir Ddinbych ar gyfer yr ardal. Rydym wedi gwrandao ar ein trigolion a gweithio gyda'n rhanddeiliaid i siapia 6 blaenoriaeth a'r uchelgais ar gyfer pob un. Mae'n sgôr Datblygu Cynaliadwy yn gryf, ond mae hefyd yn dweud wrthym am ystyriaethau pellach sydd angen eu gwneud wrth i fanylion y cynllun gael ei ddatblygu a'i gyflawni gan y Bwrdd. Nid yw'r Cynllun yn amlinellu unrhyw weithgarwch, dim ond cyfeiriad gweithredu. Byddem yn disgwyl i unrhyw brosiectau sy'n cael eu symud ymlaen er mwyn gwireddu'r uchelgais oddi mewn iddo gael eu hasesu yn unigol o ran effaith. Bydd y Cynllun Lles yn ceisio cefnogi'r 1000 diwrnod cyntaf o fywyd, helpu'r rhai sy'n dioddef o broblemau iechyd meddwl, a hyrwyddo gwytnwch mewn pobl hŷn, gan ddefnyddio dulliau gweithredu ataliol ac ymyraethau cynnar. Fodd bynnag, rhaid i ni fod yn ofalus rhag ail-wneud gwaith da sydd eisoes yn digwydd mewn llefydd eraill.

Byddwn hefyd yn darparu cynllun ar gyfer gwynwch cymunedol ac amgylcheddol drwy, yn rhannol, hyrwyddo dealltwriaeth, mynediad at wybodaeth a gwneud y mwyaf o'n hasedau.

Bydd ein pobl ifanc hefyd yn cael eu cynorthwyo i fod yn gryf ac yn uchelgeisiol, gan herio rhwystrau i sgiliau, swyddi, tai ac anghydraddoldeb mewn addysg.

Fodd bynnag, rydym yn teimlo fod canolbwynt ein blaenoriaethau dros y tymor canolig. Mae angen i ni sicrhau fod cymunedau a rhanddeiliaid â chyfleoedd parhaol i ymwneud â datblygiad y cynllun, ac yn ei weithrediad.

Mae'r blaenoriaethau arfaethedig yn canolbwyntio ar gryfder i bawb a byddant yn annog ymagweddau gwahanol i atal problemau rhag codi.

Yn gyffredinol mae'r effaith ar y 7 amcan o ran lles yn bennaf yn gadarnhaol. Mae arnom angen mwy o wybodaeth er mwyn penderfynu ar yr effaith ar Gymru fwy cyfartal, ac yn hanfodol, beth allwn ni ei wneud er mwyn gwneud y gorau i gael effaith gadarnhaol ar bobl sydd â nodweddion sydd wedi eu hamddiffyn. Mae posibilrwydd o ganlyniadau negyddol ar rai nodweddion sydd wedi eu hamddiffyn a dylid ymdrin â'r rhain a'u rheoli er mwyn eu hatal rhag digwydd. Rydym wedi darganfod mai effaith niwtral sydd ar yr iaith Gymraeg a diwylliant Cymru, ond yn nodi fod Strategaethau Iaith Gymraeg ein sefydliadau partner yn sail i'r oll rydym yn ei wneud. Gweler Atodiad B am adroddiad llawn.

## **8. Pa ymgynghoriadau a gynhaliwyd gydag Archwilio ac eraill?**

- 8.1 Mae datblygiad y cynllun wedi ei lywio gan drigolion yn ystod Sgwrs y Sir, a gan gydweithwyr proffesiynol fel rhan o weithdai hel syniadau.
- 8.2 Mae swyddfa Comisiynydd Cenedlaethau'r Dyfodol wedi darparu adborth ysgrifenedig ar y prosesau sydd wedi eu dilyn. Gweler Atodiad C.
- 8.3 Ers i'r drafft hwn gael ei gymeradwyo ar gyfer ymgynghoriad, mae'r Cynllun drafft wedi ei rannu yng Nghyfarfod Briffio'r Cabinet yn Sir Ddinbych a gyda'r Uwch Dîm Arweinyddiaeth.
- 8.4 Mae rhestr o ymgynghoreion statudol yn Atodiad D, y bydd eu sylwadau'n cael eu hystyried fel mae'r Cynllun yn agosáu at gael ei gwblhau.

## **9. Datganiad y Prif Swyddog Cyllid**

Nid oes adnoddau ychwanegol wedi eu dyrannu ar gyfer cyflawni blaenoriaethau. / Fel mae'r blaenoriaethau'n cael eu datblygu mewn mwy o fanylder, bydd y BGC yn asesu dyraniad capasiti staff ac neu adnoddau cyllid un ai o gyllidebau presennol neu drwy geisiadau grant.

## **10. Pa risgiau sydd yna ac oes yna unrhyw beth y gallwn ei wneud i'w lleihau?**

Mae risg fod blaenoriaethau Sir Ddinbych a Blaenoriaethau Lles y BGC yn groes i'w gilydd.

## 11. **Pŵer i wneud y Penderfyniad**

Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015

Amlinellir pwerau Archwilio o ran y Bwrdd Gwasanaethau Cyhoeddus yn Adrannau 7.3, 7.4.1, a 7.15.2.

### **Swyddog Cyswllt:**

Rheolwr Cynllunio Strategol

Rhif ffôn: 01824 708079

Mae tudalen hwn yn fwriadol wag





# Bwrdd Gwasanaethau Cyhoeddus Conwy a Sir Ddinbych

Cynllun Lles (2018 – 2023)

Drafft

Tudalen 21



# Rhagair

Ar ran partneriaid **Bwrdd Gwasanaethau Cyhoeddus (BGC) Conwy a Sir Ddinbych**, rwy'n falch o gyhoeddi'r Cynllun Lles Lleol hwn ar gyfer ein dwy sir. Mae'n ffrwyth gwaith a ddechreuodd yn Ebrill 2016, ac mae'n cynrychioli ein casgliadau o'r hyn a deimlwn yw'r prif feysydd lle mae angen neu her fwyaf i'n cymunedau, a lle y teimlwn y gall y BGC wneud y cyfraniad mwyaf heb ddyblygu gwaith da sydd eisoes yn cael ei wneud o fewn partneriaethau a sefydliadau presennol.

Mae llawer o waith wedi'i wneud yn barod i gyrraedd y pwynt hwn, ond cychwyn y daith yn unig yw hwn i'r BGC. Mae'r cynllun hwn yn amlinellid o'r hyn yr hoffem ei gyflawni, ond mae mwy o waith i'w wneud i ddatblygu ein rhaglen waith, ac mae croeso i'ch mewnbwn fel rhan o'n sgwrs barhaus gyda'n cymunedau. Os hoffech gael gwybodaeth am ein gwaith, cymryd rhan neu roi adborth i ni, mae ein manylion cyswllt ar dudalen olaf y ddogfen hon.

Mae'r BGC wedi rhoi cyfle cyffrous i wasanaethau cyhoeddus ddod ynghyd i herio problemau difrifol yn ein hardaloedd cymunedol - mae Deddf Llesiant Cenedlaethau'r Dyfodol 2015 wedi ein galluogi i wneud hyn yn fwy effeithiol. Wrth gwrs rhaid i ni fod yn realistig ynglŷn â'r cyfyngiadau ariannol y mae ein sectorau'n eu hwynebu, ond ar yr un pryd dylem ei ystyried fel cyfle i wneud gwahaniaeth gwirioneddol a bod yn agored i weithio mewn gwahanol ffordd. Mae bob partner wedi ymrwymo i weithio ar y cyd i ddarparu gwasanaethau cynaliadwy ac effeithiol sy'n atal problemau rhag codi yn y tymor hir, a chefnogi ein cymunedau i fod yn llewyrchus, gwydn ac iachach mewn Cymru o gymunedau cydlynol gyda diwylliant bywiog, sy'n fwy cyfartal ac sy'n gyfrifol yn fyd-eang.



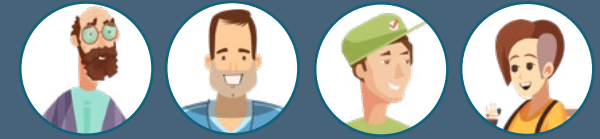
Tudalen 22

**Mae Bwrdd Gwasanaethau Cyhoeddus Conwy a Sir Ddinbych yn cynnwys nifer o sefydliadau sector cyhoeddus sy'n cynnwys:**

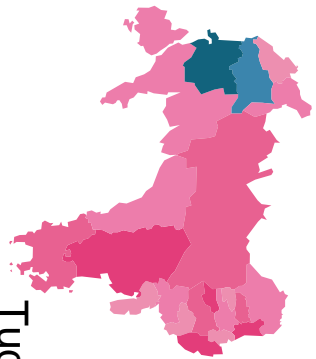


# Helo

Mae Bwrdd Gwasanaethau Cyhoeddus Conwy a Sir Ddinbych eisio i bawb sy'n byw yma fwynhau lles.



**Mae a wnelo lles a bod yn iach a hapus ym mhob rhan o'ch bywyd.** Iechyd corfforol a meddyliol da ond hefyd perthnasoedd da a chymunedau gwydn.



Tudalen 29

Mae gan bob sir yng Nghymru Fwrdd Gwasanaethau Cyhoeddus lle mae cyrff cyhoeddus yn gweithio gyda'i gilydd i ganolbwyntio ar les cenedlaethau'r dyfodol.

Rydym yn awyddus i glywed eich barn am y blaenoriaethau hyn rhag i ni adael unrhyw beth allan.



Fe'i sefydlwyd o dan **Ddeddf Llesiant Cenedlaethau'r Dyfodol 2015**. Mae saith nod y dylai bob cynllun weithio tuag at sicrhau:

- Cymru lewyrchus
- Cymru wydn
- Cymru iachach
- Cymru fwy cyfartal
- Cymru o gymunedau cydlynol
- Cymru gyda diwylliant bywiog ac iaith Gymraeg ffyniannus
- Cymru sy'n gyfrifol yn fyd-eang

Mae gwasanaethau Conwy a Sir Ddinbych eisoes yn gweithio gyda'i gilydd i gefnogi pobl ar draws ein rhanbarth.

**Felly cymerwyd y cyfle hwn i sefydlu un Bwrdd Gwasanaethau Cyhoeddus.** Mae hyn yn golygu y gallwn ddefnyddio ein hadnoddau'n well i ddiwallu anghenion nawr ac yn y dyfodol. Rydym yn helpu gwasanaethau i weithio gyda'i gilydd er mwyn gwella:

- lles diwylliannol
- lles economaidd
- lles amgylcheddol
- lles cymdeithasol.

Hwn yw ein **Cynllun Lles** – mae'n cynnwys yr heriau y mae cymunedau'n eu hwynebu y teimlwn y gallwn eu gwella trwy weithio gyda'n gilydd.

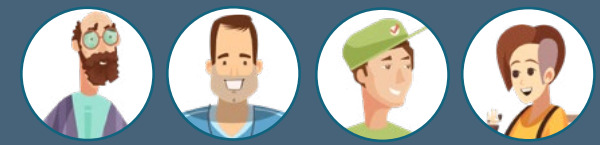
Mae'r cynllun yn canolbwyntio ar **6 maes blaenoriaeth:**

**Mil Diwrnod Cyntaf Bywyd**

1. Hybu canolfannau cymunedol
2. Hybu lles meddyliol i bob oed
3. Hybu gwytnwch mewn pobl hŷn
4. Hybu gwytnwch amgylcheddol
5. Meithrin pobl ifanc gadarn ac uchelgeisiol



# Ffeithiau lles am Gonwy a Sir Ddinbych



## Ffeithiau Diwylliannol:



Mae **26%** o'r boblogaeth yn siarad Cymraeg.

Poblogaeth gyfunol Conwy a Sir Ddinbych ydi

**211,300.**



Tudalen 24

### Ar hyn o bryd:

Mae **12%** yn 75+ oed

Mae **27%** o dan 25 oed

### Erbyn 2039:

Bydd **19%** yn 75+ oed

Bydd **25%** o dan 25 oed

## Ffeithiau Cymdeithasol:

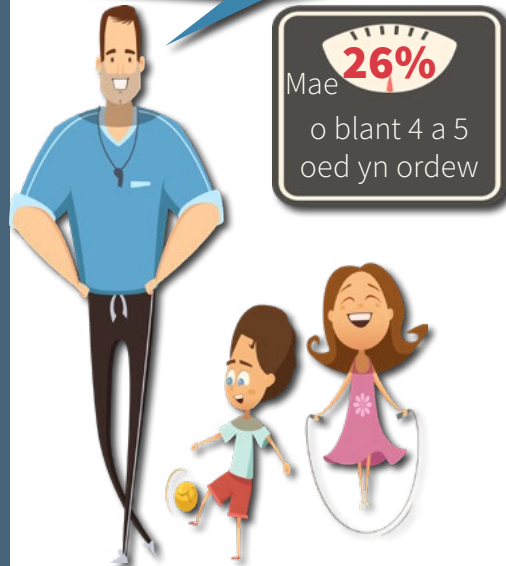


Mae **40%** o oedolion yn yfed mwy na'r canllawiau sy'n cael eu hargymell o leiaf unwaith yr wythnos.

Mae Conwy a Sir Ddinbych yn y **3ydd** a'r **4ydd** safle uchaf yng Nghymru o ran derbyniadau'n gysylltiedig ag alcohol i ysbty.

Mae **54-58%** o'r boblogaeth yn ordew neu dros bwysau.

Mae **35%** o oedolion yn bwyta 5 ffrwyth neu lysieuyn y dydd.



Mae **26%** o blant 4 a 5 oed yn ordew

## Ffeithiau amgylcheddol:



Mae ffermwyr yn rheoli dros **75%** o'r tir.

Mae bron i **23,000** o eiddo mewn risg sylweddol o lifogydd.

Mae tldi tanwydd yn effeithio ar **7,600** o aelwydydd.



Mae coetir yn gorchuddio **13.5%** o'r siroedd.



## Ffeithiau economaidd:



Mae **11%** yn hunan gyflogedig (o'i gymharu â 9.2% yng Nghymru).

Mae **38%** mewn swyddi sector cyhoeddus.

Mae gan **38%** o bobl naill ai NVQ lefel 4, gradd neu gymhwyster uwch.

Mae **15 million** o bobl yn ymweld bob blwyddyn. Mae hyn yn dod â dros **£1.2 biliwn** i'r economi lleol.

Mae **30%** yn gweithio mewn swyddi sy'n ymwneud â thwristiaeth.



# 1. Cefnogi Mil Diwrnod Cyntaf Bywyd

Mil Diwrnod Cyntaf Bywyd yw'r cyfnod o ddechrau beichiogrwydd hyd at ben-blwydd y plentyn yn ddwy oed. Byddwn yn edrych ar ffyrdd y gall partneriaid weithio gyda'i gilydd i gefnogi plant i gael y dechrau gorau mewn bywyd.



## Sut mae pethau

Mae ffactorau risg 1000 diwrnod cyntaf bywyd plentyn yn cynnwys:

- oed y fam
- cyswllt gyda sylweddau fel alcohol, cyffuriau neu dybaco
- diet neu faeth gwael
- gofal cyn geni annigonol
- dod i gysylltiad â thrais neu gam-drin
- wynebu tlodi neu anfantais sylweddol
- ffactorau anatomaidd anghyson
- problemau datblygiad ieithyddol gwael
- ymhlyniad neu fondio gwael ag oedolyn un oedolyn.

## Mamau ifanc

Cyfraddau beichiogi 2014 ar gyfer merched o dan 18 oed:

- 30** o bob 1,000 yng Nghonwy
- 31** o bob 1,000 yn Sir Ddinbych (25.4 o bob 1,000 yng Nghymru).



## Pwysau geni isel

- 8.3%** o bob genedigaeth fyw yn Sir Ddinbych yn 2016.
- 5.5%** o bob genedigaeth fyw yng Nghonwy yn 2016.

## Marwolaethau babanod

**5.1** o bob 1,000 o enedigaethau yng Nghonwy.

**4.7** o bob 1,000 o enedigaethau yn Sir Ddinbych (4 yng Nghymru).



## Tlodi

Plant 0-4 oed sy'n byw mewn tlodi:

**30%** yng Nghonwy.

**31%** yn Sir Ddinbych.

## Profiad Niweidiol yn ystod Plentyndod (PNP)

Yng Nghymru mae

**1 o bob 7** oedolyn wedi cael pedwar PNP neu fwy.

**Roedd ychydig o dan 50%** wedi cael profiad o leiaf un.



## Os na fydd newid

Byddwn yn colli'r cyfle i helpu i ddatblygu oedolion iach.

Mae'n bosibl na fydd plant yn cael cefnogaeth a gallant wynebu effeithiau hirdymor ar eu hiechyd, fel clefyd y galon, diabetes a chanser. Gallai mwy o blant wynebu PNP.

Os na fyddwn yn mynd i'r afael â PNP cyn gynted â phosibl byddwn yn wynebu problemau cynyddol sy'n gosod gofynion ar wasanaethau.

Mewn rhai ardaloedd, ni fydd rhai teuluoedd yn gallu cael yr un lefel o gymorth. Bydd plant yn wynebu anghydraddoldebau iechyd.

## Sut gallai pethau fod

Os byddwn yn canolbwyntio ar y flaenoriaeth hon gallem gael:

- y canlyniad gorau posibl i bob beichiogrwydd.
- plant ar draws y rhanbarth yn cyrraedd eu cerrig milltir o ran datblygiad.
- plant yn cael eu magu mewn teuluoedd sefydlog ac iach
- llai o blant yn dod i gysylltiad neu'n cael eu niweidio gan PNP.

Sut mae hyn yn cefnogi  
**Deddf Llesiant  
Cenedlaethau'r  
Dyfodol (Cymru) 2015:**

- **Cymru iachach**
- **Cymru fwy cyfartal**
- **Cymru o gymunedau cydlynol**

## 2. Hybu canolfannau cymunedol

Byddwn yn ystyried ffyrdd i bartneriaid weithio gyda'i gilydd i sicrhau bod gennym gymunedau cryf, hyblyg.



### Sut mae pethau

Dywedodd pobl wrthym eu bod yn gwerthfawrogi eu cymunedau. Maent yn gwerthfawrogi:

- cyfranogiad y gymuned
- gwasanaethau sy'n hybu lles ac annibyniaeth.



Maent eisiau cyngor a chymorth i helpu grwpiau i weithredu'n annibynnol a llwyddiannus.

Mae **27%** o boblogaeth Conwy a Siop Ddinbych yn teimlo eu bod yn gallu dylanwadu ar benderfyniadau sy'n effeithio ar eu hardal leol (21% yng Nghymru).

### Rhai rhwng 15-29 oed



Mae **3,500** yn gadael bob blwyddyn

Mae **3,000** yn symud i mewn.

### Pensiynwyr

Mae **17%** o dai'n cael eu defnyddio gan un pensiynwr.



Mae **40.9%** o bensiynwyr heb gar. Mae hyn yn golygu bod risg o gael eu hynysu.

### Os na fydd newid

Erbyn 2039:

bydd **19%** o'r gymuned yn 75+ bydd **24%** o dan 25.

Bydd gennym lai o bobl o oed gweithio i gefnogi anghenion pobl hŷn.

Yn sgil newidiadau ariannol a thoriadau:

- bydd gwasanaethau cyhoeddus yn cael mwy o drafferth
- bydd llyfrgelloedd, canolfannau cymunedol, a chyfleusterau yn dibynnu mwy ar gefnogaeth gymunedol
- gallai mwy o bobl deimlo nad ydynt yn gallu cymryd rhan mewn penderfyniadau am eu hardal.

### Pensiynwyr

Bydd aelwydydd un pensiynwr yn cynyddu **3,600** erbyn 2039.

### Sut gallai pethau fod

Os byddwn yn canolbwyntio ar y flaenoriaeth hon gallem gael:

- grwpiau cymunedol ffyniannus ac asedau sy'n diwallu anghenion
- gwasanaethau sy'n gweithio'n well gyda'i gilydd
- gwasanaethau sydd rhoi gwell gwerth am arian
- pobl yn cymryd rhan ac yn cael llais o ran gwella gwasanaethau.

Sut mae hyn yn cefnogi  
**Deddf Llesiant  
Cenedlaethau'r  
Dyfodol (Cymru) 2015:**

- Cymru lewyrchus
- Cymru wydn
- Cymru iachach
- Cymru fwy cyfartal
- Cymru o gymunedau cydlynol



# 3. Hybu lles meddyliol da i bawb

Byddwn yn ystyried ffyrdd y gall partneriaid weithio gyda'i gilydd i sicrhau lles meddyliol pawb.



## Sut mae pethau



Nid yw rhai pobl â phroblemau iechyd meddwl yn gofyn am gymorth.

## Yn y DU bob blwyddyn:

Bydd gan **25%** o bobl anghenion iechyd meddwl. Y rhai mwyaf cyffredin yw pryder ac iselder.

## In Wales each year

Mae **20%** o wariant y GIG ar wasanaethau iechyd meddwl. Mae nifer fawr o dderbyniadau ysbyty a dderbyniadau brys yn gysylltiedig â phroblemau iechyd meddwl.

Mae **12.1%** o'r boblogaeth yn dweud eu bod yn cael eu trin ar gyfer salwch meddwl, hynny yw:

- **9.8%** yng Nghonwy
- **11.6%** yn Sir Ddinbych



## Hunan-niweidio

Bu i nifer yr asesiadau ar gyfer plant a phobl ifanc **ddyblu** rhwng 2012-13 a 2015-16.

Mae cyfradd derbyn ar gyfer iechyd meddwl **30% yn uwch na gweddill Cymru.**

## Os na fydd newid

Bydd nifer y bobl ag iechyd meddwl gwael yn cynyddu tua 1,000 erbyn 2035.

Bydd mwy o bobl ddim yn gofyn am gymorth.

Byddwn yn colli cyfle i gamu i mewn yn gynnar ac osgoi problemau rhag gwaethygu.

Bydd lles ein pobl ifanc yn dirywio. Bydd mwy o broblemau i deuluoedd a gwasanaethau ddelio â nhw.



## Sut gallai pethau fod

Os byddwn yn canolbwyntio ar y flaenoriaeth hon galledd gael:

- mwy o bobl yn gwneud pethau sy'n gwella eu lles
- llai o bobl yn dioddef o bryder ac iselder
- llai o hunan-niweidio
- gostyngiad mewn cyfraddau hunanladdiad
- llai o stigma ynglŷn â lles meddyliol.

Sut mae hyn yn cefnogi **Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015:**

- Cymru iachach
- Cymru fwy cyfartal
- Cymru o gymunedau cydlynol



## 4. Hybu Gwytnwch mewn Pobl Hŷn

Byddwn yn ystyried ffyrdd y gall partneriaid weithio gyda'i gilydd i wneud gwahaniaeth gwirioneddol i gyfleoedd ar gyfer pobl hŷn.



### Sut mae pethau

#### Mae disgwyliad oes yn cynyddu.

Mae **25%** o'n poblogaeth dros 65 (20% yng Nghymru).



Tudalen 28

Pobl sy'n byw gyda dementia sydd wedi cofrestru gyda meddygfeydd:

**2011 – 1,700** o gleifion sydd wedi cynyddu bellach i: **2016 – 2050** o gleifion.

#### Gofal di-dâl

£ Mae cynnydd mewn gofal di-dâl drwy'r DU. Mae gofal di-dâl yn werth **£132 biliwn y flwyddyn**. Mae hynna'n agos at wariant ar iechyd yn y DU, sef **£134.1 biliwn y flwyddyn**.



Mae **17%** o dai'n cael eu defnyddio gan un pensïynwr yn y rhanbarth hwn. Mae nifer yn wynebu tlodi tanwydd.



### Os na fydd newid

Bydd gan wasanaethau lawer mwy i'w wneud herwydd bod pobl yn byw'n hŷn a bydd mwy o:

- broblemau iechyd oherwydd y ffordd mae pobl yn dewis fyw, fel diffyg bwyta'n iach a diffyg ymarfer
- salwch fel Diabetes Math 2 a phroblemau gyda'r cyhyrau
- cartrefi ddim yn diwallu anghenion pobl heb gefnogaeth
- unigrwydd ac ynysu cymdeithasol.

Mae toriadau ariannol hefyd yn golygu nad yw'n gynaliadwy na fforddiadwy.

Byddwn yn parhau i gael diwylliant lle mae pobl yn dibynnu ar wasanaethau cyhoeddus.

### Sut gallai pethau fod

Os byddwn yn canolbwyntio ar y flaenoriaeth hon galledd gael:

- mwy o bobl sydd wedi paratoi at y blynyddoedd diweddarach pan fyddant yn hŷn
- pobl hŷn sy'n cael eu cydnabod a'u gwerthfawrogi
- gwasanaethau a chymunedau sy'n helpu pobl hŷn i wneud beth sy'n bwysig iddynt
- gwasanaethau a chymunedau sy'n gweithio gyda'i gilydd yn well
- pobl hŷn yn gallu byw yn ôl eu dymuniad
- yr adnoddau a'r gwasanaethau sydd eu hangen ar bobl i aros gartref
- mwy o ddewis yn y sector tai
- cymorth i addasu cartrefi er mwyn diwallu anghenion
- cymunedau'n sy'n gefnogol i bobl sy'n byw gyda dementia.

Sut mae hyn yn cefnogi  
**Deddf Llesiant  
Cenedlaethau'r  
Dyfodol (Cymru) 2015:**

- Cymru iachach
- Cymru fwy cyfartal
- Cymru o gymunedau cydlynol.



# 5. Gwytnwch Amgylcheddol



Byddwn yn edrych ar ffyrdd y gall partneriaid weithio gyda'i gilydd i sicrhau gwytnwch amgylcheddol. Mae hyn yn cynnwys paratoi ar gyfer newidiadau yn yr hinsawdd yn lleol, fel llifogydd a lleihau effeithiau carbon.

## Sut mae pethau

Mae **25,773** o dai mewn parthau llifogydd lle mae risg uchel:

- Mae **23%** o dai yng Nghonwy
- Mae **28%** o dai yn Sir Ddinbych.

### Yn 2015:

bu i **15 million** o bobl ymweld â Chonwy a Sir Ddinbych gan ychwanegu **£1.28 biliwn** at yr economi lleol.



### Targed y DU:

Gostyngiad o **80%** mewn nwyon tŷ gwydr erbyn 2050.

Mae **75%** o'n tir yn dir amaethyddol.



Mae **bioamrywiaeth** yn dioddef ac yn dirywio, yn cynnwys:

- **57%** o blanhigion,
- **60%** o loŷnnod byw
- **40%** o rywogaethau adar (Adroddiad Cyflwr Natur, 2016).

## Economi

Mae amaethyddiaeth yn cyfrannu tuag at ein heconomi gwledig ac yn cyflogi:

**20%** o bobl yng nghefn gwlad Conwy a **15%** o bobl yng nghefn gwlad Sir Ddinbych.



## Os na fydd newid

Ni fydd gan ein cymunedau y gwytnwch i ddelio ag effeithiau tywydd eithafol yn sgil newid hinsawdd. Er enghraifft:

- bydd risg llifogydd yn parhau neu'n cynyddu wrth i ddigwyddiadau tywydd eithafol ddigwydd yn amlach
- bydd y dirywiad hirdymor mewn bioamrywiaeth yn parhau. Bydd cynefinoedd yn dioddef, a bydd hynny'n effeithio ar ecosystemau
- ni fydd sectorau defnydd tir yn gallu ymdopi â bygythiadau newydd, fel plâu ac afiechydon newydd yn lledaenu
- byddwn yn methu â chyrraedd targedu byd-eang i leihau allyriadau nwyon tŷ gwydr.

Byddwn yn parhau i drosglwyddo amgylchedd naturiol i genedlaethau'r dyfodol sydd mewn gwaeth cyflwr na'r un a etifeddwyd gennym ni.

## Sut gallai pethau fod

Os byddwn yn canolbwyntio ar y flaenoriaeth hon galledd gael:

- gwell rheolaeth o risgiau llifogydd a digwyddiadau tywydd eithafol eraill
- cymunedau sy'n deall gwerth yr amgylchedd naturiol a sut gallant gyfrannu mewn ffordd gadarnhaol
- ystyried seilwaith amgylcheddol wrth gynllunio
- cael ein hystyried fel arweinwyr ar gyfer cynaliadwydd, cefnogi cymunedau i ddatblygu cynlluniau ynni adnewyddadwy
- amgylchedd ffyniannus a gwydn lle mae bywyd gwyllt yn ffynnu
- marchnad cynnyrch lleol sy'n cael ei chefnogi gan bobl leol, busnesau ac ymwelwyr.

Sut mae hyn yn cefnogi **Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015:**

- **Cymru wydn**
- **Cymru iachach**
- **Cymru fwy cyfartal**
- **Cymru o gymunedau cydlynol**
- **Cymru sy'n gyfrifol yn fyd-eang**

# 6. Meithrin pobl ifanc gadarn ac uchelgeisiol

Byddwn yn ystyried sut gall partneriaid weithio gyda'i gilydd i gefnogi a meithrin pobl ifanc.



## Sut mae pethau

### Conwy a Sir Ddinbych

Mae **17.2%** rhwng 0-15 oed  
Mae **15%** rhwng 16-29 oed.

Mae pobl ifanc yn gadael yr ardal am wahanol resymau yn cynnwys:

- addysg
- cyflogaeth
- cymdeithasol a ffordd o fyw.

### Addysg



Lefel 2 cyfnod allweddol 4:

**53%** Conwy  
**57%** Sir Ddinbych (58% yng Nghymru).

### Cyflogau

Mae cyfradd cyflog wythnosol yr ardal hon yn is ar gyfartaledd ar gyfer swyddi llawn amser:

- **£469** – Sir Ddinbych
- **£485** – Conwy
- **£498** – Cymru
- **£541** – DU

Mae lefelau incwm aelwydydd yn is na'r cyfartaledd cenedlaethol.

### Gwaith

Mae **50%** o fusnesau'n dweud nad yw dysgwyr sy'n gadael ysgol yn barod ar gyfer gwaith.

Pe byddai gennym swydd i bawb o oed gweithio, byddai angen **13,500** o swyddi ychwanegol yn y rhanbarth.



### Tai

Mae angen **400** o gartrefi newydd arnom bob blwyddyn. Adeiladwyd **314** yn 2016.



## Os na fydd newid

Bydd gennym lai o bobl ifanc yn byw yma. Erbyn 2039:

Bydd **16.3%** rhwng 0-15 oed

Bydd **13.5%** rhwng 16-29 oed.

Bydd cymunedau'n cael eu heffeithio gan bobl ifanc yn gadael yr ardal.

Bydd diffyg poblogaeth o oed gweithio i sbarduno ein heconomi.

Bydd cyflogwyr yn wynebu heriau, Mae hyn yn cynnwys y sector lechyd a Gofal Cymdeithasol sydd angen staff newydd yn lle'r gweithle sy'n heneiddio.

Bydd mwy o alw am dai.

## Sut gallai pethau fod

Os byddwn yn canolbwyntio ar y flaenoriaeth hon gallem gael:

- cymunedau sy'n diwallu anghenion bob oed
- proffil oed mwy cytbwys
- cefnogi lles, dyheadau, gwytnwch a 'sgiliau bywyd' pobl ifanc
- cael mwy o gyfleoedd gwaith a chefnogaeth i gychwyn eu busnesau eu hunain
- cael canofannau rhagoriaeth sy'n helpu pobl ifanc i ragori a symud i'r ardal
- gweithio gyda phrifysgolion ac addysg uwch i gynnig mwy o gyfleoedd
- galluogi i bobl ifanc gamu ar yr ysgol eiddo
- lleihau anghydraddoldebau addysgol.

Sut mae hyn yn cefnogi  
**Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015:**

- Cymru lewyrchus
- Cymru fwy cyfartal
- Cymru o gymunedau cydlynol
- Cymru gyda diwylliant bywiog ac iaith Gymraeg ffyniannus

# Camau Nesaf

Y cam nesaf yw penderfynu pa gamau i'w cymryd i gyflawni ein blaenoriaethau.



## Grwpiau ffocws

Byddwn yn sefydlu grwpiau ffocws ar gyfer y blaenoriaethau. Bydd eu profiad a'u gwybodaeth yn ein helpu i ddatblygu cynllun gweithredu.

Bydd y grwpiau hyn hefyd yn helpu i sicrhau bod pobl mewn cymunedau'n gallu cymryd rhan mewn penderfyniadau a chael llais.

## Gwirio ei fod yn gweithio

Byddwn yn datblygu fframwaith perfformiad. Bydd ganddo ddangosyddion i ddangos i ni pa mor dda yr ydym yn gwneud neu os bydd angen newid rhywbeth.

## Craffu

Craffir ar y gwaith yr ydym yn ei wneud gan Bwyllgor Craffu a Threfolwg ym mhob Awdurdod Lleol:

- yn Sir Ddinbych gan y **Pwyllgor Craffu Partneriaeth**.
- yng Nghonwy gan y **Pwyllgor Craffu Cyllid ac Adnoddau**.

## Adrodd

Bydd y partneriaid sy'n gysylltiedig â'r cynllun hwn yn cyflwyno adroddiad rheolaidd i'r Bwrdd. Yna byddwn yn paratoi adroddiad blynyddol.

## Ymuno â'r sgwrs

Mae nifer o bobl drwy Gonwy a Sir Ddinbych eisoes wedi cymryd rhan yn yr Asesiad Lles. Mae hyn wedi ein helpu i ddatblygu'r cynllun hwn.

**Rydym am i bobl gael llais.** Bydd nifer o ffyrdd i gymryd rhan yn cynnwys ymgynghoriadau, digwyddiadau a gweithgareddau eraill.

Hefyd bydd gennym [wefan](#) (dolen) lle gallwch:

- ddarllen y Cynllun Lles
- darllen yr Asesiad Lles
- gweld cofnodion cyfarfodydd y bwrdd
- darllen newyddlenni
- gweld gwybodaeth am ein partneriaid.





1. Ydych chi'n cytuno â'r Blaenoriaethau Lles yr ydym yn ceisio eu cyflawni?

2. Lle ydych chi'n meddwl y gallai pŵer cyfun y BGC wneud gwahaniaeth?

3. Ar ba flaenoriaethau y dylem ni ganolbwyntio i ddechrau?

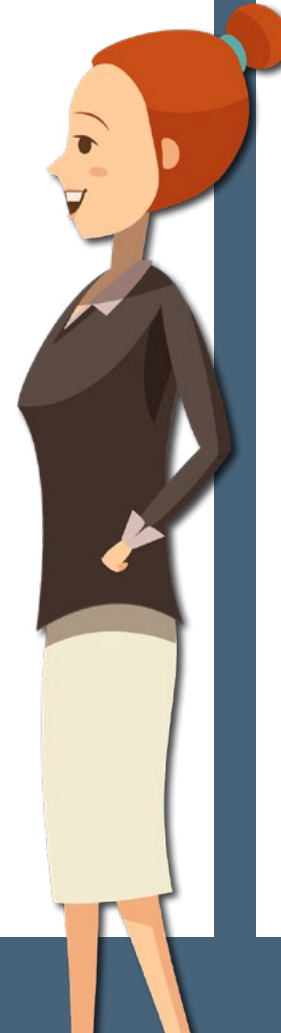
4. Oes angen newid unrhyw beth yn y cynllun drafft hwn?

5. Ydym ni wedi methu rhywbeth yn y cynllun hwn?

6. Rydym yn awyddus i bobl barhau i gymryd rhan. Sut allwn ni wneud hyn?

7. Unrhyw sylwadau neu syniadau eraill?

Tudalen  
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## Diolch am ddarllen hwn

Gallwch anfon eich atebion i:

[Countyconversation@conwy.gov.uk](mailto:Countyconversation@conwy.gov.uk)



Neu

**Swyddog Datblygu Bwrdd Gwasanaethau Cyhoeddus  
Cyngor Bwrdesietrf Sirol Conwy  
Bodlondeb  
Conwy  
LL32 8DU**

Erbyn 22 Ionawr 2018

Gall cwsmeriaid â nam ar y clyw neu leferydd gysylltu ag unrhyw wasanaeth gan y Cyngor trwy ddeialu 18001 o flaen y rhif sydd ei angen arnynt.



Rydym yn gallu darparu'r ddogfen hon mewn print bras, fersiwn sain neu braille.

Cysylltwch â'r Tîm Gwella a Datblygu Corfforaethol. Mae'r ddogfen hon ar gael hefyd yn Gymraeg.

# Holiadur Cydraddoldeb

I fonitro pa mor effeithiol yw'r broses ymgysylltu hon ac i sicrhau ei bod yn deg i bawb ac yn ddiuedd, byddem yn gwerthfawrogi eich cydweithrediad i ddarparu'r wybodaeth y gofynnir amdani isod – mae hyn yn gwbl **wirfoddol**.

Mae'r wybodaeth yn **gyfrinachol** a **dienw**. Bydd yn cael ei defnyddio i bwrpas monitro ystadegau'n unig. Byddwn yn delio ag ef ar wahân i unrhyw ohebiaeth gennych chi.



## 1. Grŵp oed:

0-15  
16-24  
25-34  
35-44  
45-54  
55-64  
65-74  
75 a hŷn  
Gwell gennyf beidio â  
dweud

## 2. Rhyw:

Gwryw  
Benyw  
Gwell gennyf beidio â  
dweud

## Hunaniaeth Rywiol:

Ydych chi'n ystyried eich hun yn drawsrywiol?  
Ydw  
Nac ydw  
Gwell gennyf beidio â  
dweud

## 3. Hunaniaeth Genedlaethol:

Cymreig  
Prydeinig  
Saesneg  
Gwyddelig  
Albanaidd  
O Ogledd Iwerddon  
Ewropeaidd arall (Nodwch)  
Arall (Nodwch)  
Gwell gennyf beidio â dweud

## 4. Grŵp Ethnig:

Gwyn  
Du  
Chineaidd  
Indiaidd  
Pacistaanaidd  
Bangladesaidd  
Sipsi neu deithiwr  
Etifeddiaeth gymysg  
Arall (Nodwch)  
Gwell gennyf beidio â dweud

## 5. Iaith Ddewisol

### (Llafar):

Cymraeg  
Saesneg  
Iaith Arwyddion Prydain  
Arall ( Nodwch os dymunwch)

## 6. Iaith Ddewisol

### (Ysgrifenedig):

Cymraeg  
Saesneg  
Braille  
Arall ( Nodwch os dymunwch)

## 7. Anabled:

Oes gennych chi gyflwr corfforol neu iechyd meddwl neu nam arall sydd wedi para, neu sy'n debygol o bara am o leiaf 12 mis, neu sy'n dirywio:  
Oes  
Nac oes  
Gwell gennyf beidio â dweud

## 8. Crefydd:

Cristion  
Bwdhydd  
Iddewig  
Mwlemaidd  
Hindŵ Sic  
Anffyddiwr  
Dim  
Arall (nodwch os dymunwch)

## 9. Tueddfryd Rhywiol:

Nodwch pa derm a fyddai'n disgrifio eich tueddfryd rhywiol orau:  
Heterorywiol/Strêt  
Gŵr hoyw  
Merch hoyw/ Lesbaidd  
Deurywiol  
Arall (nodwch os dymunwch)  
Gwell gennyf beidio â dweud

## 10. Cyfrifoldebau Gofalu:

Ydych chi'n gofalu neu'n helpu aelodau o'r teulu, ffrindiau, cymdogion neu eraill oherwydd:  
● Salwch/anabledd corfforol neu feddyliol tymor hir; neu  
● Broblemau'n gysylltiedig â henaint  
Ydw  
Nac ydw  
Gwell gennyf beidio â dweud

## 11. Statws Priodasol:

Priod  
Mewn partneriaeth sifil o'r un rhyw  
Sengl  
Gweddw  
Wedi gwahanu'n gyfreithiol  
Wedi ysgaru  
Gweddw

Mae tudalen hwn yn fwiadol wag



# Development of the Public Services Board's Wellbeing Plan

## Wellbeing Impact Assessment Report

This report summarises the likely impact of a proposal on the social, economic, environmental and cultural well-being of Conwy and Denbighshire, Wales and the world.

|                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Assessment Number:                   | 78a                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Brief description:                   | The Well-being of Future Generations Act (Wales) 2015 requires that Public Services Boards develop a local Well-being Plan for their area. The statutory publication date is May 2018. The development of the plans requires a collaborative approach with partners across Conwy and Denbighshire. The project also contains the following work streams: engagement and consultation, needs assessment, joint priority setting. |
| Date Completed:                      | 18/10/2017 16:40:37 Version: 9                                                                                                                                                                                                                                                                                                                                                                                                  |
| Completed by:                        | Nicola Kneale                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Responsible Service:                 | Business Improvement & Modernisation, Denbighshire Council                                                                                                                                                                                                                                                                                                                                                                      |
| Localities affected by the proposal: | Conwy and Denbighshire                                                                                                                                                                                                                                                                                                                                                                                                          |



# IMPACT ASSESSMENT SUMMARY AND CONCLUSION

Before we look in detail at the contribution and impact of the proposal, it is important to consider how the proposal is applying the sustainable development principle. This means that we must act "in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs."

## Score for the sustainability of the approach

Could some small changes in your thinking produce a better result?



(3 out of 4 stars)

Actual score : 21 / 24.

## Summary of impact

Wellbeing Goals



|                                                                         |          |
|-------------------------------------------------------------------------|----------|
| A prosperous Conwy and Denbighshire                                     | Positive |
| A resilient Conwy and Denbighshire                                      | Positive |
| A healthier Conwy and Denbighshire                                      | Positive |
| A more equal Conwy and Denbighshire                                     | Positive |
| A Conwy and Denbighshire of cohesive communities                        | Positive |
| A Conwy and Denbighshire of vibrant culture and thriving Welsh language | Neutral  |
| A globally responsible Conwy and Denbighshire                           | Positive |

## Main conclusions

This impact assessment considers the impact of our approach to developing the Conwy & Denbighshire Public Services Board's local Well-being Plan for the area. We have engaged our residents and worked with stakeholders to shape 6 priorities and the ambition for each. Our Sustainable Development score is strong, but also tells us there are some further considerations that need to be made as the detail of the plan is developed and delivered by the Board. This Plan does not outline any activity, only a direction of travel. We would expect that any projects taken forward to realise the ambition outlined within it are individually impact assessed. The local Well-being Plan will seek to support the first 1000 days of life, help those struggling with mental health, and promote resilience in older people, utilising early intervention and preventative approaches. However, we must be careful not to replicate good work already taking place elsewhere. We will also deliver a plan for community and environmental resilience through, in part, promoting understanding, access to information and maximising our assets. Our young people will also be supported to be resilient and aspirational, tackling barriers to skills, jobs, housing and educational inequality. However, we feel that the focus of the priorities is over the medium term. We need to ensure communities and stakeholders have continued opportunity to be involved in the development of the plan, and in its implementation. The proposed priorities are focussed on resilience for everyone and will prompt alternative approaches to prevent problems from occurring. Overall the impact on the 7 well-being goals is positive. We need more information to determine the impact on a more equal Wales, and crucially, what we can do to maximise a positive impact for people with protected characteristics. There are potentially negative consequences on some protected characteristics and these could be addressed and managed to avoid them occurring. We have found there to be a neutral impact on Welsh language and culture, but note that the Welsh Language Strategies of partner organisations underpins all that we do.



# THE LIKELY IMPACT ON CONWY AND DENBIGHSHIRE, WALES AND THE WORLD

## A prosperous Conwy and Denbighshire

|                          |                                                                                                           |
|--------------------------|-----------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                  |
| Justification for impact | There is plenty of scope to have significant positive impact on the prosperity of Conwy and Denbighshire. |

### **Positive consequences identified:**

We've not got detail at the moment but our proposed set of priorities highlights green technology in support of carbon reduction. This was very important to the community.

The proposed priorities around communities, young people and the environment will support our vision for the prosperity of our counties.

A priority focused on younger people aims to ensure that people in Conwy and Denbighshire have skills to work and access jobs. A focus on the environment could result in green job opportunities.

A stronger focus on community engagement could increase people's participation skills.

The draft priority around community hubs will be critical in ensuring the long term sustainability/resilience of communities (socially and economically).

### **Unintended negative consequences identified:**

We would need to work with communities to understand their aspirations for our environment. Some solutions can be divisive.

There could be a focus on young people at the expense of other age groups.

We are not clear how the proposed priorities will impact on childcare. If working patterns in the area change, our childcare provision locally may not meet the needs of parents and carers.

### **Mitigating actions:**

Ensure that any proposals are developed through the involvement of our communities.

## A resilient Conwy & Denbighshire

|                          |                                                                                                                                                                                                          |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                                                                                                                 |
| Justification for impact | The overall impact is estimated to be positive. However, it is not yet clear if the priorities could result in a positive or detrimental impact on the environment, such as flooding or loss of habitat. |

### **Positive consequences identified:**

The current priorities reflect the strength of public feeling about our environment and the links to

well-being.

There is a pledge to manage flood risk and encourage communities to take responsibility for their environment.

Green technology for carbon reduction is highlighted in the current set of proposed priorities.

Having a priority around environmental issues could contribute to greater awareness and personal ownership of biodiversity and renewable technology.

### **Unintended negative consequences identified:**

Increased use of our environment may pose challenges in terms of safeguarding species. As projects are scoped to deliver the Well-being Plan, a loss of habitat could be a risk factor and should be monitored.

An opportunity to influence overall energy consumption may risk being missed.

### **Mitigating actions:**

As work continues to clarify and confirm activity, we will re-evaluate impact on this goal and consider how it can be designed to remove negative impacts and maximise opportunities.

## **A healthier Conwy & Denbighshire**

|                          |                                                                                                                                                                                                                                                                                                         |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                                                                                                                                                                                                                |
| Justification for impact | The priorities are focussed on personal and community resilience and will contribute to improved health outcomes (physical and mental). There is potential to tackle health inequality (see "a more equal Conwy and Denbighshire"). However, we must be careful not to increase dependence on services. |

### **Positive consequences identified:**

Our priorities around supporting the first 1000 days, those struggling with mental health, and promoting resilience in older people should all contribute to improved mental and physical well-being outcomes for individuals. A focus on community hubs is also positive because they can support personal and community well-being. Teaching young people life-skills should also help enforce positive behaviours when it comes to eating, exercising and the consumption of drugs and alcohol. Advice on money management may also help reduce levels of stress and anxiety among young people.

The draft plan proposes to promote the consumption of local produce, which should have positive health benefits (as well as environmental benefits).

The draft environment priority encourages greater community participation with the environment, which should bring health benefits in terms of engagement with leisure activity and exercise.

Support for older and young people with housing could lead to measurable improvements in personal well-being.

Opportunities to change the way health care is delivered will be explored in the plan, aiming for communities and services that work better together.

### **Unintended negative consequences identified:**

There is a risk that our focus on the first 1000 days of life, supporting those struggling with mental health, and promoting resilience in older people will replicate work that is already taking place elsewhere, and would not, therefore, be the best use of valued resources. We also risk creating a dependence on services.

## Mitigating actions:

We recognise that there is scope for greater community involvement in the way services are delivered to meet their needs. We must seek their involvement as our plans develop.

## A more equal Conwy & Denbighshire

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Justification for impact | The overall impact is positive, though we recognise there may be areas of inequality that are not directly addressed through the PSB's plan. Poverty, for example, could continue to be a primary factor in inequality if the local economy grows/develops at a slower pace. Promoting access to housing or education for any one age group may limit access for others. We need to do some work to assess the impact of any proposed activities on people with protected characteristics, and this would happen as projects are developed. |

## Positive consequences identified:

The emerging priorities are addressing some known inequalities and issues in our counties (e.g. housing and young people, access to services) and the intention is to have a positive impact on people with protected characteristics. We know that supporting people with protected characteristics to access services will benefit their lives. For instance, supporting access to housing for the young and old could help with improved health outcomes. Making better use of our assets and community groups can have a recognised positive impact on disabled people, or people with limited access to goods and services.

A better range of stable jobs could result in better incomes and could lead to healthier lifestyles, and a reduction in ill-health (physical and mental). The emerging priorities intend to increase engagement/interaction with our natural environment, and to support children and young people with life skills and resilience.

A better range of stable jobs could result in better incomes. Supporting younger people to be "work ready" could help.

## Unintended negative consequences identified:

A focus on young people's skills could be to the detriment of other age groups (for example, older people). We need to ensure that our priorities are underpinned by 'accessibility' - making best use of different approaches and technologies. There is a risk that projects do not take into account people's needs, and could have limited impact, for instance, if digital services are not designed to meet people's needs. If alternative service delivery models are developed, they would need to ensure that there is understanding and inclusion of people with protected characteristics. We don't know if there could be a disproportionate negative impact on people with protected characteristics, other than age/disability.

We need to understand and maximise where possible, opportunities to tackle poverty.

**Mitigating actions:**

The PSB must involve communities in the development of all its activities and look at those projects, as they are developed, in relation to the public equality duty and the potential impact (negative and positive) on people with protected characteristics.

In impact assessing any individual projects, the PSB should consider the key areas of inequality highlighted in the Well-being Assessment and seek the advice of hard to reach groups and equality expertise.

## A Conwy and Denbighshire of cohesive communities

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Justification for impact | People being active in their communities and participating emerged as big themes for our communities. The attractiveness of the environment was important to some people as well. Safe communities for children to play and safe facilities/safe places to live emerged to a limited extent, and was more important to some areas than others. We cannot foresee any negative impacts but this needs to be revisited as projects are developed. |

### Positive consequences identified:

There is a draft priority around promoting community hubs, which it is hoped will help create communities that are strong, caring, safe and resilient. Our priorities around the first 1000 days, older people and mental health also support a preventative approach to addressing health issues, as well as the promotion of community participation with the environment.

We want a continual conversation with our communities and we want them to get involved and have a say in improving services. We hope teaching young people life-skills, providing volunteer and work opportunities will lead to greater community participation.

### Unintended negative consequences identified:

None currently identified, but will be reviewed as projects develop.

### Mitigating actions:

It can be difficult to gain participation from certain communities of interest or place. The Public Services Board's plans around engagement and participation will hopefully help with community cohesion.

## A Conwy and Denbighshire of vibrant culture and thriving Welsh language

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Neutral                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Justification for impact | Some older people were concerned about not being able to access services/support through the medium of Welsh. Many people said they valued Welsh language and culture as an asset. The current set of priorities have the potential to make rural communities more attractive places in which to live and work - this could stem the outward migration of young (welsh-speaking) people, and also attract people into the communities. The overall impact remains to be seen and is, therefore, neutral. |

### Positive consequences identified:

Support for the Welsh language is a principle that will underpin all the work that we do, and our commitment to providing a bilingual service is captured in the Welsh Language policies of partners.

At present there tends to be an outward migration of young people, particularly from rural communities. It is hoped that work to support communities, business and housing will improve the viability of our rural communities as places to live and work. It remains to be seen whether this can affect the outward migration of young (Welsh speaking) people, but the work has the potential to reverse the decline.

**Unintended negative consequences identified:**

None currently identified, but this will be reviewed as projects develop.

**Mitigating actions:**

The impact of our work must be monitored as we progress. Any projects taken forward should be impact assessed for their impact on the Welsh language.

**A globally responsible Conwy and Denbighshire**

|                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overall Impact           | Positive                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Justification for impact | Some people were interested in hub/satellite services and using assets so that they are multi-functional (e.g. a building could be a health clinic on a Monday, a court on a Tuesday), and using assets, like school mini-buses, when they are out of use during holidays. The potential for this is less clear although work on community hubs will involve better understanding how community assets are used. Our work to reduce carbon will have an impact on global plans to reduce carbon consumption and increase energy generation. Plans to promote local produce will also contribute positively here. |

**Positive consequences identified:**

We need to find out if there could be positive impacts for local/national/international supply chains. There could be potential as the priorities develop. We might also consider potential positive impacts around employment practices and employer's responsibilities. A greater focus on well-being could impact on health services, housing, education, welfare, and environmental groups. Approaching these issues as a partnership will bring benefits.

**Unintended negative consequences identified:**

None currently identified, but this will be reviewed as projects develop.

**Mitigating actions:**

We need to explore the issues and opportunities highlighted above as projects develop.

02/08/2017

## Advice from the Future Generations Commissioner for Wales: Conwy & Denbighshire PSB

Dear Conwy & Denbighshire Public Services Board and supporting officers,

Thank you for seeking my advice on how you might take steps to meet your draft well-being objectives. I understand that you're at the point of identifying draft objectives and steps from common themes and proposed actions that have emerged from your well-being assessment and subsequent workshops. As such, I cannot advise you on the steps you might take to meet your draft objectives but I can give you general advice on the steps you might seek to take to improve well-being around the common themes you've supplied my team, which are:

1. To continue with the interim priority of ensuring the first 1000 days of a child's life is safe, healthy with the opportunity to develop to their full potential.
2. The potential to develop community hubs, to foster greater local community activity by bringing residents and key organisations / services together to improve the quality of life and creating more resilient communities (link to 1 and 6).
3. To further develop social/green prescribing across Conwy & Denbighshire that supports a wide range of social, emotional and practical needs enabling people of all ages to thrive.
4. Good mental health and well-being is experienced by all ages.
5. Preparing for and maintaining older people's independence and well-being.
6. The need to work alongside individual communities at a local scale to develop 'community plans', which would encompass elements of climate change adaptability (better designed buildings), green infrastructure for outdoor recreation, sustainability and other socio issues; Links to proposal 2 and 10.
7. The potential to further develop and promote the use of 'natural' solutions to water management and associated environmental issues e.g. natural flood risk management.
8. The idea of developing a bespoke 'environmental standard' across all PSB members, and its promotion amongst other organisations working in Conwy and Denbighshire.
9. The potential to explore different behavioural change approaches to support our citizens to make positive lifestyle changes & choices to become more resilient
10. To further develop community planning in terms of democracy to ensure our communities are sustainable, resilient and engaged (links to 2 and 6).
11. The need to improve access to efficient and affordable transport options (Links to proposal 12.)
12. Promoting Conwy and Denbighshire as a place to live, work and enjoy. (Links to proposal 11)
13. Creating aspirational & emotional literacy amongst young people.

My team have found talking to you regularly and attending one of your workshops has given them an understanding of how you work together as a Public Services Board (PSB); the method you have taken to well-being planning and your intentions to deliver the objectives and take steps in a different way. As they will have discussed with you, I was keen that my advice would be useful to you and the context within which you work, so I hope you have also found these regular touch-points helpful and that they have given you some guidance along the way.

I also wanted my response to your well-being assessment to be 'feed-forward', rather than 'feedback', helping you to consider how to approach continuous assessment and well-being planning. I have recently published '[Well-being in Wales: Planning today for a better tomorrow](#)', which highlights key findings and recommendations for PSBs on the key areas of change needed to make better decisions for future generations. I am drawing on these reports in providing my advice to you.

As you know, in setting draft objectives and taking steps to meet them, PSBs must use the five ways of working to challenge business as usual and maximise their contribution to each of the seven national well-being goals. My advice is intended to help you consider how you might do this effectively and how you could demonstrate through your well-being plan that you have used the five ways of working to shape your steps. Therefore, my advice to you is about adopting different ways of working and specifically on the topics you have identified from your assessments to focus on, plus seeking to connect you with others who may be able to help. As my team have explained, the purpose of this advice is not to give you my opinion on your well-being objectives. These are determined and owned by you, as a collective PSB.

### **Advice on how you might take steps to meet your draft objectives:**

In setting your objectives and steps for how you will meet them, I would like to understand what that step means for you in Conwy and Denbighshire; and what local or national evidence you have drawn on to take that action. Achieving the ambitions of this Act is about the 'what' and the 'how' i.e. what are you doing to contribute to our shared vision of the seven national well-being goals? How you are applying the sustainable development principle to shape your actions for Conwy and Denbighshire?

As such, setting objectives and steps is not business as usual. In the past, we have drawn out themes and priorities and written plans that show what we are doing anyway. Even now, despite the evidence in the assessments showing a range of alarming trends, it seems PSBs are only engaging in safe and non-contentious territory. To adapt your ways of working requires a fundamentally different approach and you need to give yourselves the time and space to question whether current approaches to public service delivery are fit for the future and explore key pressures and tensions in delivery for each of your objectives.

Practically, I would advise that for each of your objectives, you need to use a PSB meeting or create sessions to look at the five ways of working below and have an honest discussion about the tensions between policy issues



and current practice within your organisations in relation to each objective. This should then drive your discussions on how you can take new approaches together in the steps you will take to meet your objectives and maximise contribution to the seven national well-being goals.

**I would advise that you will need to demonstrate how your PSB has considered the following in relation to each of your objectives:**

- **Long-term:** What do you understand about the long-term trends, opportunities, risks and likely scenarios for this issue? Are there current gaps in your data or understanding? What fore-sighting or future trends information do you need to understand this issue better? What capacity, confidence and expertise do you need to fill gaps in knowledge? My team are working with others to build capacity in this area and I would encourage you to use and add to the Welsh Government 'Future Trends' report resources, available through Objective Connect and by contacting David Thomas.
- **Prevention:** In considering this issue, do you have an understanding of what you are trying to prevent? What are the root causes of the issue and when would be the best point to intervene? Are you clear on whether it is primary prevention i.e. seeking to prevent something before it has even occurred; secondary prevention i.e. preventing something from getting worse; or tertiary prevention i.e. softening the impact of something that has ongoing effects; that is needed? This is the difference between encouraging someone to wear a bicycle helmet (primary prevention of head-injury); putting someone in the recovery position if they have fallen from their bike (secondary prevention of the injury worsening) and counselling after the accident (tertiary prevention to help ongoing injuries from worsening).

Many PSBs haven't used their assessments to fully understand both the current situation and the scale and nature of the response required. There are implicit messages in the data that need further exploration to better understand the causes and effects of key issues and trends to inform your steps.

- **Collaboration:** It is important that the people who sit around the PSB table can bring the best range of insights, constructive challenge, data and solutions to the PSB. Have you got the right people around the table, at the right level to make decisions around this issue? Who else might you need to be collaborating with to better understand this? As recommended in my report on the Well-being Assessments now is a timely opportunity to review the invited membership of the PSB and consider who are the 'unusual' suspects that you may need to work with to take steps to meet this objective?

In delivering the steps, how might your organisations collaborate? You will need to demonstrate how your PSB is considering the steps that need to be taken together and across organisational boundaries in order to effectively meet your objectives. This could include co-locating staff, breaking down traditional structures, arranging job-swaps and secondments and pooling resources.

- **Integration:** For each objective, how are you going to move away from just doing something that meets the objective and instead, demonstrate that you are taking steps which maximise your contribution to each of the goals? Instead of looking at this issue in a traditional and general sense, have you looked at the definition for each of the goals to widen your understanding of well-being for this issue and the opportunities which might exist for meeting these goals through each of your objectives? How well do you understand the contribution your PSB makes at the moment to this objective? And do you understand how different is the contribution you will need to make going forward for this objective?

How can you plot what's going on elsewhere in your organisations, the strategies and plans at a regional or a national level, to connect with others on achieving this objective? In doing this, what barriers or tensions have arisen and what steps can you (or others) take to remove them? Who else is needed around the PSB table to help you interconnect decision-making and improve well-being for this issue?

- **Involvement:** How are you going to demonstrate the way you have involved communities in defining the challenges and opportunities in meeting this objective? How are you taking steps to understand the lived experiences of people in your area and how is this shaping your actions? How are you actively seeking better ways of involving people in decision-making? How can you collaborate with members of the community in meeting these steps? As with the Social Care Wales Board, what options are there for involving people with lived experience on Boards and partnership groups?

I was impressed with the innovative approach you took to presenting your well-being assessment online and the ability to view information in different ways. This went some way to demonstrating that sustainable development connects the environment in which we live, the economy in which we work, the society in which we enjoy and the cultures in which we share, to people and their quality of life. I suggested in my feedback to your well-being assessment that you could build on this by providing more detail on the integration and interconnections between issues, and more detail on how tackling these issues could contribute to the seven goals.

Your common themes also show this interconnectedness, and I would encourage you to demonstrate your thinking about this in setting your objectives and steps. This will be particularly important in thinking about the relative roles of your different organisations in maximising your contribution to the goals. My advice is that you must show your workings - your rationale, explanation and the specific context of your objectives and steps for Conwy and Denbighshire.

As a PSB, it is important that you understand each other's motives and feel that the well-being plan reflects your shared vision for the future of Conwy and Denbighshire PSB. In order to gain this mutual understanding and respect of each other's professions; in some areas, PSB meetings are now PSB workshop sessions, taking place in each of the member organisation's workplaces or in a place relevant to the topic for discussion. I would encourage you to explore all options which facilitate a better understanding of each other's work and opportunities for better integration and collaboration.

This leadership and mutual understanding at PSB permeates into the member organisations at all levels. I am keen to understand how different PSBs are supported across Wales and the impact that this has on well-being planning. Although not a 'water-tight' model, where support is multi-agency, this enables better resourcing of the PSB and, inevitably, allows easier integration between organisations, departments and issues. I am encouraged that your support team work regionally and that you have a collaborative PSB, but in order to truly own this plan and ensure the steps you take are understood and undertaken by the member bodies of the PSB, you may want to consider closer working arrangements or more formal secondments and co-location.

As above, you should also consider how to involve 'unusual suspects' and the people you serve in your work to gain a much richer picture of the effective steps you can take to meet your draft objectives. Across Wales, it is important that we move away from seeing PSBs as a local authority-led committee meeting and an opportunity to deliver services that are rooted in the reality of people's lives and that will benefit the well-being of future generations. This will require you, people in positions of leadership, to play your part in helping to drive the changes needed. I hope you continue to lead an intelligence-based approach to finding different solutions to how things have been previously done.

Many of the common themes you have drawn out are around building on community resilience and taking pride in your area; involving people in how you protect and enhance your natural environment; and enabling people to have a healthy start in life and be well throughout their lives into old age. I am encouraged to see that the actions identified in your workshops are around building on the strengths that already exist in these areas - the information, evidence and knowledge that services currently hold. However, I would advise that this extends to using the knowledge and lived experiences of people who live in your communities to help you find innovative solutions to improving well-being.

### [Enabling people to have a healthy start in life and be well throughout their lives into old age](#)

A few of your common themes are around health and well-being throughout the life course. I can see that you have already been focusing on the first 1000 days as a priority area and your assessment provides detailed evidence of why this should be a focus for you. Pregnancy and the early years of life are often seen as a 'health issue' but I would advise you to take immediate steps towards better integration of services, co-locating teams, pooling resources and working in a way that makes sense for that community, aimed at the early years and their families. In setting out your collective steps to give people the best start in life, I would advise you to be specific about what you intend to do in your area i.e. What local evidence have you used to understand the specific areas of successful preventative interventions in different parts of Conwy and Denbighshire? What local services will be impacted if you actively redirect investment to the first 1000 days of a child's life?

Prevention is clearly at the centre of this draft objective and this begins with your organisations understanding the long-term effects of the worst start in life and how it affects your own organisation, whether you are Local Authority, Fire and Rescue officers, Police officers or third sector. The costs of not intervening early are

enormous, both to the individual's life and to public services. [Late intervention services for young people are estimated to cost England and Wales £17bn per year](#) (£6bn on child protection and safeguarding, £5.2bn on crime and anti-social behaviour, £3.7bn on youth economic inactivity, £680m on school absence and exclusion, £610m on child injuries and mental health problems, and £450m on youth substance misuse).

Many things impact on the life chances of children and young people. For example, a [2013 review carried out by the London School of Economics for the Joseph Rowntree Foundation](#) found that children in lower-income families have worse cognitive, social-behavioural and health outcomes. Crucially, this study demonstrated that it was in part because they are poorer, not just because low income is correlated with other household and parental characteristics. How can the PSB collaborate with others to improve the economic well-being of families across the region? Your well-being assessment highlighted differing levels of wealth across the eleven community areas. How can these communities, in particular, be focused on? If we know that by the time children in some areas reach reception class in school, the circumstances of where they live already affects well-being, then we need to be intervening at a much earlier stage in responding to these trends.

As well as income, we know that maternal and familial health has a big impact on a child's life. Other themes emerging from your well-being assessment included good mental health and increasing community resilience. Between 10% and 20% of women develop mental health problems during pregnancy or within a year of giving birth. These illnesses are one of the leading causes of death for mothers during pregnancy and the year after birth. Despite this, women in around half of the UK have no access to specialist perinatal mental health services and in other geographical areas, services are inadequate. As you identified within your well-being assessment, a cross-agency approach to mental health services is needed and one such example is the '[Mums and Babies in Mind](#)' project in England, which has given a focus to local leaders to create a pathway across sectors that provide expectant and new mothers with the right support at the right time.

Enabling people to have a healthy start in life is not just down to you, but the families that children grow up in and the communities they live in, as well as the families they then start of their own. So, in considering what steps you might take, the [New Economics Foundation work](#) on investing in children might be helpful, which highlights the need to address both material wellbeing and external circumstances – such as housing, poverty, and schooling – as well as psychosocial well-being and inner resources. I have been working closely with the Children's Commissioner, to produce a toolkit on taking a child's rights approach to maximising contribution to the seven national well-being goals. This toolkit is in development and testing and will be available soon. The Commissioner's office would be happy to advise on engaging with children and young people and taking a child centred approach.

I would advise you to see this cost through the eyes of someone who has not received the early help that could have sent them on a different path. Only by understanding the lived experiences of people can we design services that are fit for current and future generations. One of your draft actions is around reviewing the thresholds of when people receive help and I would advise you to be brave in taking steps to shift resources to providing help

earlier. This demands a more integrated approach, as often we treat the symptoms of adverse childhood experiences (ACEs), rather than the root causes. This means involving people in how they help themselves and taking a more holistic view of the people your organisations serve, instead of categorising people as a 'mental health patient', 'criminal', 'substance misuser' or 'domestic abuse victim'. The case studies [contained in this report by Locality](#) demonstrate the financial and social costs of not taking this holistic and preventative approach.

Alyson Francis, Director of the ACE Support Hub, has also recently worked with my office to write to you outlining that ACEs are not another thing to do, but an opportunity to reconsider how we deliver services together that make sense for the families receiving them. The ACE Support Hub could also act as a central place for PSBs to share practice, as almost all of the PSBs in Wales have discussed early years, children and ACEs in their draft objectives and steps.

Mental health and well-being and social / green prescribing have emerged as common themes for Conwy and Denbighshire. This links to your other themes of maintaining older people's independence, helping citizens to make positive behavioural changes and developing community hubs. Your analysis shows that Conwy experiences the highest rate of suicide in North Wales, at 14.4 per 100,000 population, and that Denbighshire is also higher than the Wales average (11.2) – compared to the Wales average of 9.2 per 100,000. The well-being assessments highlight a number of alarming trends, such as this one, which I would encourage you to question whether you are taking the right approaches and what needs to change. As currently drafted, I don't believe your draft actions are indicative of the step change needed and I would suggest that the draft actions that have come from your workshops to date on mental well-being are focused on business as usual. Although raising awareness of mental health issues is important, I urge you to think about how you challenge yourselves to make real service changes and demonstrate that you are maximising your contribution towards each of the seven national well-being goals.

This issue calls for earlier intervention and prevention, with approximately fifty percent of people with enduring mental health problems displaying symptoms by the time they are 14 years old, and many at a much younger age. If the symptoms are there at such an early age – what can be done to prevent the problems at later life? If we know that on average, the NHS spend over £21 million on the prescription of anti-depressants, how can we act earlier? As you have identified, social prescribing may offer an alternative and it is encouraging to see you identify this. This [study, on social prescribing in Bristol](#), provides information on different models and gives some insight into the improvements in mental and general physical health.

Models of social prescribing can have multiple benefits, such as taking part in exercise classes can reduce older people's social isolation, as well as helping to prevent falls. [Natural Resources Wales' 'Actif Woods'](#) project has shown the range of positive effects taking regular walks in a group can have on health and well-being, with projects in Wrexham and Angelsey. What opportunities might there be to introduce similar programmes in Conwy and Denbighshire, which have positive outcomes for the maintaining the natural environment also? The recent BBC documentary, ['The doctor who gave up drugs'](#), showed several examples of how alternative approaches to

prescribing pills can have a more holistic, long-lasting positive impact on someone's life – with people getting physically fitter and healthier mentally without the reliance on prescriptions.

This also offers an opportunity to contribute to a Wales of vibrant culture and thriving Welsh language, through encouraging people to take part in cultural activities to help manage their illnesses. [The Arts Council for Wales' strategy](#) outlines some of the benefits involvement in creative activity can have on the population and the [Cultural Commissioning Programme, funded by Arts Council England](#), seeks to help commissioners of public services understand how they can improve outcomes by integrating arts and cultural activities into a range of services, including mental health and wellbeing, older people and place-based commissioning. As such, there are benefits to collaborating with the national public bodies subject to the Act, such as Sport Wales, Arts Council for Wales, National Museum and National Library of Wales, who may be able to work with you on how your steps to meet this objective could maximise contribution to the goals. Please let my team know if you would like to connect with relevant individuals in these organisations.

Your well-being assessment outlines Conwy and Denbighshire is home to higher than average numbers of older people. As with many other parts of Wales, the future projections suggest that there will be more older people living in the area. I would encourage you to see these older people as an asset and consider how you might encourage their participation in community life. The [Older People's Commissioner](#) has provided examples of how we can all support people to age well in Wales. Much of this is around understanding and valuing the lived experiences of the older population, integrating services with an older person in mind and collaborating – breaking down barriers between your services to do things that make the most sense for older people.

I was interested to hear about an example local to you, where Betsi Cadwaldr staff took 'five days in a room' to consider how services for older people could be improved. I've heard that this forced focus on an issue broke down misunderstandings between services and enabled good changes to be made to service pathways. What have your PSB learnt from this exercise and how might it be replicated for other issues?

### [Involving people in how you protect and enhance your natural environment](#)

[The recent Wildlife Trust Wales report](#) on green infrastructure examined the links between green infrastructure and economic growth, emphasising that it attracts inward investment, creates tourism opportunities and increases visitor spend. You have rightly identified that your two counties are areas of outstanding beauty and heritage. Snowdonia National Park, the Dee Valley, Conwy Castle, the coast and the rolling countryside of both areas are home to diverse wildlife and need to be seen as assets. Several of the themes you have identified link to protecting and enhancing your environment, involving people in a place-based approach to planning for the future. This is encouraging to see, but I would ask that you seek to understand your own roles and responsibilities as large organisations in protecting the environment for future generations, being clear in demonstrating how you have applied the five ways of working in the steps you will take to meet whatever objective is drafted. This will



include how you plan, design and locate future developments (as part of your Local Development Plan), buildings, infrastructure and other public and community spaces.

Conwy and Denbighshire have already witnessed the impact of extreme weather events, with Prestatyn becoming flooded a fortnight ago; the devastating floods four years ago in St Asaph and Ruthin; and flooding last year in Conwy Valley and Llanrwst. You have rightly recognised in your assessment that the long-term impacts of our changing climate pose particular risks for your area including coastal erosion and loss of habitat for many of your species. You must demonstrate that you have used the seven national well-being goals to consider what action you can take to mitigate, manage or resolve these risks over the short, medium and long-term. This document produced a few years ago – [Working with a Changing climate](#) – published for the Clwydian Range and Dee Valley Area of Outstanding Natural Beauty may help you consider how to take action to adapt to climate change. It is a great example of how to communicate the impacts, including possible solutions, in a way that is easy to understand and I would encourage you to use this approach with wider communities.

As your draft actions suggest, collaborating with communities to reduce the likelihood and impact of flooding is crucial. Projects such as ['Rainscape' through Dwr Cymru](#) suggest ways that we can all mitigate the effects of floods. As one of your draft actions is 'Re-connecting people with the water environment', I think involving people in why this is such an important issue is critical if you are to affect change. Other communities are having a positive impact on their environment by taking charge and introducing renewable community energy schemes, building sustainable businesses and improving biodiversity. An extreme example includes the [Isle of Eigg in Scotland](#), where the community are almost self-sustaining. Understanding the untapped potential of different communities might involve redirecting resources together to enable staff to spend more time on the ground, engaging and understanding the communities in different parts of the region to make positive changes to how the community plans together and anticipates climate change risk. As 75% of land is maintained by farmers, what support might they also need to better prepare and protect their land from flooding? How can collaborating with them encourage responsible land use?

Many of the more deprived areas in the counties are most at risk from flooding and erosion. Your assessment has rightly identified that rising sea levels put many areas of the region at high risk. [Current expected annual damage to residential properties in Wales is estimated to be £22 million](#). In contrast, extreme weather could also cause droughts in the summer, meaning a shortage of water, declining bio-diversity and a knock-on effect for agriculture – one of the pillars of economic well-being in your area. The UK Climate Change Committee report predicts that the deadly heatwave of 2003 will be a normal summer by the 2040s, tripling related deaths with older people particularly at risk. How are you considering these links to your emerging theme of enabling older people to live independently and healthily? How are you using long-term scenarios to model what might happen to these communities if their streets, towns and parks are no longer there or struggling with reduced natural resources? What actions might you take now to contribute towards preventing these occurrences? [One example of investment in flood defences is the Lower Swansea Vale](#), a £6.7m project which provides protection to 284 businesses and industrial premises employing more than 10,000 people.

People have told you that they would like to see Conwy and Denbighshire become carbon neutral in future and more use of renewable energy. [The Welsh Government recently published](#) carbon emission levels subdivided by Local Authority. The highest emissions in Conwy and Denbighshire are due to road transport. One of your emerging themes is around more accessible and affordable transport options – how can this be informed by a need to reduce emissions from road traffic and improve walking, cycling and public transport infrastructure? How can you better listen to resident and staff motivations for using their cars, rather than active travel? Collaborating with people, including local transport providers, is needed to demonstrate how you are addressing each of the seven goals in tackling this.

I am really encouraged to see an emerging theme and actions around your collaboration as public sector leaders to develop an 'environmental standard' as a PSB. Change starts within your power, so I am hopeful that you seriously consider what can you do, as Chief Executive, Chair or Leader now to mitigate the effects of our loss of environment and be more globally responsible as a PSB. Although the public sector only accounts for a relatively small amount of Wales' emissions, you are uniquely placed to influence emissions far more widely in areas such as transport, energy, land use and procurement. I am encouraging all PSBs to look at how they can become more globally responsible and, in particular, their role in reducing emissions and using more sustainable. This is an opportunity to work across North Wales and nationally, as the Welsh Government recently made a commitment for the public sector to be carbon neutral by 2030 and have released a [Call for Evidence](#) to explore the most effective mechanisms for achieving this ambition. As a PSB already identifying commitments in this respect, I would urge you to consider and contribute before the deadline of 13th September.

This commitment recognises the work Natural Resources Wales (NRW) has undertaken through its Carbon Positive Project. Through calculating the organisation's net carbon impact, it found that over 80% of their emissions were indirect (i.e not due to energy use in its estate or its fleet) with 55% from the procurement of goods and services alone. This is an area which all organisations should be investigating further and I would expect to see the PSB actively pursuing opportunities to make carbon and cost savings through an invest to save approach. However, NRW also identified feasible options to reduce emissions and protect and enhance carbon stocks. For example, it found it could achieve up to 27% emissions saving from its vehicle fleet through adopting low emission transport options. This is an area you should also be considering and I am encouraged to see a draft action around electric public sector vehicles.

Together, you also have a large amount of public sector estate and a say in how public buildings are designed and refurbished. Having a consideration of how 'green' these buildings are, both in terms of energy efficiency and sustainable construction, is a quick win for you as a PSB. The [Wildlife Trust in Wales report into green infrastructure](#) outlines how green infrastructure delivers a wide range of proven, tangible, and cost-effective economic, social and environmental benefits.

Many other PSBs in Wales are seeking to make a difference in this way such as, Ynys Mon and Gwynedd PSB, the Vale of Glamorgan PSB, Powys PSB; Ceredigion PSB and Blaenau Gwent PSB.



### [Building on community resilience and taking pride in your area.](#)

Many of your themes highlight community ownership, building resilience, celebrating assets, fostering pride in your area and improving opportunities for people to stay, live and work in the region. Setting objectives and steps around these themes will require collaborating with partners you have not have engaged with before and making sure those around the PSB table have the right intelligence and insight to affect change.

I would suggest that you need to collaborate with Glyndwr University and other nearby higher education and further education institutions in the region. Collaborating with the businesses across North Wales would also be of benefit. What role can the North Wales Economic Ambition Board help in gathering intelligence and taking action with the PSB? What social responsibilities have the private sector adopted in the area? How are businesses coming together to drive positive, long-term change?

Your engagement highlighted a growing worry of young people leaving the area and a gap between the skills they have gained and the jobs that are available. Consider what skills students need now to equip them for the future? The [Future of Work report](#) suggests that creativity, connectivity, communication and problem-solving will be far more important than specific knowledge, with more project-based work in the future – rather than set employment. Furthermore, the report predicts that 65 percent of the children who are now starting school will find themselves working jobs as adults that don't even exist yet. [And, according to McKinsey](#), technology could automate 45 percent of the tasks people are currently paid to do. Some rural parts of Japan and Canada have also experienced a decreasing young people's population, with many moving to the cities for more opportunities. [This World Economic Forum article](#) suggests that some of the answer may lie in bottom-up community initiatives that spark tourism for the area. Young people take a sense of pride and ownership in telling others about their heritage and in starting some scale business that benefit from flocks of tourists.

You have also identified a growing population of older people, with loneliness affecting males living alone, over the age of 50. How might you seek to tackle this over the long-term in the steps you are taking to improve people's involvement in community life? How can you use the collective resource of your 'staff on the ground' to help you identify social isolation? [Research by Ageing Well Wales](#) has shown that loneliness in older people is closely linked to poor mental and physical health, how can you maximise the benefits of increased involvement to improve the health of older people in your area? Solva Community Council are an interesting example of how volunteers and older residents have benefited from a scheme to reduce isolation and improve well-being (<http://solvacare.co.uk/>).

Most people will only get involved in something that directly impacts them, their family or the place where they spend time. I praised your well-being assessment for looking at community profiles, building on this intelligence will help you to understand the assets, opportunities and barriers of people helping themselves and improving their surroundings. The [Centre for Regeneration Excellence Wales' 'Deep Place' study in Tredegar](#) gives evidence

on how an understanding of place can have multiple benefits. Often, people becoming involved in something they care about leads to much bigger outcomes – as is shown by the work that ['Nurture Development' do around Asset Based Community Development](#).

Some of this is about encouraging behaviour change in your population, which many reports have found 'sticks' when people are involved in wider social and cultural activities together; for example, the [Nudjed 'Behaviour Change is a Team Sport'](#) report found getting people together increased exercise patterns. Their work has included successfully working with young mums in the South Wales Valleys to get them involved in more physical activity. Again, this is an opportunity to improve access to cultural activities and promote heritage, use of the Welsh language and encourage people to get together around local food and drink. I would advise the PSB to find and involve these existing networks, build on these successes and encourage existing community activists. In this respect, you should consider what role your local Town and Community Councils play in taking steps to help you.

Sometimes, we create the barriers to people accessing services and getting involved. As Conwy is a pilot for the Welsh Government funding flexibility on tackling poverty programmes, I would advise you to take this opportunity to see the services from the perspectives of people who use them. Do the way things currently work make sense for someone accessing services? Your draft actions include use of community assets to create 'hubs' and involving the community in plans around the environmental and social aspects of their area. Although having 'somewhere to go' is very important to most communities, consider how people may communicate and congregate in the future. Research shows that children aged between five and 16 years spend an average of six and a half hours a day in front of a screen; [28% of young people use social media](#) as their primary news source; [43% of 'millennials' are driven to make financial donations through social channels](#); What sort of changes might you need to make to your organisational systems and policies to enable people to get more involved in communities and shape local services?

I would advise each of your organisations to commit to the National Participation Standards and note that [Participation Cymru](#) can support your officers in gaining the skills vital for effective and meaningful involvement. I would also advise you to look at the work of [Co-production Network Wales](#), to help you identify and engage community leaders.

You will not be surprised to note that other Public Services Boards are also considering setting objectives around engagement, developing / sustaining strong social networks, fostering belonging and shaping services. In particular, you may wish to share ideas with Cwm Taf PSB; Carmarthenshire PSB; Newport PSB and Powys PSB, who have supplied me with similar draft objectives.

I hope you have found this advice helpful in moving forward towards publishing a well-being plan for formal consultation. Please get in touch with my team if you want further contact details for any of the organisations and reports mentioned in this letter.

I am also learning the best ways to advise, support and monitor how public bodies are seeking to apply the five ways of working and maximise their contribution to the seven well-being goals, so I would welcome any feedback from you, supporting officers and the PSB Scrutiny Committee on how I have chosen to approach this statutory duty and the advice I have given.

I look forward to receiving your draft well-being plan and please keep in touch with me and my team.

Kind regards,



Sophie Howe

Mae tudalen hwn yn fwriadol wag

# Well-being of Future Generations (Wales) Bill

[AS PASSED]

## PART 4

### PUBLIC SERVICES BOARDS

#### CHAPTER 2

#### IMPROVING LOCAL WELL-BEING

##### *Local well-being plans*

#### **43 Preparation of local well-being plans: further consultation and approval**

(1) Before publishing its local well-being plan, a public services board must consult—

- (a) the Commissioner (having received advice from the Commissioner...);
- (b) its invited participants;
  - I. the Welsh Ministers;
  - II. the chief constable of the police force for a police area any part of which falls within the local authority area;
  - III. the police and crime commissioner for a police area any part of which falls within the local authority area;
  - IV. a person required by arrangements under section 3(2) of the Offender Management Act 2007 (c.21) to provide probation services in relation to the local authority area;
  - V. at least one body representing relevant voluntary organisations (whether or not the body is known as a County Voluntary Council).
- (c) its other partners;
  - I. a community council for a community in an area which (or any part of which) falls within the local authority area (but see also section 40);
  - II. the Public Health Wales NHS trust;
  - III. a Community Health Council for an area which (or any part of which) falls within the local authority area;
  - IV. a National Park authority for a National Park in Wales any part of which falls within the local authority area;
  - V. the Higher Education Funding Council for Wales;
  - VI. an institution in the further education sector or the higher education sector situated in whole or in part within the local authority area;
  - VII. the Arts Council of Wales;
  - VIII. the Sports Council for Wales;
  - IX. the National Library of Wales;
  - X. the National Museum of Wales.
- (d) such of the persons who received but did not accept an invitation from the board...;
- (e) the local authority's overview and scrutiny committee;
- (f) any relevant voluntary organisation as the board considers appropriate;
- (g) representatives of persons resident in its area;
- (h) representatives of persons carrying on business in its area;
- (i) trade unions representing workers in its area;
- (j) such persons with an interest in the maintenance and enhancement of natural resources in the board's area, as the board considers appropriate;
- (k) any other persons who, in the opinion of the board, are interested in the improvement of the area's economic, social, environmental and cultural wellbeing.

Mae tudalen hwn yn fwriadol wag

|                                 |                                                                                          |
|---------------------------------|------------------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>           | <b>Pwyllgor Archwilio Partneriaethau</b>                                                 |
| <b>Dyddiad y Cyfarfod:</b>      | <b>14 Rhagfyr 2017</b>                                                                   |
| <b>Aelod/Swyddog Arweiniol:</b> | <b>Aelod Arweiniol Lles ac Annibyniaeth/<br/>Pennaeth Gwasanaethau Cymorth Cymunedol</b> |
| <b>Awdur yr Adroddiad:</b>      | <b>Swyddog Comisiynu ar gyfer y Gwasanaethau Gofalwyr</b>                                |
| <b>Teitl:</b>                   | <b>Adroddiad Cynnydd – Strategaeth Gofalwyr Sir Ddinbych 2016-19</b>                     |

## 1. Am beth mae'r adroddiad yn sôn?

- 1.1 Mae'r adroddiad yn rhoi'r wybodaeth ddiweddaraf i'r aelodau am weithrediad Strategaeth Gofalwyr Sir Ddinbych a dderbyniwyd er gwybodaeth gan y Pwyllgor Archwilio ym mis Ionawr 2017. Datblygwyd y Strategaeth yn 2016 gan Grŵp amlasiantaeth Strategaeth Gofalwyr Sir Ddinbych, ac mae'n nodi sut y bydd y Grŵp yn cydweithio i ddatblygu cymorth i Ofalwyr Sir Ddinbych ymhellach mewn modd sy'n mynd i'r afael ag anghenion lleol Gofalwyr, o fewn cyd-destun deddfwriaeth newydd a newidiadau demograffig. Mae dolen i ddogfen y Strategaeth i'w gweld ar ddiwedd yr adroddiad.
- 1.2 Mae'r adroddiad hefyd yn amlygu datblygiadau arwyddocaol eraill ers yr adroddiad cynnydd diwethaf i'r Pwyllgor Archwilio ym mis Mehefin 2017, y mae angen eu hystyried ochr yn ochr â gweithrediad y Strategaeth.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Darparu gwybodaeth ynglŷn â chynnydd gyda datblygiad y Strategaeth. Darparwyd Adroddiad Cynnydd i'r Pwyllgor Archwilio Partneriaethau ar 22 Mehefin 2017. Gofynnwyd am adroddiad cynnydd pellach ym mis Rhagfyr 2017.

## 3. Beth yw'r Argymhellion?

Bod aelodau'r Pwyllgor Archwilio yn:

- 3.1 ystyried yr adroddiad ac yn darparu sylwadau fel y bo'n briodol mewn perthynas â sut y mae partneriaid yn Sir Ddinbych yn parhau i gydweithio i ddatblygu cymorth i Ofalwyr yn Sir Ddinbych ymhellach, o fewn cyd-destun o gynnydd mewn galw, deddfwriaeth newydd a newidiadau demograffig;
- 3.2 parhau i gefnogi a hyrwyddo cyflawniadau'r Strategaeth er mwyn i Wasanaeth Cymorth Cymunedol Sir Ddinbych ddiwallu ei oblygiadau statudol ar gyfer Gofalwyr, mewn partneriaeth â phartneriaid statudol a thrydydd sector;
- 3.3 cadarnhau eu bod wedi darllen, deall ac ystyried yr Asesiad o'r Effaith ar Les (gweler y ddolen isod) fel rhan o'u hystyriaethau.

## 4. Manylion yr adroddiad

- 4.1 Mae'r Strategaeth yn cael ei thanategu gan ddeddfwriaeth newydd, Deddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014 a Deddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015 yn benodol.

4.2 Mae'r Ddeddf Gwasanaethau Cymdeithasol a Llesiant (y Ddeddf) yn gofyn am newid mewn diwylliant sy'n darparu mwy o ffocws ar hybu cadernid, annibyniaeth, hunanofal a chymorth yn y gymuned. Mae'n cydnabod bod gan Ofalwyr eu hunain rôl ataliol, ac yn rhoi'r un hawliau iddynt â dinasyddion eraill i gefnogi a chynnal y rôl hon mewn perthynas â gofal a chefnogaeth i eraill. Wrth ddatblygu gofynion y Ddeddf, roedd yn bwysig cynnwys anghenion cymorth y Gofalwyr yn natblygiad ymagwedd newydd seiliedig ar asedau Sir Ddinbych tuag at asesu a diwallu anghenion, yn hytrach na gwneud hyn ar ei ben ei hun.

4.3 Mae cynnydd yn erbyn y Strategaeth yn cael ei ddogfennu yng Nghynllun Gweithredu'r Strategaeth [Atodiad 1] sy'n nodi'r camau gweithredu er mwyn i bartneriaid strategol a thrydydd sector ddatblygu cymorth i Ofalwyr yn Sir Ddinbych, a sicrhau cydymffurfiaeth â'r ddeddfwriaeth statudol newydd.

4.4 Mae Cynllun Gweithredu'r Strategaeth wedi'i osod yn erbyn canlyniadau'r Ddeddf ar gyfer dinasyddion ac mae'n canolbwyntio ar gydymffurfio â'r Ddeddf. Mae hefyd yn cael ei fapio yn erbyn Blaenoriaethau Allweddol Bwrdd Iechyd Prifysgol Betsi Cadwaladr (BIPBC) ar gyfer y rhanbarth canolog. Mae'r Cynllun Gweithredu wedi'i ddiweddarau (gweler Atodiad 1), ond mae'r canlynol yn amlygu rhai o'r meysydd datblygu ehangach:

4.4.1 Datblygiadau Rhanbarthol – mae Gofalwyr yn grŵp sy'n cael blaenoriaeth gan Fwrdd Partneriaeth Rhanbarthol Gogledd Cymru. Dan nawdd y Tîm Cydweithio Rhanbarthol, cyflawnwyd gwaith yn y misoedd diweddar i fapio gwasanaethau gofalwyr yng Ngogledd Cymru. Mae hyn wedi golygu cyfarfod â gofalwyr a gwranddo ar eu straeon ar hyd a lled y rhanbarth. Mae adroddiad drafft sy'n cynnwys y canfyddiadau cychwynnol bellach wedi cael ei lunio, ac mae'r canfyddiadau wedi cael eu cyflwyno i Grŵp Strategol Gofalwyr Gogledd Cymru. Bydd gweithdy i bartneriaid yn cael ei gynnal ar 7 Rhagfyr i sicrhau cytundeb ymysg partneriaid ar y ffordd ymlaen ar gyfer dylunio a darparu gwasanaethau gofalwyr yng Ngogledd Cymru, gyda ffocws cryf ar yr hyn sy'n gweithio'n dda ar hyn o bryd a sut y gall partneriaid gydweithio'n well i gyfrannu at gadw gofalwyr yn iach.

4.4.2 Prosiect Loteri Gwasanaeth Gwybodaeth i Ofalwyr Gogledd Ddwyrain Cymru (NEWCIS) – Mae'r gwaith ar ddarparu gwasanaethau ychwanegol i Ofalwyr yn Sir Ddinbych a Sir y Fflint dros y tair blynedd nesaf yn mynd rhagddo'n dda. Mae'r gwasanaethau hyn yn cynnwys cwnsela, eiriolaeth a chyngor ar hawliau lles. Yn ogystal, mae gofal seibiant i Ofalwyr yn cael ei ddarparu yng nghyfleuster Tai Gofal Ychwanegol Llys Awelon, mewn partneriaeth â Chyngor Sir Ddinbych a Grŵp Cynefin. Mae trafodaethau hefyd ar y gweill i ddatblygu gofal seibiant tebyg yn Nant y Môr, Prestatyn.

4.4.3 Mae 'Pwyntiau Siarad' Sir Ddinbych yn parhau i ddatblygu. Mae yna enghreifftiau da o weithio mewn partneriaeth gan y Llywyr Cymunedol, Un Pwynt Mynediad a sefydliadau'r trydydd sector megis NEWCIS a Chymdeithas Alzheimer i ddarparu gwybodaeth a chymorth i Ofalwyr. Yn ogystal, mae NEWCIS bellach yn darparu gwirfoddolwyr i gefnogi Pwyntiau Siarad ledled y sir. Mae nifer o'r gwirfoddolwyr hyn yn gyn-ofalwyr sydd eisiau rhoi o'u hamser i helpu Gofalwyr eraill.

4.4.4 Gofalwyr Ifanc – Fel y cytunwyd gan y Pwyllgor Archwilio Partneriaethau ar 22 Mehefin, edrychwyd ar ddarparu Cardiau Hamdden i Ofalwyr Ifanc mewn partneriaeth â Gwasanaethau Hamdden a Gwasanaethau Plant Sir Ddinbych a Gofalwyr Ifanc WCD. Cytunwyd ar hyn mewn egwyddor ac mae'r partneriaid yn ystyried y gwahanol opsiynau sydd ar gael i Ofalwyr ifanc.

4.5 Datblygiad Ychwanegol:

#### 4.5.1 Cynllun Corfforaethol Sir Ddinbych 2017-22

Fel rhan o flaenoriaeth y Cyngor i greu 'Cymunedau Cryf', mae'r Cyngor yn nodi y bydd yn cydweithio â phobl a chymunedau i ddatblygu annibyniaeth a chadernid. Mae hyn yn cynnwys



sicrhau fod pob Gofalwr yn Sir Ddinbych yn cael cefnogaeth dda. Croesawir y ffocws hwn ar Ofalwyr yn Sir Ddinbych, a bydd yn cynnig cyfle i ddatblygu ymhellach ymagwedd Sir Ddinbych tuag at gefnogi Gofalwyr dan Ddeddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014, gyda chefnogaeth lawn y Cyngor. Mae Cynllun Busnes wrthi'n cael ei lunio, fydd yn nodi'r meysydd penodol i'w datblygu. Bydd y rhain yn cynnwys atgyfeiriadau gan bartneriaid iechyd a chymorth i rieni sy'n Ofalwyr. Bydd y cynllun busnes hefyd yn ystyried sut y gellir datblygu cymorth i Ofalwyr yn gorfforaethol. Bydd Bwrdd y Rhaglen Gorfforaethol dros Gadernid yn goruchwyllo'r gwaith o ddatblygu a gweithredu'r Cynllun Busnes.

#### 4.5.2 Grant Gofal Seibiant i Ofalwyr

Ar ddiwedd Gorffennaf 2017, bu i Lywodraeth Cymru hysbysu Awdurdod Lleol Sir Ddinbych am grant o £100,012 i ariannu cyfleoedd ychwanegol am ofal seibiant i Ofalwyr. Rhaid gwario'r grant yn y flwyddyn ariannol bresennol. Cytunodd Penaethiaid y Gwasanaethau y dylid dyrannu 20% o'r grant i'r Gwasanaethau Plant i gefnogi Gofalwyr ifanc a rhieni sy'n Ofalwyr. Yn dilyn ymgynghoriad â phartneriaid, cytunwyd ar broffil gwario gan yr uwch reolwyr a ddangosir isod. Ar hyn o bryd, nid oes unrhyw arwydd y bydd cyllid pellach ar gael ar ôl Mawrth 2018. Mae gofyn i Lywodraeth Cymru fonitro canlyniadau'r cyllid ychwanegol hwn yn fanwl.

- *Gofalwyr sy'n Oedolion:*
  - Gofal seibiant preswyl ychwanegol, gwasanaethau dydd a gwasanaethau eistedd gyda phobl.
  - Cynllun talebau Seibiant Byr i Ofalwyr nad ydynt eisiau cysylltu â gwasanaethau statudol (cynllun peilot gyda NEWCIS).
  - Cyllid ychwanegol i wasanaeth 'Rhannu Dyddiau' ar gyfer unigolion gyda dementia cymedrol i ddifrifol.
  - Recriwtio teuluoedd 'Rhannu Bywydau' i ddarparu gofal seibiant i Ofalwyr oedolion ag anableddau dysgu.
- *Gwasanaethau Plant (Gofalwyr Ifanc a Rhieni sy'n Ofalwyr)*
  - Seibiannau byr i Ofalwyr ifanc.
  - Gweithiwr cefnogi i blant ag anabledd sydd rhwng 8 a 18 oed.
  - Gofal plant ychwanegol i blant ag anabledd dan 8 oed.

#### 4.5.3 'Dilyn y Ddeddf' Gofalwyr Cymru 2017 a 'Cefnogi Gofalwyr' Arolygiaeth Gofal a Gwasanaethau Cymdeithasol Cymru 2017.

Mae Gwasanaethau Cymorth Cymunedol Sir Ddinbych wrthi'n ystyried canfyddiadau'r adroddiadau hyn a gyhoeddwyd yn ddiweddar yn dilyn gwaith ymchwil ac ymgysylltu â gofalwyr, i fesur sut mae llywodraeth leol yng Nghymru'n cyflawni eu dyletswyddau newydd i Ofalwyr dan Ddeddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014. Er bod yna dystiolaeth o arferion da ar draws y rhanbarth o ran darparu gwasanaethau, gan gynnwys darparu Gwybodaeth a Chyngor, mae yna rywffaint o bryder y gallai Gofalwyr fod wedi llithro i lawr yr agenda wrth fynd ati i drawsnewid gwasanaethau yn unol â'r Ddeddf newydd. Mae angen i Awdurdodau Lleol sicrhau dealltwriaeth dda o hawliau Gofalwyr i asesiadau a chymorth. Er nad yw'r adroddiadau'n amlygu unrhyw feysydd pryder penodol i Sir Ddinbych, mae'r canfyddiadau wedi cael eu mapio yn erbyn arferion cyfredol yn Sir Ddinbych (gweler Atodiad 2). Bydd unrhyw gamau gweithredu ar gyfer Sir Ddinbych yn cael eu hystyried ochr yn ochr â chanfyddiadau fframwaith sicrhau ansawdd y Gwasanaethau Cymorth Cymunedol eu hunain.

#### 5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?

Mae'r Strategaeth Gofalwyr yn cyfrannu'n benodol i'r blaenoriaethau corfforaethol trwy:

- **Clymu Cymunedau:** Mae cymunedau wedi'u cysylltu ac mae ganddynt fynediad at nwyddau a gwasanaethau lleol, ar-lein a thrwy gysylltiadau cludiant da;

- **Cymunedau Cryf:** Mae'r Cyngor yn gweithio gyda phobl a chymunedau i gynyddu annibyniaeth a chadernid;

Mae Gofalwyr yn gwneud cyfraniad gwerthfawr i'n cymunedau trwy gefnogi'r unigolion y maent yn gofalu amdanynt i barhau i fod yn annibynnol. Bydd datblygiad parhaus y Strategaeth yn ceisio sicrhau nad yw Gofalwyr eu hunain yn mynd yn ddiameddiffyn oherwydd eu rôl ofalu, a'u bod yn derbyn cefnogaeth i barhau'n annibynnol.

## **6. Faint fydd yn ei gostio a sut fydd yn effeithio ar wasanaethau eraill?**

Bydd yn rhaid rheoli unrhyw gynnydd mewn galw ar y gwasanaethau o fewn y cyllidebau presennol.

Mae'n debyg mai mesurydd llwyddiant y Ddeddf fydd gostyngiad yn nifer y Gofalwyr sydd angen asesiad mwy trylwyr os ydynt yn cael eu cefnogi'n effeithiol ar ddechrau eu rôl ofalu. Mae'n bwysig bod yr effaith ar wasanaethau ataliol megis y rhai sy'n cael eu darparu gan y trydydd sector yn cael ei fonitro, a bod y gwasanaethau'n cael eu hail-gysoni i ddiwallu'r galw.

## **7. Beth yw prif gasgliadau'r Asesiad o'r Effaith ar Les?**

Prif gasgliadau'r asesiad o'r effaith ar les a gynhaliwyd ym mis Ionawr 2017 (Atodiad 3 – dilynwch y ddolen isod) oedd y byddai'r Strategaeth yn cael effaith gadarnhaol ar draws yr holl nodau lles, ac adlewyrchir hyn yn y sgôr datblygu cynaliadwy. Mae'r Strategaeth wedi'i chysoni'n benodol â Deddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014, a gofynion y Ddeddf newydd mewn perthynas â Gofalwyr, sydd bellach â'r un hawliau â'r unigolyn y maent yn gofalu amdanynt. Mae'r Strategaeth yn ceisio sicrhau bod Sir Ddinbych yn diwallu ei oblygiadau cyfreithiol newydd i Ofalwyr, ac yn gwneud hyn drwy ddull partneriaeth ystyrlon. Mae'r ymagwedd hon, ynghyd ag ymagwedd sy'n seiliedig ar asedau Sir Ddinbych ei hun i ddiwallu gofynion y Ddeddf newydd yn sicrhau y bydd yr holl Ofalwyr yn derbyn gwybodaeth, cyngor a chymorth i'w cynorthwyo i gyflawni eu canlyniadau lles eu hunain. Bydd hyn yn ei dro yn cael effaith gadarnhaol ar y rhai y maent yn gofalu amdanynt, a'r gymuned ehangach o bosib. Ni chynhaliwyd asesiad wedi'i ddiweddarau at ddibenion yr adroddiad cynnydd hwn.

## **8. Pa ymgynghoriadau a gynhaliwyd gydag Archwilio ac eraill?**

Ni chynhaliwyd proses ymgynghori at ddibenion yr adroddiad cynnydd hwn.

## **9. Datganiad y Prif Swyddog Cyllid**

Nid oes angen datganiad gan y Prif Swyddog Cyllid ar gyfer yr adroddiad diweddarau hwn.

## **10. Pa risgiau sydd yna ac oes yna unrhyw beth y gallwn ei wneud i'w lleihau?**

Mae cyflawniadau'r Strategaeth yn dibynnu'n helaeth ar waith partneriaeth sy'n cael ei oruchwylio gan Grŵp y Strategaeth Gofalwyr i sicrhau bod cynnydd yn parhau.

## **11. Pŵer i wneud y Penderfyniad**

Mae pwerau'r Pwyllgor Archwilio mewn perthynas â'r mater hwn wedi'u pennu yn Adran 21 Deddf Llywodraeth Leol 2000 ac Adran 7 Cyfansoddiad y Cyngor.

### **Dogfen Strategaeth:**

<https://modern.gov.denbighshire.gov.uk/documents/s22607/CARERS%20STRATEGY%20-%20APP%201%20E.pdf?LLL=1>

### **Asesiad o'r Effaith ar Les:**

<https://modern.gov.denbighshire.gov.uk/documents/s22609/CARERS%20STRATEGY%20-%20APP%203.pdf?LLL=1>

## Denbighshire Carers Strategy

June 2016 – June 2019

### ACTION PLAN

#### Update November 2017

This action plan is integral to the Denbighshire Carers Strategy which was developed jointly between Denbighshire Local Authority, Betsi Cadwaladr University Health Board and third sector partners who have an interest in supporting Carers in Denbighshire. The action plan is a living document and as such will be subject to change as and when required.

The actions have been identified by members of the Carers Strategy Group, and evidenced by the needs of Carers they support.

The actions are mapped against the outcomes for citizens in the new Social Services and Well Being (Wales) Act 2014, and also the key themes of the Betsi Cadwaladr University Health Board's Plan for the Central Region (Conwy & Denbighshire).

| <b>Social Services and Well Being (Wales) Act Outcomes:</b>                                                                                                                                                                                                                                                                                                                                                                                            | <b>BCUHB Priorities for North Wales Central Region (Conwy and Denbighshire) :</b>                                                                                                                                                                                                                                                                                                                                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol style="list-style-type: none"> <li>1. Physical &amp; Mental Health &amp; Emotional Well-Being</li> <li>2. Education, Training &amp; Recreation</li> <li>3. Contribution to Society</li> <li>4. Domestic Family &amp; Personal Relationships</li> <li>5. Protection from Abuse &amp; Neglect</li> <li>6. Securing Rights &amp; Entitlements</li> <li>7. Social &amp; Economic Well-Being</li> <li>8. Suitability of Living Accommodation</li> </ol> | <ol style="list-style-type: none"> <li>1. Improving Health &amp; Wellbeing and health inequality.</li> <li>2. Working in Partnership</li> <li>3. Improving Outcomes of Care</li> <li>4. Respecting the individual and respect dignity.</li> <li>5. Listening and Learning from the experiences of the individual.</li> <li>6. How we use our resources.</li> <li>7. How we support, train and develop our staff</li> </ol> |

## List of abbreviations:

|                 |                                                    |               |                                                        |
|-----------------|----------------------------------------------------|---------------|--------------------------------------------------------|
| <b>DCSG</b>     | Denbighshire Carers Strategy Group                 | <b>WCD</b>    | Wrexham, Conwy & Denbighshire Young Carers Service     |
| <b>NEWCIS</b>   | North East Wales Carers Information Service        | <b>SSWBA</b>  | Social Services & Well Being (Wales) Act               |
| <b>DCSS</b>     | Denbighshire Community Support Services            | <b>CAB</b>    | Citizens Advice Bureau                                 |
| <b>CCO</b>      | Carers Commissioning Officer – Denbighshire        | <b>MIS</b>    | Management Information System                          |
| <b>E&amp;CS</b> | Education & Children’s Services                    | <b>NWSSIC</b> | North Wales Social Services Improvement Collaborative  |
| <b>BCUHB</b>    | Betsi Cadwaladr University Health Board            | <b>SCiP</b>   | Social Care in Partnership [NW Training Collaborative] |
| <b>WCD</b>      | Wrexham, Denbighshire & Conwy Young Carers Service | <b>SCWDP</b>  | Social Care Workforce Development Partnership          |

| Development Area                                                     | Action                                                                                                                                                                                   | SSWB Outcomes | BCUHB Priorities | By Whom                                                     | By When          | Progress                                                                                                                                                                                                                              |
|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------------|-------------------------------------------------------------|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.North Wales Population Needs Assessment                            | Establish links with responsible officers to ensure that organisations in Denbighshire are engaged in the process, and the PNA includes and reflects the needs of Carers in Denbighshire | All           | All              | All /<br>Sarah Bartlett,<br>Regional PNA<br>Project Manager | July/August 2016 | Needs assessment completed & submitted to WG by March 17.<br><br>Draft Regional Business Plan for Carers drawn. Workshop event with partners 7/12/17 to agree way forward in design & delivery of Carers services across North Wales. |
| 2.Ensure Carers understand the ethos and provisions of the new SSWBA | Review current information available to Carers, (across all sectors) ensuring that the messages fit with the new                                                                         | All           | 1, 2, 4          | All                                                         | June 2017        | DCC leaflets & website revised<br><br>New module for Carers on DEWIS complete & live.                                                                                                                                                 |

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| Development Area | Action                                                                                        | SSWB Outcomes | BCUHB Priorities | By Whom           | By When                     | Progress                                                                                                                                                                                                                                                                                                                                                                      |
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|                  | <p>Act and Denbighshire's approach</p> <p>Training for Third Sector Staff on the new Act.</p> | <p>All</p>    |                  | <p>All / SCiP</p> | <p>September 16 onwards</p> | <p>Carers Wales booklet 'Carers &amp; New Act' and regional leaflet et 'How do I Access Care &amp; Support in North Wales' available locally and on line.</p> <p>Third Sector partners information updated.</p> <p>Training delivered by SCiP. Well attended by Third Sector staff. Some organisations eg NEWCIS, Crossroads have arranged own training. Further training</p> |

| Development Area                                                                                       | Action                                                                                                                                           | SSWB Outcomes | BCUHB Priorities | By Whom                       | By When                  | Progress                                                                                                                                                                       |
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|                                                                                                        | Arrange information and awareness raising sessions for Carers via groups and forums – possible use of Care Council for Wales training material.  | All           |                  | All                           | January 17 onwards       | requirements to be highlighted via Carers Strategy Group.<br><br>Third Sector Partners to arrange via forums/groups. Development of Regional Leaflet for citizens – completed. |
| 3.Ensure health and social care staff understand the implications of the new SSWBA in regard to Carers | Review current training modules and develop integrated training for LA and health cluster staff, reablement team, and complex disabilities team. | All           | All              | CCO/DCC Workforce Development | Nov/Dec 16<br><br>May 17 | Training module for reablement staff & SPoA Staff completed. Agreement for awareness sessions to be delivered to cluster staff on an ongoing basis.                            |



| Development Area                                                                                                                                    | Action                                                                                                                    | SSWB Outcomes | BCUHB Priorities | By Whom                               | By When        | Progress                                                                                                                                                                                                         |
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|                                                                                                                                                     | Further development of training for health staff                                                                          |               |                  | BCUHB – Carers Lead Officer           | Nov 16 onwards | Use of NHS Carer E Learning module promoted for staff. Good uptake amongst mental health services staff. Pursuing mandatory training for health staff.                                                           |
| 4. Ensure staff in education services understand the implications of the new SSWBA in regard to Carers, and in particular in regard to Young Carers | Carers and Young Carers to be included in relevant policies and procedures.<br><br>Awareness raising with relevant staff. | 1,2,3         | 1                | WCD/E&CS Lead officers/CCO<br><br>WCD | Dec 2016       | Agreed associate membership of Families First Officer and WCD representation on the once per half term “Health and Well Being Group (School Settings 3 – 18)”.<br><br>Linking work on the Carers Strategy Action |

| Development Area | Action                                                                                      | SSWB Outcomes | BCUHB Priorities | By Whom | By When | Progress                                                                                                                                                                                                                                                                                                                                                                                                        |
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|                  | Target Health & Well Being Groups in schools to identify Young Carers and refer for support |               |                  | WCD     |         | <p>Plan, particularly around Young Carers, with the work of the above group (now included in group's Terms of Reference.</p> <p>Young carers Pathway for Support agreed by Well Being Group.</p> <p>Rhyl High School involved in Carers Trust 'Young Carers in Schools' Initiative – includes training for staff on how young carers can be supported.</p> <p>Regional pilot scheme based on above model in</p> |

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| Development Area                                                                                         | Action                                                                                                                                                                               | SSWB Outcomes | BCUHB Priorities | By Whom                                | By When              | Progress                                                                                                                                                                           |
|----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------------|----------------------------------------|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                          |                                                                                                                                                                                      |               |                  |                                        |                      | place with primary schools.                                                                                                                                                        |
| 5. Ensure DCSS staff for adult services incorporate the needs of young carers in working practice        | Develop good practice guidance and operational process for DCSS adult services staff                                                                                                 | All           | 1,2,4,5          | CCO / E&CS Lead Officer / SPoA Manager | Jan – Mar 17         | Young Carers Pathway for Support included in guidance for DCSS staff.                                                                                                              |
| 6. Ensure Carers know how to access information and support for themselves and the person they care for. | Promoting access to Talking Points, [Clinics for complex disabilities*], DEWIS, Third Sector organisations and SPoA.<br><br>[*Complex disabilities clinics have now merged with TPs] | All           | 1, 2, 4          | All                                    | Oct 16<br><br>Oct 16 | Community Navigators inducted in Carer Awareness, process for Carers assessments, & third sector support available.<br><br>Range of Carer information available in Talking Points. |

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| Development Area | Action                                                                                                             | SSWB Outcomes | BCUHB Priorities | By Whom | By When | Progress                                                                                                                                                                                                                                                                                                                           |
|------------------|--------------------------------------------------------------------------------------------------------------------|---------------|------------------|---------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | NEWCIS Lottery Bid –to include increased capacity for Well Being Officers to provide one to one support for Carers | All           | 1, 2, 4          | NEWCIS  | Apr 17  | <p>Joint working with NEWCIS to improve pathway for Carers between Talking Points, NEWCIS &amp; Single Point of Access.</p> <p>Carers are offered appointment for assessment at Talking Points.</p> <p>Talking Points supported by NEWCIS staff &amp; volunteers.</p> <p>Bid successful. Additional services commenced 1/4/17.</p> |

| Development Area | Action                                                                                                                                      | SSWB Outcomes | BCUHB Priorities | By Whom        | By When       | Progress                                                                                                |
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|                  | Delivery of 'Reaching Out' Programme for Carers of adults with serious mental health. (All Wales)                                           | All           | 1, 2, 4          | Hafal & Caniad | 2016 Campaign | Hafal, Denbighshire piloted service resource pack for Carers to ensure it complements approach of SSWBA |
|                  | Mary Dei – further development of community based approach to identify, inform, advocate and involve Carers in Denbigh & surrounding areas. | All           | 1, 2, 4          | Mary Dei       |               | Currently considering delivery of future services.                                                      |

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| Development Area                                        | Action                                                | SSWB Outcomes | BCUHB Priorities | By Whom                                | By When | Progress                                                                                                                                                                                                                                                                                                          |
|---------------------------------------------------------|-------------------------------------------------------|---------------|------------------|----------------------------------------|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 7. Ensure communities in Denbighshire are 'Carer aware' | Agree priorities for NEWCIS Community Support Project | All           | 1, 2, 4          | NEWCIS/CCO                             | Mar 17  | NEWCIS Community Project ended 31.1.17. Evaluation completed. Agreement reached on sustainable elements of project inc. links with community based Carer links, Carers Leisure Card & Carer awareness training module for colleges. Resource Pack provided for Health & Social Care Tutors at Llandrillo College. |
|                                                         | Promotion of Talking Points in Denbighshire           |               | 1, 2, 4          | DCSS Talking Points Co-ordinator / All | Ongoing |                                                                                                                                                                                                                                                                                                                   |
|                                                         | Mary Dei – further development of                     |               | 1,2,4            |                                        |         |                                                                                                                                                                                                                                                                                                                   |

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| Development Area                                                                              | Action                                                                                                    | SSWB Outcomes | BCUHB Priorities | By Whom                               | By When        | Progress                                                                                                                                                                                                                                   |
|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|---------------|------------------|---------------------------------------|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                               | community based approach to identify, inform, advocate and involve Carers in Denbigh & surrounding areas. |               |                  | Mary Dei                              |                | Progress as highlighted in Action 6<br><br>Currently considering future delivery of their services.                                                                                                                                        |
| 8. Assessing the needs of adult Carers in line with the ethos and requirements of the new Act | Review DCC policy and procedures in line with requirements of new Act.                                    | All           | 1, 2, 4, 5       | CCO/DCSS Senior Man & Policy Officers | September 2016 | North Wales Regional Policy in relation to Assessment & Eligibility for Managed Care & Support for adults, children & carers - developed jointly by all 6 LAs & BCU. Completed Sep 16. No separate policy for Carers as previously. Policy |



| Development Area | Action                                                                               | SSWB Outcomes | BCUHB Priorities | By Whom                                            | By When        | Progress                                                                                                                                                                                                                                                       |
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| Tudalen 75       | Piloting the use of What Matters 2 to identify outcomes and support needs of Carers. | All           | 1,2,4,5          | CCO/MIS Officers/<br>Carers Champions              | September 2017 | will be available on DCC website.                                                                                                                                                                                                                              |
|                  | Agree process for Carers eligible for formal support plan, including review process. | All           | 1,2,4,5          | CCO/DCSS Senior Man & Policy Officers/MIS Officers | July 2017      | Use of WM2 across whole service since reviewed to ensure more proportionate assessment approach. New process includes greater use of What Matters (1) and a Simple Support Plan for Carers requiring ongoing support. All practitioners trained in new process |
|                  |                                                                                      |               |                  |                                                    | Apr 17         | Guidance reviewed & amended.                                                                                                                                                                                                                                   |

| Development Area | Action                                                                                                           | SSWB Outcomes | BCUHB Priorities | By Whom                     | By When            | Progress                                                                                                                                                                                                                                         |
|------------------|------------------------------------------------------------------------------------------------------------------|---------------|------------------|-----------------------------|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | Evaluate the effectiveness of the Carers Champions pilot and agree a model/service specification for the future. | All           | 1, 2, 4, 5, 6, 7 | CCO/NEWCIS                  | June – August 2016 | <p>Guidance links to regional policy on Assessment &amp; Eligibility for Managed Care &amp; Support.</p> <p>Ongoing scrutiny at Carers Panel in line with asset based approach resulting in innovative solutions in partnership with Carers.</p> |
|                  | Review Carer Assessment tools and processes currently in use by CMHTs,                                           | All           | 1, 2, 4, 5, 7    | DCSS/CCO/CMHTs/Hafal/Caniad | Mar 17             | Evaluation of Carers Champions pilot, and service specification completed. Tender process also complete for new 3 year                                                                                                                           |

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| Development Area                                                  | Action                                                                                         | SSWB Outcomes | BCUHB Priorities | By Whom                 | By When  | Progress                                                                                                                                                                                                                    |
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|                                                                   | in line with requirements of new Act.                                                          |               |                  |                         |          | contract. New service commenced 1/7/17.<br><br>BCUHB auditing acute and community mental health services against Carers Triangle of Care (Carers Trust) and Action Plans being agreed to improve Carer awareness & support. |
| 9. Assessing the needs of Young Carers in line with the ethos and | Joint working with current provider to ensure processes are in place in line with the new Act. | All           | 1, 2, 4, 5       | E&CS Lead Officer / WCD | Jan 2017 | Work has been ongoing between the Commissioning Group and the current provider                                                                                                                                              |

| Development Area                                                                                                                           | Action                                                                | SSWB Outcomes | BCUHB Priorities | By Whom                  | By When | Progress                                                                                                                                                                                               |
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| requirements of the new Act                                                                                                                |                                                                       |               |                  |                          |         | since May/June 2016 to implement processes to gather information required by LAs for reporting in line with the New Act. This information is now available.                                            |
| 10. Ensure involvement of the carer in the assessment of the person with care needs, and consider the appropriateness of joint assessments | Review DCC policy and procedures in line with requirements of new Act | All           | 1, 2, 3, 4, 6, 7 | CCO/DCSS Policy Officers | Jun 17  | NW Regional Policy developed (see 8 above) for adults, children & carers.<br><br>DCC 'Rolling Programme' in place to support staff in implementing new Act (Topics: Assessment & Eligibility Criteria; |

| Development Area                          | Action                                                                                                                            | SSWB Outcomes       | BCUHB Priorities | By Whom                         | By When             | Progress                                                                                                            |
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|                                           | Explore the benefits and feasibility of adopting a family conference model to situations within adult services where appropriate. |                     |                  | DCSG/DCSS Senior Officers       | Jan 18              | Support Budgets; Continuing Health Care)<br><br>Delayed due to demands and priorities on implementation of new Act. |
| 11.Support for Carers in Primary Care     | Continued funding for third sector primary care facilitator posts.<br><br>Agree priorities for posts for funding period           | 1, 2, 3, 4, 5, 6, 7 | 1, 2, 3, 4, 7    | BCUHB/GP practices/Third Sector | Sep 2017            | BCUHB & NEWCIS piloting Carer support post on Stroke Unit at Glan Clwyd Hospital.                                   |
| 12. Royal Alex Community Hospital Project | Involvement of Carers and Third Sector organisations in the design and development of services                                    | 1, 3, 4, 5, 6, 7    | All              | BCUHB                           | Summer 2016 onwards | Carer Strat Group consulted to inform BCUHB business case. BCU will maintain contact with group for input as        |

| Development Area                                                 | Action                                                                             | SSWB Outcomes    | BCUHB Priorities | By Whom                                | By When              | Progress                                                                                                                                                                             |
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|                                                                  |                                                                                    |                  |                  |                                        |                      | project progresses.                                                                                                                                                                  |
| 13. Development of Ty Nant (Prestatyn IACH) Primary Care Project | Involvement of Carers and Third Sector in the planning and development of services | 1, 3, 4, 5, 6, 7 | All              | BCUHB                                  | Summer 2016 onwards  | Some peripheral involvement of third sector partners. Seeking steer via Denbighshire Partnership Thursday.                                                                           |
| 14. Access to independent professional advocacy for Carers       | Ensure commissioning arrangements for adults will include provision for Carers.    | 1,4,5,6,7        | 1, 2, 4,         | CCO/DCC Commissioning Officer – adults | Apr 16<br><br>Aug 17 | Commissioning of service for over 65 complete & operational.<br><br>Commissioning options for service for under 65's under discussion. Option to refer Carers to new NEWCIS service. |

| Development Area | Action                                                                                                                                                                     | SSWB Outcomes | BCUHB Priorities | By Whom                   | By When                          | Progress                                                                                                                                                                                                                                                                   |
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|                  | <p>NEWCIS – Submission of Lottery Bid to include formal /regulated advocacy service</p> <p>Explore gap in service for young carers not involved in statutory services.</p> |               |                  | <p>NEWCIS</p> <p>DCSG</p> | <p>Jun 17</p> <p>Autumn 2016</p> | <p>NEWCIS bid successful. Service commenced 1/4/17.</p> <p>Young Carers eligible to access services of Young Advocate Officer (CADMAS – Conwy and Denbighshire Mental Health Advocacy Service) who are part of the Youth Support Consortium - link via Families First.</p> |

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| Development Area                                                                         | Action                                                                                         | SSWB Outcomes | BCUHB Priorities | By Whom                       | By When   | Progress                                                                                                               |
|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|---------------|------------------|-------------------------------|-----------|------------------------------------------------------------------------------------------------------------------------|
|                                                                                          |                                                                                                |               |                  |                               |           |                                                                                                                        |
| 15.Counselling services for Carers                                                       | NEWCIS – Submission of Lottery Bid to include counselling service for Carers                   | 1,4,5         | 1, 2, 4          | NEWCIS                        | Jun 2016  | NEWCIS bid successful. Counselling service now being offered.                                                          |
|                                                                                          | Explore statutory provision of counselling services for Carers                                 |               |                  | DCSG                          | July 2017 | For further discussion at regional level with health. Service currently available via NEWCIS and BCUHB Parabl service. |
| 16.Ensure Carers have access to a range of training opportunities to support caring role | Agree joint approach Joint with workforce development, Health, CCO and 3 <sup>rd</sup> Sector. | 2             | 1, 3, 5          | All/DCC Workforce Development | July 17   | Organisations supported to ensure details of all training entered onto DEWIS.                                          |



| Development Area                                                       | Action                                                                                         | SSWB Outcomes | BCUHB Priorities | By Whom | By When   | Progress                                                                                                                                           |
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|                                                                        |                                                                                                |               |                  |         |           | Carer Representation agreed on local SCWDP group to identify training needs and co-ordinate provision.                                             |
| 17. Welfare Rights Information and Support                             | NEWCIS – Submission of Lottery Bid to include information and support on Welfare rights issues | 1,6           | 1                | NEWCIS  | Jun 16    | NEWCIS lottery bid successful. Service commenced 1/4/17.<br><br>Carers can also access DCC commissioned service with Citizens Advice Denbighshire. |
| 18. Increase capacity to support Young Carers (1:1 and group sessions) | Submit three year funding bid to Children in Need                                              | All           | 1                | WCD     | June 2016 | Bid successful. Funding for additional groups & outreach                                                                                           |

| Development Area                                         | Action                                                           | SSWB Outcomes | BCUHB Priorities | By Whom                                          | By When  | Progress                                                                                                                                                                                                                  |
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|                                                          |                                                                  |               |                  |                                                  |          | workers including additional works for Rhyl & Prestatyn – commenced Nov 16                                                                                                                                                |
| 19.Support for Carers of individuals of substance misuse | Map support currently available and identify any gaps in support | All           | 1, 2, 5          | CCO / Caniad/ Denbighshire Substance Misuse Team | Oct 2017 | Links made with Denbighshire Substance Misuse (SMAT) team. Some consultation with Carers undertaken by SMAT team. Gap in service highlighted in Regional Population Assessment. For further discussion at regional level. |

| Development Area                        | Action                                                                                | SSWB Outcomes | BCUHB Priorities | By Whom                        | By When           | Progress                                                                                                                                                                           |
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| 20.Meeting the assessed needs of Carers | Development of support budgets for Carers.                                            | 1,2,3,4,7     | 1                | CCO/DCC Commissioning – adults | July 2016 onwards | NW Regional Policy & Procedure for adults, children & Carers completed (see Action 8 above) .                                                                                      |
|                                         | Further develop the provision of flexible sitting services by the independent sector. |               |                  |                                | Oct 2017          | Increase in number of Carers managing their own support budgets to meet their identified outcomes.<br><br>DCSS piloting 'Bridging the Gap' short breaks voucher scheme with NEWCIS |

| Development Area                       | Action                                                             | SSWB Outcomes | BCUHB Priorities | By Whom           | By When         | Progress                                                                                                                                                                                      |
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|                                        | Review of DCC Policy and Procedure on Assessment and Meeting Needs |               |                  |                   | July – Oct 2016 | (working in partnership with local providers). Target group = Carers who don't want statutory intervention. Pilot funded by Carers Respite Grant.<br><br>Current guidance reviewed & amended. |
| 21.Support for Carers when caring ends | Evaluation of 'bereavement support' model commissioned with NEWCIS | 1,2,3,4,6     | 1, 5             | NEWCIS / CCO /WFD | End June 2017   | Good evaluation of model. Future provision will be considered based on demand.                                                                                                                |

| Development Area                                                                   | Action                                                | SSWB Outcomes | BCUHB Priorities | By Whom                                         | By When          | Progress                                                                                                                                                                                  |
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| 22. Support for Carers wanting to gain employment, re-train or re-enter workforce. | Development of North Wales Opus Project               | 1,2,3,6,7     | 1, 4             | Ann Weir, DCC<br>Comm<br>Development<br>Officer | Jan 17           | Project officers recruited.<br>Referral process commenced Feb 2017. Training on Carer awareness & services support offered.                                                               |
| 23. Volunteering Opportunities for Carers                                          | Support development of Volunteering Co-ordinator Post | 1,2,3,7       | 1, 2, 5,<br>6, 7 | NEWCIS                                          | May 2016 onwards | NEWCIS Volunteer Co-ordinator now in post and actively recruiting Carers who wish to access volunteering opportunities.<br>DCSS supporting NEWCIS to consider volunteering opportunities. |



**Denbighshire Community Support Services**

**Summary of the Carers Wales ‘Track the Act’ Briefing 2 (published Sep 2017)**

The following table sets out the most salient findings from the Track the Act programme which monitors the implementation of the Social Services and Well Being (Wales) Act 2014. It also includes Carers Wales’ response to the findings, and provides a Denbighshire response together with actions that Denbighshire intend to take to further ensure that it is meeting its statutory obligations to carers in line with the requirements of the Act.

The findings of the report are based on:

- Freedom of Information requests to local government - 7 local authorities didn’t respond. For this reason, the information from the FOIs hasn’t been collated and there are no comments on individual performance in case it distracted from their overall findings *[Denbighshire provided a response from adults and children’s services.]*
- Carers ‘Track the Act’ survey – 517 Carers completed the survey. Those who responded represent every Welsh council. There is no information, however, on how many responded from each county and which ‘carer group’ they represent. The majority of respondents were already in the social care system.
- Analysis of statistics published by Welsh government
- Review of council websites.


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| Report Findings                                                                                                                                                                                                                                                       | Carers Wales response | Denbighshire Perspective                                                                                                                                                                                                                                                                                     | Considerations for Denbighshire                                                                                                                                                                                                                                             |
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| <p><b>General</b></p> <p>Some councils have well thought out and clearly articulated strategies for ensuring they are meeting their statutory duties.</p> <p>There are however significant differences between these strategies and consequently how councils are</p> |                       | <p>Despite the lack of response from some councils, It would have been helpful if the data had been collated, and compared with the last FOI in September 2016. It is difficult to see at a glance how pertinent the findings are to each local authority area and what actions they might want to take.</p> | <p>CSSIW report also calls for strategies to be refreshed in line with the SSWBA and have coherent commissioning plans. Denbighshire’s Carers Strategy 2016-19 does reflect the SSWBA. It has elements of commissioning within it but is not primarily a Comm Strategy.</p> |

| Report Findings                                                                                                                                                                                                                                                                                                                                                                                                                             | Carers Wales response                                                                                                                                                                                      | Denbighshire Perspective                                                                                                                                                                                                                                                                                                                                                                    | Considerations for Denbighshire                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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| <p>now delivering services on the ground. This means carers experience a 'post code lottery' of how and when they are assessed, if at all, and the services they subsequently receive, if any. This lack of consistency also obstructs a clear view on whether councils are delivering effective services.</p>                                                                                                                              |                                                                                                                                                                                                            | <p>Some additional profiling of the respondents (e.g. number of Carers from each county, age, carer 'group' would have been helpful to enable councils to determine whether the lack of consistency in fact relates to a specific carer group, and to help councils to address this.</p>                                                                                                    | <p>All the FOI data, however, has been published, and all 6 NW authorities provided a response. So it would be possible to get a regional picture.</p> <p>The data could be used to further inform the NW Carers Regional Business Plan in terms of consistency of approach and provision of services.</p> <p>Discuss report at Carers Strategy Group to gather views and any concerns.</p> <p>Take up Carers Wales offer to meet up &amp; discuss challenges/opportunities under the Act/provide them with more detail on how DCC supports Carers.</p> |
| <p><b>Information Advice &amp; Assistance</b></p> <p>Carers are happy with the advice received from someone working for a council (or a third party acting on their behalf). Increasing numbers of carers are also seeing information produced by councils which is designed to support them in their role.</p> <p>Research indicates that most councils still do not know how many carers they are providing IAA to. Although there is</p> | <p><b>WG should</b></p> <p>Review how the data it collects on IAA and carer's needs assessments can be used to contract and compare the performance of councils.</p> <p><b>Local Government should</b></p> | <p>Denbighshire does gather this data, however, the accuracy and completeness of performance information for 2016/17 was problematic due to the significant changes in operational and systems practices which occurred incrementally throughout the year, some of which are still ongoing. These changes resulted from the transition to new ways of working in response to the SSWBA.</p> | <p>Denbighshire currently gathers this data from SPoA &amp; Paris systems. Manual statistics are gathered from Talking Points.</p> <p>Statutory assessments undertaken by NEWCIS on behalf of DCC are all entered onto Paris.</p> <p>Currently working on enabling NEWCIS Well Being Officers to enter their own assessments directly onto Paris if the Carer is in need of statutory assistance</p>                                                                                                                                                    |



| Report Findings                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Carers Wales response                                                                                                                                                                                                                                                                                                                                                                                                                                              | Denbighshire Perspective                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Considerations for Denbighshire                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| <p>no specific duty to collect this data, it seems counter intuitive that councils have chosen not to put in place systems that can collect relatively basic data given its importance.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                | <p>Collect data on the number of carers contacting them</p>                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <p>(including the new voucher pilot scheme). This will streamline the process for Carers needing statutory assistance.</p> <p>Carers Data Book – manual tool to collate data across statutory &amp; third sector. Could be more diligent about completing &amp; keeping up to date.</p>                                                                                                                                                                                                     |
| <p><b>Carer's Needs Assessment /' What Matters' Conversations</b></p> <p>From figures produced by WG on the number of assessments undertaken by each council, there remains significant unexplained variability in the level of assessments.</p> <p>The approach to providing CNAs varies significantly between authorities, indicating that, despite training &amp; support from WG, there isn't a national approach to how assessments are undertaken. This creates a 'postcode lottery' where carers in some areas will receive an assessment, and others won't.</p> <p>Where councils are using 'What Matters' conversations as an</p> | <p><b>WG should</b></p> <p>Review the current use of 'What Matters' conversations as carer's needs assessments in order to gather evidence of:</p> <p>i) Whether carers are given adequate written notice of an assessment, arranged at a convenient date, time and place for the carer</p> <p>ii) Whether carers are being offered support such as advocacy before they are assessed</p> <p>iii) Whether carers are aware that they are being assessed during</p> | <p>Prior to the SSWBA, we were aware that many Carers who were taken through a full statutory assessment process in fact only required basic information and signposting that was proportionate to their needs at the time so, in many respects, the proportionate approach under the Act has been welcomed.</p> <p>In addition, historically, carers have said that the term 'assessment' can in itself be a barrier as it suggests an assessment of their ability to care (despite efforts to use the term <u>needs</u> assessments) so, again, a move away from the term 'assessment' was welcomed.</p> | <p>Now that the new processes are in place, use the following opportunities to ensure staff are fully aware of referral &amp; assessment process:</p> <ul style="list-style-type: none"> <li>• SPoA Training - Carers services (two sessions in November)</li> <li>• Carers Locality &amp; Complex Dis Staff Meetings - update on Carers services (requested by managers)</li> <li>• Talking Points meetings with NEWCIS</li> <li>• NEWCIS monitoring meetings &amp; QA sessions</li> </ul> |

| Report Findings                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Carers Wales response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Denbighshire Perspective                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Considerations for Denbighshire |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| <p>assessment process they may not be meeting their statutory duty to offer and undertake a Carer's needs assessment. The Act encourages relevant proportionate assessments but councils may be acting unlawfully if carers do not know the legal basis of the conversations or assessments they are having.</p> <p>Concern as to how the CNA process is working for carers of people under 18, including families with disabled children. FOI indicates that most Welsh councils do not capture any data on this group in part because systems are not set up to record if cared for is under 18 yrs.</p> | <p>the 'What Matters' conversations</p> <p>iv) Whether sufficiently detailed records are being collected as part of 'What Matters' type carer's needs assessments.</p> <p>v) Whether the carer is given a duplicate copy of the records and is aware that they can raise any further concerns they may have.</p> <p><b>Local Government should</b></p> <p>Provide carers with a copy of their assessment.</p> <p>Require commissioned services to provide carers with a copy of their assessment.</p> | <p>In line with the Act, the 'approach' should be the same across Wales for all citizens, including carers, i.e. a proportionate approach to establish 'what matters' to the individual. It could therefore be argued that it is the councils <u>not</u> using the What Matters approach who are in fact acting unlawfully.</p> <p>Perhaps it is the process rather than the approach that is causing concern. The list of actions for Welsh Government would apply irrespective of the approach, and should not be confined to those councils using the What Matters approach.</p> <p>A copy of Denbighshire's pathway for proportionate assessment of Carers is attached.</p> <p><br/>Process for referring carers V2.pdf</p> |                                 |

| Report Findings                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Carers Wales response                                                                                                                                                                                                                                                                                                                                                                                      | Denbighshire Perspective                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Considerations for Denbighshire                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Eligibility for Services</b></p> <p>The FOI data clearly indicates that there is significant variability between authorities in this area. This variation may, however, may be in part due to some councils counting the support to carers within a package provided to the cared for whereas others separate it out, i.e. the carer's needs are being met through the 'cared for' support plan.</p> <p>This may be true, though it does obscure how many carers are having their needs met under the Act. It goes against the spirit of how the Act was framed and this may mean that councils are not meeting their statutory duties in this area.</p> | <p><b>WG should</b></p> <p>Require councils to collect data</p> <ul style="list-style-type: none"> <li>i) In the disabled person's plan that identifies if carers have been offered a carer's needs assessment, and if so how long ago the assessment took place.</li> <li>ii) In the disabled person's plan that identifies if carers needs have been meet through the disabled person's plan.</li> </ul> | <p>In Denbighshire, we do not routinely monitor or count support to carers which is provided via the provision of domiciliary care, day services, or residential respite although this can be gathered manually if needed. Support for Carers is a by-product of these services.</p> <p>In Denbighshire, the only service which is delivered to the disabled person <b>but counted as a Carer's service</b> is a sitting service. The service is provided to meet an outcome identified by a Carer and is recorded on the Carer's support plan and regularly reviewed. However, there is always joint working with the disabled person's practitioner to ensure that the provision is appropriate for the disabled person.</p> | <ul style="list-style-type: none"> <li>i) The Simple Support Plan requires practitioners to record Carer details, level of care and outcome of the offer of a carer's assessment. It doesn't ask how long ago the assessment took place.</li> <li>ii) Currently the Int Care &amp; Support Plan doesn't ask for Carer details. Needs to be added. Practitioners may record as an outcome that a person's care needs should not impact on the Carer but there is no specific field for this.</li> </ul> |
| <p><b>Charging</b></p> <p>There is concern that carers are being charged for services through the back door. Although councils no longer charge carers to access their services they are increasingly referring carers to paid-for services (third sector). These</p>                                                                                                                                                                                                                                                                                                                                                                                          | <p><b>Local government should</b></p> <p>Ensure transparency for audit and governance purposes, by publishing details of fees charged by organisations it refers to as part of a support plan.</p>                                                                                                                                                                                                         | <p>In Denbighshire we are not aware that Carers are increasingly being referred to outsourced services that require a payment to access their services. It would be helpful if information could be provided on the location of the 20%</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

| Report Findings                                                                                                                                                                                                                                                       | Carers Wales response | Denbighshire Perspective                                                                                       | Considerations for Denbighshire |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------|
| <p>charges can accumulate in significant amounts of money which adds to carer poverty.</p> <p>Carers Wales are concerned that this outsourcing of support needs to be recognised so it can be properly monitored and regulated for audit and governance purposes.</p> |                       | <p>of carers who think they are being charged so that, if necessary, we can look into this in more detail.</p> |                                 |

|                                 |                                                                                          |
|---------------------------------|------------------------------------------------------------------------------------------|
| <b>Adroddiad i'r:</b>           | <b>Pwyllgor Archwilio Partneriaethau</b>                                                 |
| <b>Dyddiad y Cyfarfod:</b>      | <b>14 Rhagfyr 2017</b>                                                                   |
| <b>Aelod/Swyddog Arweiniol:</b> | <b>Aelod Arweiniol Lles ac Annibyniaeth/<br/>Pennaeth Gwasanaethau Cymorth Cymunedol</b> |
| <b>Awdur yr Adroddiad:</b>      | <b>Rheolwr Gwasanaethau, Ardaloedd</b>                                                   |
| <b>Teitl:</b>                   | <b>Adroddiad ar Adolygiad Un Pwynt Mynediad (SPoA)</b>                                   |

## 1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad hwn yn darparu gwybodaeth gyfredol am Un Pwynt Mynediad (SPoA) yn Sir Ddinbych wedi adolygiad diweddar gyda phartneriaid. Gellir gweld Adroddiad llawn yr Adolygiad yn Atodiad 1.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Darparu diweddariad i'r Aelodau ar berfformiad Un Pwynt Mynediad Sir Ddinbych ar gyfer gwasanaethau gofal cymdeithasol oedolion ac ieuchyd cymunedol. Mae'r adroddiad yn cynnwys negeseuon allweddol o safbwynt llwyddiant, heriau ac argymhellion ar gyfer y dyfodol yn seiliedig ar adolygiad a sbardunwyd yn fewnol oherwydd cyd-destun newidiol o fewn ieuchyd a gofal cymdeithasol cymunedol

## 3. Beth yw'r Argymhellion?

Bod yr Aelodau yn:

- 3.1 ystyried yr adroddiad, ac yn parhau i gefnogi a hyrwyddo datblygiad SPoA fel ffordd o fodloni'r blaenoriaethau statudol ar gyfer 2017 - 2002 a'r ddyletswydd statudol i ddarparu Gwasanaeth Gwybodaeth, Cyngor a Chymorth fel sy'n ofynnol gan y Ddeddf Gwasanaethau Cymdeithasol a Llesiant (Cymru) 2014; a
- 3.2 manteisio ar y cyfle i ymweld â'r SPoA i weld sut mae'r model darparu gwasanaeth yn gweithredu.

## 4. Manylion yr adroddiad

### 4.1 Bwriad yr adolygiad oedd

- Gwneud asesiad o angen, yn seiliedig ar weithgarwch y mae galw amdano hyd yma
- Asesu pa mor effeithiol ac effeithlon mae SPoA yn cyflawni ar y pwrpas a'r canlyniadau a gytunwyd arnynt.
- Sefydlu os yw'r model darparu yn ateb y gofyn yn 2017 ac ar gyfer y dyfodol.
- Argymhell unrhyw newidiadau i ddulliau gweithredu a chyflawni SPoA a fydd yn darparu beth mae cwsmeriaid ei eisiau (synnwyr ehangaf) a gwneud arbedion.

- 4.2 Wrth fynd i'r afael â'r materion hyn rydym yn gwybod yr hoffai Llywodraeth Cymru (LIC) a Bwrdd Iechyd Prifysgol Betsi Cadwaladr (BIPBC) i'r adolygiad ystyried:

- Rôl SPoA o safbwynt rhyddhad cleifion o ysbyty
- Sut mae SPoA yn ffitio o ran datblygu timau adnoddau cymunedol integredig
- Cost rhedeg SPoA
- Mesurau llwyddiant

4.3 Yn gyffredinol, mae'n amlwg o'r adolygiad fod SPoA yn cyflawni y pwrpas a'r canlyniadau y cytunwyd arnynt.

- Dros y 3 blynedd diwethaf mae'r nifer o gysylltiadau / atgyfeiriadau at SPoA wedi dyblu.
- O ran cysylltiadau ar gyfer Gwybodaeth, Cyngor a Chymorth mae cynnydd o 386% wedi bod yn y galw rhwng 2015 a 2017.
- Roedd 66% o'r holl waith cydlynu ac atgyfeirio yn Chwarter 1 a Chwarter 2 2017 i wasanaethau'n ymwneud ag Iechyd Cymunedol.
- Rhwng 2015 a 2017 mae'r nifer o atgyfeiriadau gan Feddygon Teulu wedi cynyddu o 83%.
- Mae swyddogaeth Gwybodaeth, Cyngor a Chymorth y SPoA wedi bod yn effeithiol gyda rhwng 35% a 40% o gysylltiadau wedi gallu aros y tu allan i'r system iechyd a gofal cymdeithasol ffurfiol [nid yw hyn yn cynnwys gwaith y Clwstwr Ail-alluogi a Chamu i Lawr].

Darganfu'r adolygiad fod cysyniad SPoA yn sylfaenol yn ateb y gofyn yn 2017 ac yn cael ei werthfawrogi gan randdeiliaid, fodd bynnag mae cydnabyddiaeth fod y model darparu o bosib angen ei addasu a'i ddatblygu er mwyn ffitio gyda datblygiad y Timau Adnoddau Cymunedol.

4.4 Fe amlygodd yr adolygiad feysydd ar gyfer gwelliant a datblygiad sydd wedi golygu'r argymhellion canlynol:

- Sefydlu a gweithredu fframwaith sicrhau ansawdd gref Un mesur allweddol o llwyddiant fydd tîm SPoA crefftus, hyderus a llawn gwybodaeth yn darparu gwasanaeth IAA gwych.
- Gwella gweithio rhyngwyneb gyda gwasanaethau iechyd a gofal cymdeithasol mewn ysbytai ac yn y gymuned.
- Adolygu ac ailddiffinio'r rolau a chymysgedd sgiliau yn SPoA.
- Gwneud SPoA yn fwy hygyrch er mwyn cefnogi practisau meddygon teulu a hyrwyddo negeseuon iechyd cyhoeddus.
- SPoA i gefnogi datblygiad Pwyntiau Siarad a'r Gwasanaeth Llywio Cymunedol.
- Archwilio cyfleoedd cydweithio gyda SPoA Conwy.

## 5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?

Mae SPoA yn cefnogi nifer o'r blaenoriaethau corfforaethol ar gyfer 2017-2022:

- Mae pawb yn cael eu cefnogi yn eu cartrefi i ddiwallu eu hanghenion er enghraifft drwy gael lle canolog ar gyfer arbenigedd am addasiadau i'r cartref.
- Mae cymunedau'n gysylltiedig ac mae ganddynt fynediad da at nwyddau a gwasanaethau yn lleol, ar-lein neu drwy gysylltiadau cludiant da drwy fod yn bwynt atgyfeirio canolog ar gyfer gwasanaethau cymunedol iechyd a gofal cymdeithasol.
- Mae'r Cyngor yn gweithio gyda phobl a chymunedau i gynyddu annibyniaeth a chadernid drwy ddatblygu mwy o ddinasyddion sy'n wybyddus ac sy'n gofalu am eu hunain.

## **6. Faint fydd yn ei gostio a sut fydd yn effeithio ar wasanaethau eraill?**

Mae cyfran fawr o gost SPoA hyd yma wedi ei ariannu gan y Gronfa Gofal Integredig (£453,000 heb gost y Nyrs Ardal sy'n cael ei hawlio gan BCU), gyda'r gweddill yn ymrwymiad cyfartal gan y GIG a'r Cyngor (£38,000 yr un yn 2016-17 a chyfraniad is, disgwylidiedig, o £24,000 yn 2017-18)

## **7. Beth yw prif gasgliadau'r Asesiad o'r Effaith ar Les?**

Ni chynhaliwyd Asesiad Effaith Cydraddoldeb ar gyfer yr adroddiad hwn gan nad oes unrhyw newid i'r polisi na darpariaeth gwasanaethau o ganlyniad iddo.

## **8. Pa ymgynghoriadau a gynhaliwyd gydag Archwilio ac eraill?**

Ymgynghorwyd gyda staff sefydliadau partner fel rhan o'r adolygiad. Cylchredwyd 'survey monkey' at randdeiliaid oedd yn cynnwys aelodau. Yna cyflwynwyd adroddiad drafft yr adolygiad er mwyn ei drafod yn Nydd Iau Partneriaeth ar 26 Hydref 2017. Trafodwyd yr adroddiad diwygiedig yn Fforwm Cydleoeli Sir Ddinbych ar 30 Hydref 2017, lle gorffennwyd gweithio ar yr argymhellion er mwyn eu trafod yn y Bwrdd Gwasanaethau Integredig Ardal Ganolog ar 13 Tachwedd 2017.

## **9. Datganiad y Prif Swyddog Cyllid**

Mae'r SPoA yn elfen allweddol o integreiddiad iechyd a gofal cymdeithasol. Mae costau'r gwasanaeth yn cael eu diwallu'n bennaf drwy gefnogaeth grant gyda chyfraniadau cyfartal gan y Cyngor a'r GIG ac mae'r rhain yn ymrwymiad cost presennol.

## **10. Pa risgiau sydd yna ac oes yna unrhyw beth y gallwn ei wneud i'w lleihau?**

Bu'n anodd cael cytundeb ar gyfer cyllid y dyfodol ac os, fel y rhagwelir, y bydd yn cael ei ariannu gan y Gronfa Gofal Canolraddol yn rheolaidd, mae risg bob amser y gallai hyn gael ei dynnu'n ôl neu ei ail-gyfeirio i feysydd eraill. Mae'r gyllideb refeniw yn Sir Ddinbych wedi ei lleihau a'i gynnig fel arbedion o ganlyniad i argaeledd y Gronfa Gofal Canolraddol. Mae Cyngor Sir Ddinbych yn cyflogi bron pob un o'r staff, felly mae angen i hyn gael ei liniaru gyda chytundeb partneriaeth mwy ffurfiol.

Risg arall yw diffyg cytundeb posib am rôl / model SPoA wrth i'r Timau Adnoddau Cymunedol ddatblygu.

## **11. Pŵer i wneud y Penderfyniad**

Mae pwerau'r Pwyllgor Archwilio mewn perthynas â'r mater hwn wedi'u pennu yn Adran 21 o Ddeddf Llywodraeth Leol 2000 ac Adran 7 o Gyfansoddiad y Cyngor.

### **Swyddog Cyswilt:**

Rheolwr Gwasanaeth, Ardaloedd - Gwasanaethau Cymorth Cymunedol  
Rhif ffôn: 01824 712341

Mae tudalen hwn yn fwriadol wag



## **Denbighshire Single Point of Access (SPOA)**

### **Review Report**

**Date:** November 2017

**Authors:** Christopher Roberts (Community Services Partnership Manager) and Jane Moore (Service Manager – Locality Services)

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- 2. Introduction**
- 3. Current Service Provision**
- 4. How effectively and efficiently is SPOA delivering on its agreed purpose and outcomes**
- 5. Is the delivery model fit for purpose in 2017 and going forward?**
- 6. Recommendations**

### **1. Summary**

SPOA is the single point of access for assessment and care co-ordination for preventative, rehabilitative and longer-term health and social care support for adults across Denbighshire. A significant element of the service is the provision of Information, Advice and Assistance (IAA) to citizens and other professionals. SPOA is a crucial cog to facilitate the integration agenda, working closely with primary/ secondary care teams and third sector to reduce duplication and empower citizens of Denbighshire in managing their health and wellbeing.

The main purpose for undertaking a review of SPOA is two -fold, firstly to establish how effectively and efficiently SPOA is delivering on its agreed purpose and outcomes and secondly to establish if our model of delivery is fit for purpose in 2017 and going forward.

Our approach to the review involved a thorough baseline assessment, adopting Vanguard's Model of Check (6 Steps) (see Appendix 1). Such activity necessitated the engagement of all key stakeholders, which included a stakeholder survey (see Appendix 2).

Overall, it is evident from the review that SPOA is delivering on its agreed purpose and outcomes. Over the last 3 years the number of contacts/ referrals to SPOA has doubled. The Information, Advice and Assistance function of SPOA has proved effective at enabling citizens to remain outside the formal health and social care system. The review has found that fundamentally the concept of SPOA is fit for purpose in 2017 and valued by stakeholders, however there is recognition that the model of delivery may need to adapt and evolve to fit with plans for the development of Community Resource Teams.

On a recent visit the Improvement and Development Manager for Social Care Wales commented on SPOA's professionalism and ability to navigate the various systems. Social Care Wales is leading on the development of a National IAA competency

framework. The Community Services Partnership Manager has been invited to help develop the framework, which will be implemented as part of SPOA's planned Quality Assurance Framework.

The review did highlight areas for improvement and development which has resulted in the following recommendations:

- Establish and implement a robust quality assurance framework. One key measure of success will be a skilled, knowledgeable and confident SPOA team delivering an excellent IAA service.
- Improve interface working with hospital and community based health and social care services.
- Review and redefine the roles and skill mix in SPOA.
- Make SPOA more accessible to support GP practices and promote public health messages.
- SPOA to support the development of Talking Points and the Community Navigator Service.
- Explore joint working opportunities with Conwy SPOA

## **2. Introduction**

SPOA is the single point of access for assessment and care co-ordination for preventative, rehabilitative and longer-term health and social care support for adults across Denbighshire. A significant element of the service is the provision of Information, Advice and Assistance (IAA) to citizens and other professionals. SPOA is a crucial cog to facilitate the integration agenda, working closely with primary/secondary care teams and third sector to reduce duplication and empower citizens of Denbighshire in managing their health and wellbeing.

We wanted to be reassured that this important job is being done as effectively and efficiently as possible. Operational since June 2014, SPOA has continuously evolved, developing new partnerships and undertaking new central functions for Denbighshire health and social care services. SPOA is our response to the Social Care & Well Being Act in delivering IAA and we wanted to be certain that we are delivering an IAA service that meets Welsh Government Quality Standards. We also needed to understand how SPOA fits with new developments, such as the Community Resource Teams, Community Navigators and Talking Points. It was also important to know how SPOA was performing in supporting our hospitals with discharge and prevention of admission.

In times of competing demands for resources, SPOA has to add value to the health and social care system. A key part of the review was to see if we could run a more efficient SPOA and we looked closely at all the roles that make up the whole of the service. As such the parameters for this review is Denbighshire SPOA including both core and wider SPOA.

The review involved a thorough baseline Assessment, adopting Vanguard's Model of Check (6 Steps) (see Appendix 1). Such activity necessitated the engagement

of all key stakeholders, which included a stakeholder survey (see Appendix 2).

Our review was tasked with:

- Make an assessment of need, based on demand activity to date
- Assess how effectively and efficiently SPOA is delivering on its agreed purpose and outcomes
- Establish if the delivery model is fit for purpose in 2017 and going forward.
- Recommend any changes to SPOA's approach and delivery that will deliver on what customers want (customers in the broadest sense) and make savings.

### 3. Current Service Provision

**3.1** For Denbighshire residents the SPOA, which has been active since June 2014, provides:

- **Information** about universal services and appropriate sign posting, enabling people to remain outside the formal health and social care systems where possible. This is in the language most suitable to their ethnic and cultural background.
- **Advice** from well trained and informed SPOA operators.
- **Assistance** which is given to help people access services such as telecare via a self-assessment processes or by a single visit to provide equipment for people who are hard of hearing.
- For those individuals requiring short term social care and community health services, **coordination** of services which support independence e.g. intermediate care, where individual professionals form a team around the person based on an integrated care and support plan.
- Seamless transfer into formal Social Care and Health system when necessary.

**3.2** For staff/organisations the SPOA:

- Is a single referral point for community services, sharing information on individuals, where necessary and appropriate? SPOA promotes the use of the integrated assessment framework in Denbighshire and in particular the "What Matters?" conversation.
- Will be increasingly able to provide data about where there are pressures, blockages and gaps in services and pathways for service improvement or commissioning purposes.
- Provides one method of partner organisations meeting their responsibilities/duties to provide information about health and well-being by becoming a hub for excellent information about community services.
- Is an area for developing services and educating staff about new services and responsibilities e.g. by hosting champions or coordinators.

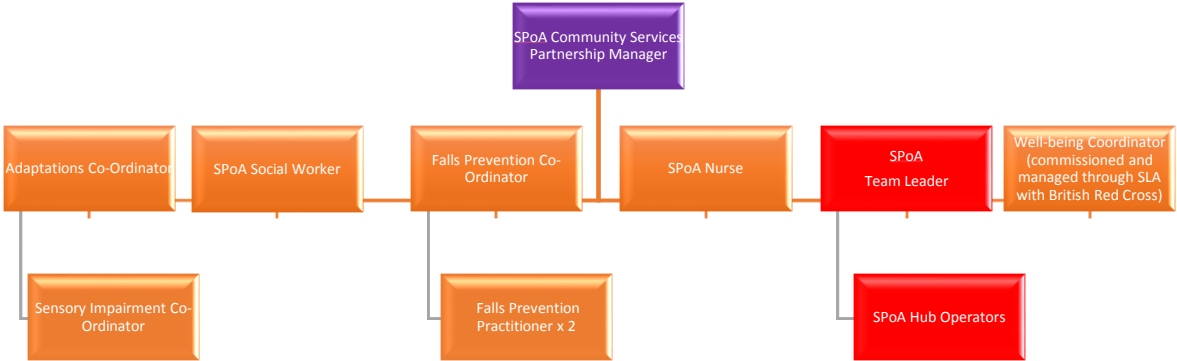
**3.3** The SPOA service is currently available from 8.00am to 6.00pm Monday to Friday and Operators are available 10am to 4pm at weekends. It operates out of Russell House, Rhyl. SPOA is only closed on Christmas Day and Easter Sunday.

**3.4** The ICT elements of the model include a bespoke telephone system with extended functionality to include recording, performance reports etc. Though sited in a Local Authority building, a Health network has been installed providing access to both Council and Health systems i.e. PARIS Myrddin, Therapy Manager, WPAS, including a bespoke SPOA database which is able to gather data about pressures, blockages and gaps in the community services/pathways, supporting service improvements and commissioning intelligence.

**3.5** SPOA staff have also been an integral part of the development of Talking Points across the County, a new way of ensuring that citizens are offered an appointment at a venue in their local community if they need to see someone face to face. For the period 1<sup>st</sup> July 2016 to 30<sup>th</sup> June 2017 SPOA had arranged 507 appointments which prevented the need for an initial home visit and kept delays to a minimum. The Talking Point Coordinator is based within the Service and SPOA Operators or the Coordinators do attend sessions with Locality staff to support the public.

**3.6** SPOA has continued to evolve providing a single point of access to an increasing range of services across Denbighshire or beyond. For example, collaborative working with Step Down Cluster to facilitate hospital discharge, Emergency Duty Team, North Wales Police & Fire Service in relation to Falls, Citizen Advice Bureau and Supporting People projects. There could, however, be more joint working with other services/organisations e.g. linking with the Conwy SPOA or with Denbighshire’s Children and Family services. New and developing roles could include SPOA’s fit with the future Community Teams.

**3.7 Current Management & Staffing Structure**



**Purple** Community Services Partnership Manager  
**Red** Core SPOA  
**Orange** Wider SPOA

**3.7.1** SPOA hosts some key service coordinators/specialist advisors and works in tandem with Reablement and the Step down Cluster to form the hub for Denbighshire’s intermediate care services

### **3.7.2** The staffing makeup of the SPOA is as follows:

- A professional decision-maker, with knowledge of both health and social care services in all sectors.
- 9 SPOA Operators who answer phone calls, make calls to gather further information; deal with face to face enquiries; process referrals; and input and retrieve data. They are trained to have skilled “What Matters” conversations with citizens, to help them explore options to meet their well-being needs and utilise their own resources, family and friends, community and third sector opportunities, before they are referred to statutory services (either Local Authority or Health). The operators are the conduits of IAA in supporting people to become better informed, more independent and self-caring
- A Team Leader who line manages the SPOA Operators and who is responsible for good quality information about services and establishing/maintaining positive interface with all stakeholders.
- The Wider SPOA (shown in orange in the diagram) comprises of professionals each of which are engaged in their own specialist area of preventative work and offering ‘on the spot’ IAA support to the operators and to professionals working in the area. (Appendix 3)

### **3.8** Cost

A large proportion of the cost of SPOA to date has been funded by the Integrated Care Fund (£453,000 excluding the cost of the District Nurse which is claimed by BCU), with the remainder being an equal commitment met by contributions from the NHS and the Council (£38,000 each in 2016-17 and an anticipated reduced contribution of £24,000 each in 2017-18)

### **3.9** Changes to Service since outset

A key change has been the introduction of the Step Down Cluster, a team that focuses on facilitating hospital discharge and provides SPOA with the clinical leadership, which was lost when the last Community Services Partnership Manager left. The current manager is a social worker by back ground and has different specialist and valuable knowledge.

The Carers Champion post is no longer part of the wider SPOA however the Healthy Carers Worker is now integrated into the team which has helped with the in reach from carer support services and skilling up the SPOA hub operators to be knowledgeable about carer support.

The Falls service has expanded.

## **4. How effectively and efficiently is SPOA delivering on its agreed purpose and outcomes?**

### **4.1** How much is SPOA doing?

It is evident from performance activity data that SPOA is delivering on its agreed purpose and outcomes. All partners are using SPOA, this includes Health, Social Care, Third Sector and Citizens.

The tables below offer an overview of activity and demand for the last three years, with a snap shot focus on Quarter 1 & Quarter 2 of each year for purpose of comparing.

4.1.1 SPOA tables showing demand, nature and trend of activity for Quarter 1 & 2 for the last 3 years (appendix 4a & b Core data)

**Table 1 – Total number of contacts/ referrals**

| Year                       | Qtr 1 & 2 2015 | Qtr 1 & 2 2016 | Qtr 1 & 2 2017 |
|----------------------------|----------------|----------------|----------------|
| <b>Referrals/ Contacts</b> | 5,450          | 10,248         | 10,809         |

**Table 2 – Total number of GP referrals**

| Year         | Qtr 1 & 2 2015 | Qtr 1 & 2 2016 | Qtr 1 & 2 2017 |
|--------------|----------------|----------------|----------------|
| GP referrals | 405            | 702            | 744            |

**Table 3 - Nature of intervention and total numbers**

| Year                                                           | Qtr 1 & 2 2015 | Qtr 1 & 2 2016 | Qtr 1 & 2 2017 |
|----------------------------------------------------------------|----------------|----------------|----------------|
| <b>Information</b> to citizens                                 | 173            | 2243           | 1981           |
| <b>Advice</b> to citizens                                      | 150            | 246            | 142            |
| <b>Assistance</b> to citizens                                  | 16             | 335            | 200            |
| <b>IAA provided by wider SPOA</b>                              | 240            | 192            | 494            |
| Preventative service (Step Down Cluster & Reablement)          | Not recorded   | Not recorded   | 193            |
| <b>Coordination &amp; referral</b> to Community Nursing        | 828            | 1005           | 1309           |
| <b>Coordination &amp; referral</b> to Social Care (Localities) | 1738           | 1464           | 1208           |
| <b>Coordination &amp; referral</b> to BCU Community Therapies  | 275            | 448            | 529            |
| <b>Coordination &amp; referral</b> to Mental Health            | 355            | 441            | 506            |

4.1.2 Headlines – performance data

- Over the 3 years the number of contacts/ referrals to SPOA has doubled.
- 66% of all **coordination** and referral work in Q1/Q2 2017 is to Community Health based services.
- In relation to contacts for **Information, Advice & Assistance** we have seen a staggering 386% increase in demand from Q1/Q2 2015 to Q1/Q2 2017

- The **Information, Advice and Assistance** function of SPOA is effective with between 35% and 40% of all contacts being enabled to remain outside the formal health and social care system [this excludes Reablement & Step Down Cluster] (appendix 6))
- From 2015 to 2017 the number of referrals from GPs has increased by 83%
- The range and number of tasks and referral pathways that SPOA is responding to has also increased. These include: Hospital discharge, Talking Points Referrals, Physiotherapy, SILs, Colleague requests for information, Supporting People, District Nurses, ECS, Community OTs (BCU), Hafod, Care Agencies, Telecare, Community Navigators, TAXI, PIP, Carers emergency card, Carers Assessments, CAB, Out of county referrals, Visual Impairment and CID 16s
- The operation of SPOA at weekends has not only enabled the operators to provide IAA to the public outside of Monday to Friday office hours but to facilitate hospital discharges. SPOA has facilitated between 3 to 5 weekend discharges a quarter by coordinating access to Health & Social Care Support Workers, which is a significant saving to BCU and a positive impact on the well-being of the citizen.

#### 4.2 How well is SPOA doing?

To know how well SPOA is doing it was important to obtain feedback from stakeholders.

- 70% (24 out of 35) of stakeholders who responded to the survey stated that SPOA either delivered fully or in part on its original aims and objectives. The aspects valued by respondents included 'generally helpful', 'professional expertise', 'citizen contact', 'speedy response' and 'community navigators'. The key messages taken from the survey findings in terms of recommendations included greater promotion of SPOA, improve the quality of Information, Advice and Assistance, capitalising on the wider SPOA. (Appendix 2)
- Vanguard's '6 step check' was adopted with a range of stakeholders e.g. Glan Clwyd Step Down team, Talking Point Coordinator and the Reablement team. Studying the flow exercises were really valuable in identifying any 'pinch points' and agreeing the corrective action to be taken, so much so, the team has adopted this exercise as part of their ongoing quality assurance framework. To illustrate, the 6 step check was applied to a hospital discharge case, the key learning points that came from studying the flow included the need for quality referrals, as the impact of 'over prescribing' by the ward can delay the arrangements to facilitate discharge, which can lead to unfair blame targeted at SPOA. Secondly, the importance of thorough checking and coordination of the What Matters, and not to assume that ward staff would have undertaken any element of this. We also identified ways to improve the internal interface working with the Step Down Cluster, with more proactive chasing by SPOA operatives for key information thereby freeing up time for our Step Down Cluster and Reablement Seniors to focus on those things that 'only they can do'.

- Teams that interface with SPOA were approached directly for their views and feedback was positive. We know SPOA is proving to be a responsive and valuable service to District Nurses, the following quote is testament to that value:

**Quote from Team Manager Community Nursing Team (South DCC):**

*'The SPOA provides community nursing staff with a single contact point, often useful to gather further information regarding our patients, in particular those new to the caseload.*

*SPOA is able to provide prompt and accurate information regarding which other agencies/services are involved with our patients.*

*The service has proven invaluable at times when issues have arisen with complex patients and the community team have needed to explore which other professionals/services are involved.*

*One example which has occurred on numerous occasions have been an 'abortive call' situation – DNs have been unable to gain access to a patient, SPOA have been able to access emergency contact details, check if 'Care Line' is in place, search the informatics systems to obtain next of kin details, confirmed if other agencies are involved. As community nurses, without access to IT whilst standing on someone's doorstep, this would otherwise necessitate a journey back to base/GP surgery thus wasting valuable time in what could be an emergency situation."*

- GPs are a key stakeholder of SPOA, we know GPs refer to SPOA, and that this is reflective of all the practices. We also know that SPOA is valued by GPs and the ability to directly email a referral would be welcomed in addition to SPOA operating till 6.30pm to mirror GP hours. At a recent BCU Community Resource Team consultation event, a number of GPs and practice nurses were vocal in their support, identifying SPOA as a 'strength' in the SLOT exercise.
- In relation to SPOA delivering on its objective to offer a 'first contact, right response' service the review has identified many positive examples of where this has been the case, for example the speed at which carers assessments are processed, access to third sector services both directly and indirectly via the Well-being co-ordinator. The District Nurses enquiries are always processed immediately. The SPOA operators value the oversight from the SPOA Nurse to check and chase information to ensure complete (catheter bundles etc.). The SPOA operators continue to increase their knowledge of community based resources by attending weekly awareness sessions arranged by the Wellbeing Co-ordinator which facilitates a prompt IAA service. (appendix 5)
- A recent positive endorsement of SPOA's professionalism and ability to navigate the various systems came from the Improvement and Development Manager for Social Care Wales (Jackie Drysdale). Jackie recently spent a day



with SPOA to inform the work of Dr Inglis commissioned by Social Care Wales to develop a National IAA workers competency framework. The Community Services Partnership Manager will be a part of a working group to take this forward. SPOA welcomes the development framework, which will be a key feature of its planned Quality Assurance Framework.

- SPOA is attuned to the importance of learning and taking action when things go wrong. SPOA cannot afford to lose the confidence of its stakeholders, reputation is key for such a public facing service. An example of this is the processing of physiotherapy referrals in one batch with no prior warning to the Physiotherapy Team. Although an isolated incident, measures have been put in place to avoid this happening again. Note ably the recognition that SPOA is the responsibility of both BCU and Denbighshire and as in this case the Physiotherapy team should have been informed of the staffing difficulties so that they could 'in reach' and support SPOA. There are plans to establish a memorandum of understanding with the Physiotherapy Team with a view to improving communication and developing a shared understanding of expectations and processes. This will also be rolled out to other teams/agencies that interface with SPOA.
- On 22<sup>nd</sup> August 17, 57 staff engaged in an engagement exercise to talk about the vision for Community Resource Teams (CRT). A few points were raised that were salient to this review, namely questioning how does SPOA fit with the concept of a CRT. In Prestatyn a concern was flagged around delays in referrals reaching District Nurses and incomplete information on referrals to Physiotherapy team. The current plan to develop MOUs will ensure that referrals are of good quality and are timely. In the longer term, once co-located CRTs are in existence discussion should be on the merits of having a shared referral point in existence (appendix 7)
- A challenge that has been flagged in the review is the ability of SPOA to provide a service in welsh 7 days a week. This stems from the difficulty in recruiting operatives who are competent in the Welsh language.
- The survey findings identified the need to improve the quality of IAA in relation to Social Care and Health Services. However the quality of IAA in relation to third sector and community resources is high. The plan is to therefore replicate the approach. The Team Leader has been tasked with improving IAA through joint supervision sessions that will alternate between study follow exercises and a focus on IAA. We envisage that the IAA competency framework once produced will serve to crystalize this plan.
- The survey also highlighted that there is a perception that SPOA is "short staffed". We recognise that the demand on SPOA has increased over the last 3 years, as supported by the activity data but we will be looking to get smarter on how we operate, for example organising rotas around demand and exploring a reduction in staffing at weekends.

- Due to recruitment issues there was no Falls Prevention Team from January 2017 to July 2017 this negatively impacted on preventative services.
- There has been no mechanism to formally capture the feedback from Citizens. Although informal feedback has been largely positive it is not scientific. A customer service dashboard was piloted to obtain this feedback, 5 citizens chose to engage during the 3 month trial. It was useful to highlight individual examples of good practice and lessons to be learned. A decision has been taken to continue with the dashboard. Overall, the review did flag the need for a robust quality assurance framework to be introduced, which encompasses all strands from regularly obtaining customer feedback and an improvement plan for individuals and the team as a whole.

#### 4.3 Does SPOA offer value for money?

- There is a demand for SPOA and this is increasing. Over the last 3 years this has doubled with a staggering 386% increase in demand for IAA. There is anecdotal evidence that SPOA is effectively enabling people to remain outside formal health and social care services. SPOA's funding has remained the same since its inception in 2014, so one could argue that in 2017 SPOA is offering value for money.
- The review did consider possible efficiency savings, however with the increasing demand a serious consideration can only take place with the realisation of the blue print for the Community Resource Teams. If the vision for a CRT is to see the co-location of District Nurses, Social Workers, Occupational Therapists and Physiotherapists and a shared referral point is in scope to develop, then arguably SPOA could relinquish elements of its function of coordination, this in turn could impact on the size of SPOA. It is only once the CRT vision is agreed and working processes defined that we can give serious consideration to efficiency savings and skill mix of the team.
- However, the review did raise the question of weekend working. Currently, owing to the lone working policy 2 staff work the weekend shifts. The total cost of weekend working is estimated at £21,893.60 per annum. Although demand is low at weekends it affords operators the time to catch up with the necessary weekly tasks (non-urgent) as well as process new work that comes in at the weekend. If weekend working was to stop this work would need to be done in the week and this necessary work would take about 5 hours which would equate to a deduction of £3,829.80 from the saving. There may be some scope for this work to be completed by an administrator. If this was the case the costs of completing this work in the week would be less.
- More in line with our shared vision for 24/7 working another option would be to relocate weekend working, this would then necessitate only one worker to be on duty. The favoured location would be with GP out of hours and a feasibility study will be carried out to see if this will work. The hours saved could either be viewed as a financial saving or be used within the week to bridge the gap

between the end of SPOA working day and the opening time of the GP Out of Hours (6pm – 6.30pm).

- The review also considered the individual roles that make up SPOA. It was found that there is some overlap in the Job description for the team leader (grade 10) and the Community Services & Partnership Manager. There may be some future mileage in considering whether there is a need for a Team Leader but this would require certainty of long term funding for the Step Down Cluster Team Manager, our clinical and hospital discharge lead. If the post is lost the expectations of the role would revert back to the Community Services Partnership Manager. As this review has highlighted the need to improve the quality of the IAA function and with the eagerly awaited IAA competency framework there is a stronger case to develop rather than decrease the Team Leader role.
- Other efficiencies could be made by administration staff being employed rather than an operators to complete certain functions. This will be tested in the coming weeks and will be reviewed in relation to effectiveness.

## **5. Is the delivery model fit for purpose in 2017 and going forward?**

*‘Ensure primary care and community nursing care are working together with social care’ – Primary and Community Services Strategic Programme - Dr C D V Jones CBE Feb 2010*

Dr Jones’ key message still resonates today with BCU and Denbighshire County Council, as this is our agreed strategic direction.

SPOA fits with a raft of local, regional and national policy drivers that all point to the test of delivering health and social care services to a population experiencing significant demographic change at a time of considerable financial challenge. To list just a few:

- Setting the direction; healthcare in North Wales is changing (BCUHB Service redesign plans)
- Sustainable social services – a framework for action
- A framework for delivering integrated health and social care for older people with complex needs
- North Wales statement of intent; and
- Social Services and Well- Being (Wales) Act 2014
- BCU Care Closer to Home Strategy?

SPOA was one of the first steps in delivering on a joint vision with BCU to have a fully integrated health and social care community service model. We are still on that journey as we progress the development of Community Resource Teams (CRT). At the recent BCU CRT consultation events it was clear that many stakeholders including District Nurses, GPs etc. viewed SPOA as an essential and integral part of the future.

Most importantly SPOA delivers on the statutory duty to provide IAA as required by the Social Services & Well-being (Wales) Act.

To conclude, the Review has found that fundamentally the concept of SPOA is fit for purpose in 2017, however there is recognition that the model of delivery may need to adapt and evolve to fit with plans for CRTs.

## **6. Recommendations**

The following recommendations have stemmed from this review:

### **6.1 Establish and implement a robust quality assurance framework.**

A key measure of success will be a skilled, knowledgeable and confident SPOA team delivering an excellent IAA service. The framework will include individual and group supervisions, where focus will be on driving up the quality of IAA, specifically the knowledge base on community health and social care service provision. Undertaking regular Study Flow exercises to check on process and identify corrective action will be part of the framework, as will the sign up to the customer service dashboard for individual and service improvement.

A key part element of our quality assurance approach will be to fully support the development and implementation of the National IAA competency Framework.

### **6.2 Improve interface working with hospital and community based health and Social care services.**

-The Community Services Partnership Manager to lead on developing memorandums of understanding (MOUs) with teams/ services that interface with SPOA .The aim is to improve working relations and processes by having better communication with a shared and agreed understanding of realistic expectations. It is hoped that this will also seek to encourage greater ownership of SPOA with more in-reach and support from key stakeholders.

- Findings from the Vanguard's model of check (6 steps) to study flow will inform conversations to develop MOUs

### **6.3 Review and redefine the roles and skill mix in SPOA.**

- Ensure that roles such as the District Nurse and Social Worker are effectively supporting the function of SPOA and in particular the hub operators in the changing health and social care context

- Test whether administration staff could be employed instead of operators for certain functions.

- Be part of the discussions to agree the vision for CRT and the detail of functions.

### **6.4 Make SPOA more accessible to support GP practices and promote public health messages**

- Establish the option for GPs to send referrals by email.

- Undertake a feasibility study to base one SPOA hub operator with GP OOH (out of hours) at the weekend. The saving on the need for only one operator at weekends to be used to extend SPOA operating times to 6.30pm Monday to Friday to dovetail with GP OOH

- Establish links with Public Health and increase the knowledge base of the team on this topic.

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#### **6.5 SPOA to support the development of Talking Points and Community Navigators**

- The Community Services Partnership Manager to be a member of the Community Led Innovation Forum. The forum will define and implement an agreed co-delivered service model building on the development of Talking Points aligned to the Community Led Conversations principles harnessing the outcome of the Talking Points review.

#### **6.6 Explore joint working with Conwy SPOA**

#### **Reference / Appendix**

- 1- Vanguard Approach
- 2- Stakeholder Survey
- 3- Views of SPOA Operatives
- 4- A & B - Core data
- 5- Perception of partners
- 6- case examples
- 7- CRT engagement visits

Mae tudalen hwn yn fwriadol wag

|                            |                                          |
|----------------------------|------------------------------------------|
| <b>Adroddiad i'r:</b>      | <b>Pwyllgor Archwilio Partneriaethau</b> |
| <b>Dyddiad y Cyfarfod:</b> | <b>14 Rhagfyr 2017</b>                   |
| <b>Swyddog Arweiniol:</b>  | <b>Cydlynnydd Archwilio</b>              |
| <b>Awdur yr Adroddiad:</b> | <b>Cydlynnydd Archwilio</b>              |
| <b>Teitl:</b>              | <b>Rhaglen Waith Archwilio</b>           |

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## 1. Am beth mae'r adroddiad yn sôn?

Mae'r adroddiad yn cyflwyno drafft rhaglen waith i'r dyfodol y Pwyllgor Archwilio Partneriaethau i'r aelodau ei hystyried.

## 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

Gofyn i'r Pwyllgor adolygu a chytuno ar ei raglen waith i'r dyfodol, a rhoi'r wybodaeth ddiweddaraf i aelodau ar faterion perthnasol.

## 3. Beth yw'r Argymhellion?

Bod y Pwyllgor yn ystyried yr wybodaeth a ddarparwyd ac yn cymeradwyo, diwygio neu'n newid ei raglen gwaith i'r dyfodol fel y gwêl yn briodol.

## 4. Manylion am yr adroddiad

- 4.1 Mae Adran 7 o Gyfansoddiad Cyngor Sir Ddinbych yn nodi cylch gorchwyl, swyddogaethau ac aelodaeth pob Pwyllgor Archwilio. Mae'r Adran hon hefyd yn cynnwys rheolau gweithdrefnau a thrafodaeth ar gyfer cyfarfodydd pwyllgorau.
- 4.2 Mae'r Cyfansoddiad yn amodi bod yn rhaid i bwyllgorau archwilio'r Cyngor baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Drwy adolygu a blaenoriaethu materion mae modd i aelodau sicrhau fod y rhaglen waith yn cyflwyno rhaglen dan arweiniad yr aelodau.
- 4.3 Arfer sydd wedi'i fabwysiadu yn Sir Ddinbych ers nifer o flynyddoedd yw bod pwyllgorau archwilio'n cyfyngu ar nifer yr adroddiadau a ystyrir mewn unrhyw gyfarfod i uchafswm o bedwar, yn ogystal ag adroddiad rhaglen waith y Pwyllgor ei hun. Nod y dull hwn yw hwyluso cael trafodaeth fanwl ac effeithiol ar bob pwnc.
- 4.4 Yn y blynyddoedd diweddar mae Llywodraeth Cymru a Swyddfa Archwilio Cymru wedi tynnu sylw at yr angen i gryfhau rôl archwilio ar draws llywodraeth leol a gwasanaethau cyhoeddus yng Nghymru, gan gynnwys defnyddio archwilio fel modd o ymgysylltu â phreswylwyr a defnyddwyr

gwasanaeth. O hyn ymlaen disgwylir i archwilio ymgysylltu'n well ac yn amlach â'r cyhoedd gyda golwg ar sicrhau penderfyniadau gwell a fydd yn y pen draw yn arwain at well canlyniadau i ddinasyddion. Bydd Swyddfa Archwilio Cymru yn mesur effeithiolrwydd archwilio wrth gyflawni'r disgwyliadau hyn.

4.5 Gan ystyried y weledigaeth genedlaethol ar gyfer archwilio ac ar yr un pryd ganolbwyntio ar flaenoriaethau lleol, argymhellodd y Grŵp Cadeiryddion ac Is-gadeiryddion Archwilio (GCIGA) y dylai pwyllgorau archwilio'r Cyngor, wrth benderfynu ar eu rhaglenni gwaith, ganolbwyntio ar y meysydd allweddol canlynol:

- arbedion ar y gyllideb;
- cyflawni amcanion y Cynllun Corfforaethol (gyda phwyslais arbennig ar y modd o'u cyflawni yn ystod cyfnod o galedi ariannol);
- unrhyw eitemau eraill a gytunwyd gan y Pwyllgor Archwilio (neu'r GCIGA) fel blaenoriaeth uchel (yn seiliedig ar y meini prawf profion 'PAPER' - gweler ochr gefn y 'ffurflen gynnig aelodau' yn Atodiad 2 ) a;
- Materion brys, materion na ellir eu rhagweld neu faterion â blaenoriaeth uchel

#### Ffurflenni Cynnig ar gyfer Archwilio

4.6 Fel y crybwyllwyd ym mharagraff 4.2 uchod, mae Cyfansoddiad y Cyngor yn gofyn i bwyllgorau archwilio baratoi ac adolygu rhaglen ar gyfer eu gwaith i'r dyfodol. Er mwyn cynorthwyo'r broses o flaenoriaethu adroddiadau, os yw'r swyddogion o'r farn fod pwnc yn haeddu'r amser i gael ei drafod ar agenda fusnes y Pwyllgor, mae'n rhaid iddynt wneud cais ffurfiol i'r Pwyllgor i ystyried derbyn adroddiad ar y pwnc hwnnw. Gwneir hyn trwy gyflwyno 'ffurflen gynnig' sy'n egluro pwrpas, pwysigrwydd a chanlyniadau posibl y pynciau a awgrymir. Nid oes ffurflen gynnig wedi dod i law oddi wrth swyddog i'w ystyried yn y cyfarfod cyfredol.

4.7 Er mwyn gwneud gwell defnydd o amser archwilio drwy ganolbwyntio adnoddau pwyllgorau i archwilio testunau'n fanwl, gan ychwanegu gwerth drwy'r broses o wneud penderfyniadau a sicrhau gwell canlyniadau ar gyfer preswylwyr, penderfynodd y GCIGA y dylai'r aelodau, yn ogystal â swyddogion, gwblhau 'ffurflenni cynnig ar gyfer archwilio' yn amlinellu pam eu bod yn credu y byddai'r testun yn elwa o fewnbwn archwilio. Gellir gweld copi o 'ffurflen gynnig' yn Atodiad 2. Mae ochr gefn y ffurflen hon yn cynnwys siart lif sy'n rhestru'r cwestiynau y dylai aelodau eu hystyried wrth baratoi i gynnig eitem ar gyfer archwilio, ac y dylai pwyllgorau eu gofyn wrth benderfynu ar addasrwydd testun arfaethedig i'w gynnwys ar raglen gwaith i'r dyfodol archwilio. Os, ar ôl cwblhau'r broses hon, y penderfynir nad yw'r testun yn addas i'w archwilio'n ffurfiol gan bwyllgor archwilio, yna gellir ystyried dulliau eraill o rannu'r wybodaeth neu archwilio'r mater e.e. darparu 'adroddiad gwybodaeth', neu os yw'r mater yn un o natur leol gellir ei archwilio gan



y Grŵp Aelodau Ardal (GAA) perthnasol. Ni ddylai unrhyw eitemau gael eu cynnwys ar raglen gwaith i'r dyfodol heb i 'ffurflen gynnog ar gyfer archwilio' gael ei chwblhau, ac i'r testun gael ei gymeradwyo i'w gynnwys ar y rhaglen gan un ai'r Pwyllgor neu'r GCIGA. Mae cymorth ar gael i lenwi'r ffurflenni gan y Cydlynnydd Archwilio.

#### Bwrdd Iechyd Prifysgol Betsi Cadwaladr

- 4.8 Mae'r Bwrdd Iechyd wed derbyn gwahoddiad y Pwyllgor i anfon cynrychiolwyr i gyfarfod nesaf y Pwyllgor ar 22 Ionawr 2018 at ddiben trafod y diweddaraf ynghylch datblygiad Ysbyty Gymunedol Gogledd Sir Ddinbych.
- 4.9 Derbyniwyd cadarnhâd yn ogystal y byddai cynrychiolwyr o'r Bwrdd yn fodlon cyfarfod gyda'r Pwyllgor i drafod canfyddiadau'r ymchwiliadau i'r camdrin honedig ar Ward Tawelfan. Bydd adroddiadau'r ymchwiliadau hyn yn cael eu cyhoeddi ddechrau mis Mawrth 2018. Y bwriad gwreiddiol oedd i gynrychiolwyr o'r Bwrdd fynychu cyfarfod y Pwyllgor ym mis Mai ar gyfer y drafodaeth arnynt. Yn anffodus mae cyfarfod mis Mai y Pwyllgor Archwilio Partneriaethau'n cyd-daro â chyfarfod y Bwrdd Iechyd ei hun. O ganlyniad mae'r Bwrdd wedi cynnog anfon cynrychiolwyr i gyfarfod y Pwyllgor mis Mehefin i drafod y canfyddiadau. Gofynnir i'r Pwyllgor gadarnhau'r trefniadau hyn.

#### Rhaglen Waith i'r Dyfodol y Cabinet

- 4.10 Wrth benderfynu ar eu rhaglen waith i'r dyfodol mae'n bwysig fod pwyllgorau archwilio yn ystyried amserlen rhaglen waith y Cabinet. Ar gyfer y diben hwn, mae rhaglen waith y Cabinet wedi ei chynnwys yn Atodiad 3.

#### Datblygiad Penderfyniadau'r Pwyllgor

- 4.11 Yn Atodiad 4 mae tabl yn crynhoi penderfyniadau diweddar y Pwyllgor ac yn cynghori aelodau am eu gweithrediad.

### **5. Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio**

Dan drefniadau archwilio'r Cyngor mae'r Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio (GCIGA) yn gweithredu fel pwyllgor cydlynu. Bydd y Grŵp yn cyfarfod eto ar 18 Ionawr 2018.

### **6. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?**

Bydd archwilio effeithiol yn gymorth i'r Cyngor gynnal y blaenoriaethau corfforaethol yn unol ag anghenion cymunedau a dymuniadau trigolion. Bydd datblygu ac adolygu'r rhaglen waith gydlynol yn barhaus yn cynorthwyo'r Cyngor i ddarparu ei flaenoriaethau corfforaethol, i wella canlyniadau i breswylwyr tra hefyd yn dygymod â thoriadau llym yn y gyllideb.

**7. Faint fydd hyn yn costio a sut bydd yn effeithio ar wasanaethau eraill?**

Mae'n bosib y bydd yn rhaid i wasanaethau neilltuo amser swyddog i gynorthwyo'r Pwyllgor gyda'r eitemau a nodwyd yn y rhaglen waith a chydag unrhyw gam gweithredu yn dilyn ystyried yr eitemau hynny.

**9. Beth yw prif gasgliadau'r Asesiad o Effaith ar Les? Gellir lawrlwytho'r adroddiad Asesiad o Effaith ar Les o'r [wefan](#) a dylai gael ei gynnwys fel atodiad i'r adroddiad hwn**

Nid oes Asesiad o Effaith ar Les wedi ei wneud mewn perthynas â phwrpas neu gynnwys yr adroddiad hwn. Ond bydd y Pwyllgor Archwilio, drwy ei waith yn archwilio darpariaeth gwasanaethau, polisïau, gweithdrefnau ac argymhellion, yn ystyried eu heffaith neu eu heffaith posib ar yr egwyddor o ddatblygu cynaliadwy a'r amcanion o ran lles a nodir yn Neddf Llesiant Cenedlaethau'r Dyfodol (Cymru) 2015.

**10. Pa ymgynghori sydd wedi digwydd?**

Does dim angen cynnal ymgynghoriad ar yr adroddiad hwn. Fodd bynnag, mae'r adroddiad ei hun a'r ystyriaeth a roir gan y Pwyllgor i'w raglen waith ar gyfer y dyfodol yn gyfystyr ag ymgynghoriad gyda'r Pwyllgor o ran ei raglen waith.

**11. Pa risgiau sy'n bodoli ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?**

Nid oes risg wedi ei ganfod o ran y Pwyllgor yn ystyried ei raglen waith. Fodd bynnag, wrth adolygu ei raglen waith yn rheolaidd gall y Pwyllgor sicrhau bod meysydd sy'n peri pryder yn cael eu hystyried a'u harchwilio fel y maent yn dod i'r amlwg a bod argymhellion yn cael eu gwneud er mwyn mynd i'r afael â nhw.

**12. Grym i wneud Penderfyniad**

Mae Adran 7.11 o Gyfansoddiad y Cyngor yn amodi fod y pwyllgorau Archwilio a/neu Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio yn gyfrifol am osod eu rhaglenni gwaith ac y dylent, pan yn penderfynu ar eu rhaglenni roi ystyriaeth i ddymuniadau yr Aelodau hynny o'r Pwyllgor nad ydynt yn aelodau o'r grŵp gwleidyddol mwyaf ar y Cyngor.

**Swyddog Cyswllt:**

Cydlynnydd Archwilio

Rhif ffôn: (01824) 712554

e-bost: [rhian.evans@sirddinbych.gov.uk](mailto:rhian.evans@sirddinbych.gov.uk)

Note: Items entered in italics have not been approved for submission by the Committee. Such reports are listed here for information, pending formal approval.

| Meeting                        | Lead Member(s)            | Item (description / title)                                    | Purpose of report                                                                                                                                                                                                                   | Expected Outcomes                                                                                                                                                                                                                        | Author                               | Date Entered         |
|--------------------------------|---------------------------|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|----------------------|
| <i>Monday, 22 January 2018</i> | <i>Cllr. Bobby Feeley</i> | 1. <i>North Denbighshire Community Hospital Project (tbc)</i> | <i>To update the Committee on the progress made with the development of the facility and the expected timescale for its delivery</i>                                                                                                | <i>The delivery of a modern facility in the north of the county for the delivery of integrated health and social care services</i>                                                                                                       | <i>BCUHB</i>                         | <i>November 2017</i> |
| 1 March                        |                           |                                                               |                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                          |                                      |                      |
| 3 May                          | <b>Cllr. Bobby Feeley</b> | 1. Homelessness Strategy and Prevention Plan                  | To report on the progress to date in implementing the Homelessness Strategy 2017-21 and delivering the Homelessness Prevention Action Plan 2018-19 (including the latest position with respect of future Supporting People funding) | (i) Support the delivery of the Strategy and Plan to ensure that everyone is supported to live in homes that meet their needs;<br>(ii) assurances that plans are being developed to mitigate any risks associated with the withdrawal of | Phil Gilroy/Liana Duffy/Eirlys Lloyd | November 2017        |

| Meeting | Lead Member(s)            | Item (description / title)                 | Purpose of report                                                                                                                                                                                                                                           | Expected Outcomes                                                                                                                                                                                             | Author                              | Date Entered                 |
|---------|---------------------------|--------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|------------------------------|
|         |                           |                                            |                                                                                                                                                                                                                                                             | the protection afforded in recent years to Supporting People funding for homelessness prevention work                                                                                                         |                                     |                              |
|         | <b>Cllr. Bobby Feeley</b> | 2. Pooled Budgets (Health and Social Care) | To monitor the progress achieved to date with the development and delivery of pooled budgets for specified areas of health and social care services (with particular focus on the results of pilot projects and the development of governance arrangements) | The development of efficient and effective delivery of health and social care services and ensuring compliance with the statutory provisions of Part 9 of the Social Services and Well-Being Act (Wales) 2014 | Nicola Stubbins/Richard Weigh       | November 2017                |
|         | <b>Cllr. Bobby Feeley</b> | 2. <i>Tawelfan (tbc)</i>                   | <i>To consider the findings of the HASCAS and Ockenden reports with respect to the failings in care and treatment of patients on the ward</i>                                                                                                               | <i>The identification of lessons learnt from what happened at Tawelfan for the purpose of safeguarding the Council and residents against such failings in care in future</i>                                  | <i>HASCAS/BCUHB/Nicola Stubbins</i> | <i>By SCVCG October 2015</i> |

| Meeting      | Lead Member(s)            | Item (description / title)                               | Purpose of report                                                                                                                                                                                                                                                                                                     | Expected Outcomes                                                                                                                                                                                                                       | Author                                 | Date Entered   |
|--------------|---------------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|----------------|
| 28 June 2018 | <b>Cllr Mark Young</b>    | 1. CCTV Partnership                                      | To report on the progress made in establishing new arrangements between the Denbighshire CCTV Partnership and Cheshire West and Chester Council and their effectiveness in delivering a CCTV service for the north Denbighshire area and any potential options for extending the service to other areas of the county | Securing effective arrangements which deliver a viable CCTV service that supports the delivery of the Council's priorities of developing the local economy, clean and tidy streets and protecting vulnerable people                     | Emlyn Jones/Graham Boase               | June 2017      |
| 13 September | <b>Cllr. Bobby Feeley</b> | 1. Protection of Vulnerable Adults Annual Report 2017/18 | To consider the POVA annual report, and information in place to meet the statutory requirements of the Social Services and Well-being Act 2014 and an evaluation of the financial and resource impact of the Supreme Court's 2014 Judgement on deprivation of liberty on the Service and its work                     | An evaluation of whether the Authority is meeting its statutory duty with respect to adult safeguarding and has sufficient resources to undertake this work along with the additional work in the wake of the Supreme Court's judgement | Phil Gilroy/Alaw Pierce/Nerys Tompsett | September 2017 |

| Meeting      | Lead Member(s)          | Item (description / title)                                                        | Purpose of report                                                                                                                                                                                                                                  | Expected Outcomes                                                                                                                                                                                                                  | Author                               | Date Entered   |
|--------------|-------------------------|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|----------------|
|              | <b>Cllr. Mark Young</b> | 2. Community Safety Partnership<br><b>[Crime and Disorder Scrutiny Committee]</b> | To detail the Partnership's achievement in delivering its 2017/18 action plan and its progress to date in delivering its action plan for 2018/19. The report to include financial sources and the progress made in spending the allocated funding. | Effective monitoring of the CSP's delivery of its action plan for 2017/18 and its progress to date in delivering its plan for 2018/19 will ensure that the CSP delivers the services which the Council and local residents require | Alan Smith/Nicola Kneale/Sian Taylor | September 2017 |
|              |                         |                                                                                   |                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                    |                                      |                |
| 8 November   |                         |                                                                                   |                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                    |                                      |                |
|              |                         |                                                                                   |                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                    |                                      |                |
| 20 December  |                         |                                                                                   |                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                    |                                      |                |
|              |                         |                                                                                   |                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                    |                                      |                |
| Jan/Feb 2019 |                         |                                                                                   |                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                    |                                      |                |

**Future Issues**

| Item (description / title)                                                                                                                | Purpose of report                                                                                                                                                                                                             | Expected Outcomes                                                                                                                    | Author          | Date Entered  |
|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------|
| Update following conclusion of inquiry undertaken by the National Crime Agency in to historic abuse in North Wales Children's' Care Homes | To update the Committee of the outcome of the National Crime Agency (NCA) investigation in to the abuse of children in the care of the former Clwyd County Council, and to determine whether any procedures require revision. | Determination of whether any of the Council's safeguarding policies and procedures need to be revised in light of the NCA's findings | Nicola Stubbins | November 2012 |

**For future years**

|  |  |  |  |  |
|--|--|--|--|--|
|  |  |  |  |  |
|  |  |  |  |  |

**Information/Consultation Reports**

| Information / Consultation | Item (description / title) | Purpose of report | Author | Date Entered |
|----------------------------|----------------------------|-------------------|--------|--------------|
|                            |                            |                   |        |              |

15/11/2017 - RhE

**Note for officers – Committee Report Deadlines**

| Meeting     | Deadline           | Meeting         | Deadline              | Meeting | Deadline           |
|-------------|--------------------|-----------------|-----------------------|---------|--------------------|
| 14 December | <b>30 November</b> | 22 January 2018 | <b>8 January 2018</b> | 1 March | <b>15 February</b> |

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| <b>Ffurflen Gynnig ar gyfer Rhaglen Gwaith i'r Dyfodol Archwilio</b>                                                                                                 |                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| <b>ENW'R PWYLLGOR ARCHWILIO</b>                                                                                                                                      |                    |
| <b>AMSERLEN I'W HYSTYRIED</b>                                                                                                                                        |                    |
| <b>TESTUN</b>                                                                                                                                                        |                    |
| <b>Beth sydd angen ei graffu arno (a pham)?</b>                                                                                                                      |                    |
| <b>Ydi'r mater yn un o bwys i drigolion/busnesau lleol?</b>                                                                                                          | <b>YDI/NAC YDI</b> |
| <b>Ydi craffu yn gallu dylanwadu ar bethau a'u newid?</b><br>(Os 'ydi' nodwch sut rydych chi'n meddwl y gall craffu ddylanwadu neu newid pethau)                     | <b>YDI/NAC YDI</b> |
| <b>Ydi'r mater yn ymwneud â gwasanaeth neu faes sy'n tanberfformio?</b>                                                                                              | <b>YDI/NAC YDI</b> |
| <b>Ydi'r mater yn effeithio ar nifer fawr o drigolion neu ardal fawr o'r Sir?</b><br>(Os 'ydi', rhowch syniad o faint y grŵp neu'r ardal yr effeithir arni)          | <b>YDI/NAC YDI</b> |
| <b>Ydi'r mater yn gysylltiedig â blaenoriaethau corfforaethol y Cyngor?</b><br>(Os 'ydi' nodwch pa flaenoriaethau)                                                   | <b>YDI/NAC YDI</b> |
| <b>Hyd y gwyddoch, oes yna rywun arall yn edrych ar y mater hwn?</b><br>(Os 'oes', nodwch pwy sy'n edrych arno)                                                      | <b>OES/NAC OES</b> |
| <b>Os derbynnir y testun ar gyfer craffu, pwy fyddai arnoch chi eisiau eu gwahodd e.e. Aelod Arweiniol, swyddogion, arbenigwyr allanol, defnyddwyr y gwasanaeth?</b> |                    |
| <b>Enw'r Cynghorydd/Aelod Cyfetholedig</b>                                                                                                                           |                    |
| <b>Dyddiad</b>                                                                                                                                                       |                    |

## Ystyried addasrwydd pwnc ar gyfer craffu

### Ffurflen Gynnig / Cais a dderbyniwyd

(dylid rhoi ystyriaeth ofalus i'r rhesymau dros wneud cais)



### Ydi o'n bodloni'r gofynion canlynol?

- **Diddordeb Cyhoeddus** – ydi'r mater o bwys i drigolion?
- **Effaith**– fedr craffu yn gael effaith ar bethau a'u newid?
- **Perfformiad** – ydi o'n wasanaeth neu faes sy'n tanberfformio?
- **Graddfa** – ydi o'n effeithio ar nifer o drigolion neu ardal ddaearyddol fawr?
- **Ailadrodd** – ydi'r mater yn destun craffu/ymchwiliad gan berson neu gorff arall?



Dim gweithredu pellach gan y Pwyllgor Archwilio. Gellir ei gyfeirio at gorff arall neu ofyn am adroddiad er gwybodaeth.

- Penderfynu ar y canlyniadau a ddymunir
- Penderfynu ar gwmpas a swmp y gwaith craffu sydd ei angen a'r dull mwyaf priodol o graffu (h.y. adroddiad pwyllgor, ymchwiliad grŵp tasg a gorffen neu aelod cyswllt ac ati)
- Os penderfynir sefydlu grŵp tasg a gorffen, dylid penderfynu ar amserlen yr ymchwiliad, pwy fydd yn rhan o'r ymchwiliad, beth yw'r gofynion ymchwilio, a oes angen cyngor arbenigol a thystion, a beth yw'r trefniadau adrodd ac ati.

## Cabinet Forward Work Plan

## Appendix 3

| Meeting       | Item (description / title) |                                                                    | Purpose of report                                                                           | Cabinet Decision required (yes/no) | Author – Lead member and contact officer                       |
|---------------|----------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------------|------------------------------------|----------------------------------------------------------------|
| <b>12 Dec</b> | 1                          | DCC Homelessness Strategy 2017-21                                  | To approve the Homelessness Strategy                                                        | Yes                                | Councillor Bobby Feeley / Liana Duffy                          |
|               | 2                          | Supporting People/Homelessness Prevention Plan 2018/19             | To approve the annual plan.                                                                 | Yes                                | Councillor Bobby Feeley / Liana Duffy                          |
|               | 3                          | Employment Policies                                                | To consider a number of employment policies for adoption                                    | Yes                                | Councillor Mark Young / Catrin Roberts                         |
|               | 4                          | Managed Service for the Provision of Agency Workers                | To seek approval to commence a procurement for the supply of temporary staff for use by DCC | Yes                                | Councillor Julian Thompson-Hill / Gary Williams / Helen Makin  |
|               | 5                          | Local Bus Service Contracts                                        | To award the local bus service contracts                                                    | Yes                                | Councillor Brian Jones / Peter Daniels                         |
|               | 6                          | Finance Report                                                     | To update Cabinet on the current financial position of the Council                          | Tbc                                | Councillor Julian Thompson-Hill / Richard Weigh                |
|               | 7                          | Items from Scrutiny Committees                                     | To consider any issues raised by Scrutiny for Cabinet's attention                           | Tbc                                | Scrutiny Coordinator                                           |
| <b>23 Jan</b> | 1                          | Housing Rent Setting & Housing Revenue and Capital Budgets 2018/19 | To seek approval for the proposed annual rent increase for council housing                  | Yes                                | Councillor Julian Thompson-Hill / Richard Weigh / Geoff Davies |

## Cabinet Forward Work Plan

## Appendix 3

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| Meeting       | Item (description / title) |                                                   | Purpose of report                                                                                                                             | Cabinet Decision required (yes/no) | Author – Lead member and contact officer        |
|---------------|----------------------------|---------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|-------------------------------------------------|
|               |                            |                                                   | and to approve the Housing Revenue Account Capital and Revenue Budgets for 2018/19                                                            |                                    |                                                 |
|               | 2                          | Recommendations of the Strategic Investment Group | To seek Cabinet support of projects identified for inclusion in the 2018/19 Capital Plan                                                      | Yes                                | Councillor Julian Thompson-Hill / Richard Weigh |
|               | 3                          | Budget 2018/19 – Final Proposals                  | To consider a report setting out the implications of the Local Government Settlement 2018/19 and proposals to finalise the budget for 2018/19 | Yes                                | Councillor Julian Thompson-Hill / Richard Weigh |
|               | 4                          | Finance Report                                    | To update Cabinet on the current financial position of the Council                                                                            | Tbc                                | Councillor Julian Thompson-Hill / Richard Weigh |
|               | 5                          | Items from Scrutiny Committees                    | To consider any issues raised by Scrutiny for Cabinet's attention                                                                             | Tbc                                | Scrutiny Coordinator                            |
|               |                            |                                                   |                                                                                                                                               |                                    |                                                 |
| <b>27 Feb</b> | 1                          | CPO of the Former North Wales Hospital, Denbigh   | To seek a decision regarding the CPO                                                                                                          | Yes                                | Councillor Brian Jones / Gareth Roberts         |

## Cabinet Forward Work Plan

## Appendix 3

| Meeting       | Item (description / title) |                                                   | Purpose of report                                                                                  | Cabinet Decision required (yes/no) | Author – Lead member and contact officer        |
|---------------|----------------------------|---------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------|-------------------------------------------------|
|               | 2                          | Finance Report                                    | To update Cabinet on the current financial position of the Council                                 | Tbc                                | Councillor Julian Thompson-Hill / Richard Weigh |
|               | 3                          | Items from Scrutiny Committees                    | To consider any issues raised by Scrutiny for Cabinet's attention                                  | Tbc                                | Scrutiny Coordinator                            |
| <b>20 Mar</b> |                            |                                                   |                                                                                                    |                                    |                                                 |
|               | 1                          | Finance Report                                    | To update Cabinet on the current financial position of the Council                                 | Tbc                                | Councillor Julian Thompson-Hill / Richard Weigh |
|               | 2                          | Items from Scrutiny Committees                    |                                                                                                    | Tbc                                | Scrutiny Coordinator                            |
| <b>24 Apr</b> |                            |                                                   |                                                                                                    |                                    |                                                 |
|               | 1                          | Finance Report                                    | To update Cabinet on the current financial position of the Council                                 | Tbc                                | Councillor Julian Thompson-Hill / Richard Weigh |
|               | 2                          | Items from Scrutiny Committees                    | To consider any issues raised by Scrutiny for Cabinet's attention                                  | Tbc                                | Scrutiny Coordinator                            |
| <b>22 May</b> |                            |                                                   |                                                                                                    |                                    |                                                 |
|               | 1                          | Rhyl and Prestatyn Business Improvement Districts | To consider the full business case relating to the establishment of business improvement districts | Yes                                | Councillor Hugh Evans / Mike Horrocks           |

## Cabinet Forward Work Plan

## Appendix 3

| Meeting | Item (description / title) |                                | Purpose of report                                                  | Cabinet Decision required (yes/no) | Author – Lead member and contact officer        |
|---------|----------------------------|--------------------------------|--------------------------------------------------------------------|------------------------------------|-------------------------------------------------|
|         | 2                          | Finance Report                 | To update Cabinet on the current financial position of the Council | Tbc                                | Councillor Julian Thompson-Hill / Richard Weigh |
|         | 3                          | Items from Scrutiny Committees | To consider any issues raised by Scrutiny for Cabinet's attention  | Tbc                                | Scrutiny Coordinator                            |
|         |                            |                                |                                                                    |                                    |                                                 |

*Note for officers – Cabinet Report Deadlines*

| <i>Meeting</i>  | <i>Deadline</i>    | <i>Meeting</i> | <i>Deadline</i>  | <i>Meeting</i>  | <i>Deadline</i>    |
|-----------------|--------------------|----------------|------------------|-----------------|--------------------|
|                 |                    |                |                  |                 |                    |
| <i>December</i> | <b>28 November</b> | <i>January</i> | <b>9 January</b> | <i>February</i> | <b>13 February</b> |

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## Progress with Committee Resolutions

| Date of Meeting | Item number and title                                                                                                 | Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Progress                                                                                                                                                                                                                                                                                                                                                        |
|-----------------|-----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2 November 2017 | 5. The Denbighshire Homelessness Strategy 2017-2021 & Denbighshire Supporting People/Homeless Prevention Plan 2018-19 | <p><b>RESOLVED: -</b></p> <p>(i) to confirm that, as part of its consideration, it had read, understood and taken account of the Well-being Impact Assessments for both the draft Strategy and the Prevention Plan;</p> <p>(ii) having considered the draft Strategy and Prevention Plan, and subject to the above observations, to recommend to Cabinet that the Denbighshire Homelessness Strategy 2017-21 and the Denbighshire Supporting People/Homelessness Prevention Plan 2018-19 be approved and adopted; and</p> <p>(iii) to request that a progress report on the implementation of the Strategy and the delivery of the Prevention Action Plan be presented to the Committee at its meeting in May 2018</p> | <p>The Lead Member and officers were informed of the Committee's observations and recommendations. Cabinet will consider the Strategy and Plan, including Scrutiny's observations, at its meeting on 12 December 2017.</p> <p>Progress report has been scheduled into the Committee's forward work programme for its meeting on 3 May 2018 (see Appendix 1)</p> |
|                 | 6. Pooled Budgets (Health & Social Care) – Progress Report                                                            | <p><b>RESOLVED:-</b> subject to the above observations to</p> <p>(i) confirm that they had read, understood and taken account of the Well-being Impact Assessment as part of their consideration;</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <p>The Lead Member and officers have been advised of the Committee's views and a further progress report has been scheduled</p>                                                                                                                                                                                                                                 |

|  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                   |
|--|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
|  |  | <p><b>(ii)</b> <i>note that North Wales as a region would not achieve the pooling of budgets for Care Homes by April 2018, whilst acknowledging the significant work underway across the region to develop work around integration and pooled budgets;</i></p> <p><b>(iii)</b> <i>recognise the resource requirements needed to complete the work involved with integration and pooled budgets within the timescales set out in the Act, including the potential costs and funding sources to deliver them; and</i></p> <p><b>(iv)</b> <i>request that a report on the progress made in developing and delivering pooled health and social care budgets and compliance with Section 9 of the Social Services and Well-being (Wales) Act 2014 be submitted to the Committee for consideration at its meeting in May 2018.</i></p> | <p>into the Committee's forward work programme for its meeting on 3 May 2018 (see Appendix 1)</p> |
|--|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|